



The 4th International Conference  
on Managing Service

# CERTIFICATE

## INTERNATIONAL CONFERENCE

This is to certify that

***Siti Rahayu***

has participated on International Conference  
**Enhancing National Competitive Advantage Through  
Green Service Management**


Sanur Paradise Plaza Hotel & Suites, Sanur - Bali, Indonesia  
10 - 12 November, 2010

as

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THE 4<sup>th</sup> INTERNATIONAL CONFERENCE  
Managing Service on Green Issues

**Prof. Dr. Asep Hermawan**

  
Prof. Dr. Hj. Farida Jasfar, ME, Ph.D

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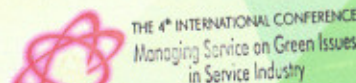
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