

Penelitian ini bertujuan untuk menguji pengaruh *Sport Team Involvement*, *Sport Team Trust*, *Sport Team Self-Expression*, dan *Sport Team Attachment* terhadap *Sport Team Loyalty* fans basket profesional Indonesia. Penggemar adalah salah satu aspek paling penting dalam perkembangan dunia perbasketan Indonesia. Tanpa penggemar, kompetisi basket Indonesia akan mati. Dan tanpa penggemar, sebuah tim olahraga akan sangat sulit untuk berkembang dan bersaing dengan tim lainnya. Maka dari itu penelitian ini sangat menarik untuk dilakukan.

Jenis penelitian yang digunakan adalah penelitian kausal dengan pendekatan kuantitatif. Penelitian ini menggunakan pendekatan *purposive sampling*, dimana sampel berupa responden yang memiliki pengalaman menonton pertandingan basket dalam satu tahun terakhir dan menjadi penggemar salah satu tim yang berlaga di NBL Indonesia. Responden dalam penelitian ini berjumlah 200 orang. Analisis dalam penelitian ini dengan menggunakan model SEM (*Structural Equation Modeling*) dan diolah menggunakan *software SPSS* versi 22.0 for Windows serta Amos 16.0 untuk pengujian Model *Measurement* dan *Structural*.

Hasil penelitian ini menunjukkan bahwa *Sport Team Trust* dan *Sport Attachment* memiliki pengaruh positif dan signifikan pada *Sport Team Loyalty*. Lalu *Sport Team Involvement* dan *Sport Team Self-Expression* berpengaruh positif dan signifikan terhadap *Sport Team Attachment*. Sedangkan pengaruh *Sport Team Trust* terhadap *Sport Team Attachment* tidak signifikan atau dapat dikatakan tidak memiliki makna.

Kata kunci: *Team Loyalty, Sport Team Trust, Sport Team Attachment, Sport Team Self-Expression, Sport Team Involvement*

ABSTRACT

This study aimed to examine the effect of Sport Team Involvement, Sport Team Trust, Sport Team Self Expression, Sport Team Attachment to Sport Team Loyalty National Basketball Fans. Fans is one of the most important aspects in the development of Indonesian basketball. Without fans, basketball competition will “die”. And without fans, it would be very difficult for a sport team to grow and compete with other teams. Therefore this study is very interesting to be done.

This type of research is causal research with quantitative approach. This study used purposive sampling approach, which the sample consists of respondents who had experience of watching a basketball game in the past year and become a fan of one of the teams that competed in NBL Indonesia. Respondents in this study amounted to 200 people. The analysis in this study used a model of SEM (Structural Equation Modeling) and processed by using SPSS software version 22.0 for Windows and Amos 16.0 to test the Measurement and Structural Model.

The result indicates that the Sport Team Trust and Sport Team Attachment have a positive and significant impact on Sport Team Loyalty. Then Sport Team Involvement and Sport Team Self-Expression have a positive and significant effect on Sport Team Attachment. While the influence of Sport Team Trust toward Customer Satisfaction is insignificant or can be said to have no meaning.

Keywords: *Team Loyalty, Sport Team Trust, Sport Team Attachment, Sport Team Self-Expression, Sport Team Involvement*