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OSCM 2016

**Proceedings of the 7th International Conference on
Operations and Supply Chain Management (OSCM)**

December 18-21, 2016 Phuket Thailand

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Critical Operations Capabilities in A High Cost Environment: A Focus Group Study

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OSCM 2016 – PROGRAM OVERVIEW		
December 18 th , 2016 (Sun)		
14:00 – 17:00	Registration Centara Grand Beach Resort Phuket	
December 19 th , 2016 (Mon)		
08:00 – 09:00	Registration Centara Grand Beach Resort Phuket	
Room A		
Opening Ceremony		
09:00 – 10:00	<ul style="list-style-type: none"> Report by Assoc. Prof. Dr. Duangpun Kritchanchai, OSCM General Co-Chair, Mahidol University, Thailand and Prof. Nyoman Pujawan, OSCM General Co-Chair, Institut Teknologi Sepuluh Nopember (ITS), Indonesia Welcome address by Assist. Prof. Dr. Yodchanan Wongsawat, Vice Dean for Graduate Studies and International Relations of the Faculty of Engineering, Mahidol University Opening address by Mr. Teera Anantasriwidhya, Vice Governor of Phuket Province 	
Group Photo		
10:00 – 10:50	Keynote I “New directions of research for transformational change in supply chain design and practices” <i>Professor Latit Johri</i> , Senior Fellow in International Business and the Director of the Oxford Advanced Management and Leadership Programme at Saïd Business School, University of Oxford, United Kingdom	
10:50 – 11:10	Coffee Break	
11:10 – 12:00	Keynote II “Developments and Directions in Sustainable Supply Chain Management” <i>Professor Stefan Seuring</i> , Professor of Supply Chain Management, University of Kassel, Germany	
12:00 – 13:00	Lunch	
Room A		
Room A1		
13:00 – 14:00	Session 1 – Rail Transportation Session Chair: Dr. Siradol Sirdihara , <i>Mahidol University, Thailand</i> <i>Mr. Nakorn Chantasorn</i> “Organization Management for Provincial Public Transport Operation” Advisor to the President of NSTDA (13:00 – 13:30)	
Room A2		
	Session 2 – Current Supply Chain Focus Session Chair: Assadej Vanichinchai Paper 143: Impact of Climate Change on Supply Chain Network: A Systematic Literature Review <i>Hendrik Wurtmann and Abhijeet Ghadge</i> Paper 26: Development of a Disaster Relief Logistics Model Minimizing the Range of Delivery Time <i>Kei Kokaji and Yasutaka Kainuma</i> Paper 164: Cars Evacuation Plan in the Event of Flooding: A Case Study of Urban Hat Yai Songkhla Province <i>Jirasak Panitchkul, Sakesun Suthummanon, Wanatchapong Kongkaew and Sirirat Suwattcharachaitiwong</i> Paper 8: Demand and Supply Integration: A Case Study of Marché International De Rungis – France <i>Juan Marcelo Gomez, Jennyfer Kuanji, Ahmed Kaouachi and Andreas Ioannides</i>	
Room B		
	Session 4 – Industry Session Chair: Mahendrawathi Er Paper 37: Business Process Management Practice for Micro Enterprise in Indonesia <i>Mahendrawathi Er, Nyoman Pujawan and Umi Chotijah</i> Paper 123: Preventive Maintenance Strategies: Literature Review and Directions <i>Ade Supriatna, Moses L. Singgih, Nani Kurniati and Erwin Widodo</i> Paper 24: A Conceptual Model for Supplier Integration and Development in the Thai Automotive Industry <i>Porpan Vachajitpan and Nichakorn Thongplew</i>	
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	Session 5 – Supply Chain Risk and Uncertainty Session Chair: Shirsendu Nandi Paper 74: Risk Mitigation Strategy for Dairy Products in Indonesia <i>Dewanti Anggrahini and Putu Dana Karningsih</i> Paper 32: A Social Network Analysis (SNA) Approach to Manage Supply Chain Information Risks <i>Leon Kok Yang Teo, Duy Dang-Pham, and Mathews Nkhoma.</i> Paper 104: Return and Risk Equivalence among Different Supply Chain Contracts <i>Shirsendu Nandi</i>	
	Paper 134: Building in Quality Through Equipment Maintenance: A New Approach for Managing Production System <i>Nani Kurniati and Yulia Hening</i>	Paper 48: Risk Management for Local Logistics Service Provider Focusing on Outbound Road Freight Transportation <i>Thutchanan Sangwan and Jirapan Liangrakapart</i>

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OSCM 2016 – PROGRAM OVERVIEW			
Room A	Room A2	Room B	Room C
<p>Session 1 – Rail Transportation(Cont.) Session Chair: Dr.Siradol Sirdihara</p> <p>Paper 18: The Establishment and Location Analysis of Dry Port: A Case of Southern Thailand <i>Kraisee Komcharnit and Weersara Weerawat</i></p> <p>Paper 147: Statistical Analyses of Motivations to Participate in A Rail Focused Extra-Curricular Activity and Its Short Terms Personal Impacts <i>Anna Fraszczyk, Dmytro Drabisher and Marin Marinov</i></p>	<p>Session 2 – Current Supply Chain Focus (Cont.) Session Chair:Assadej Vanichinchai</p> <p>Paper 186: A Distance and Population-Based Location for Thailand's Logistics Hub <i>Assadej Vanichinchai and Songwut Aprakkhit</i></p> <p>Paper 144: Impacts of ASEAN Open Skies Policy On Air Cargo Industry in Thailand <i>Araya Sakburanapech</i></p> <p>Paper 58: Understanding Tourist Movement Pattern: Value Chain Approach <i>Putu Giri ArthaKusuma, Senator Nur Bahagia, Lucia Diawati and Myra P. Gunawan</i></p> <p>Paper 188:Lean Six Sigma Guideline for Made-to-Order Production Industry <i>Yutthaphon Khayankit and Jirapan Liangrokapat</i></p> <p>Paper75: The Impact of Culture on Mobile Phone Purchasing: A Comparison between Thai and British Consumers <i>Monthathip Srikes</i></p>	<p>Session 4 – Industry (Cont.) Session Chair:Jukka Hemilä</p> <p>Paper 96: Reshaping Business Models for Digital Era in Manufacturing Industries Supply Chains <i>Jukka Hemilä</i></p> <p>Paper 192: The Estimation of the Cost of Service and Repair of Spare Parts to Support the Warranty Period <i>Valeriana Lukitosari, Suparno, I Nyoman Pujawan, and Basuki Widodo</i></p> <p>Paper 21: Facility Location Model for Oil and Gas Industry in Indonesia <i>Dody Hartanto and Muhammad Fazlurrahman Arief</i></p> <p>Paper 138: Defect Reduction from Copper in Hole in Printed Circuit Board <i>Wanwisa Duantrakoonsil and Assadej Vanichinchai</i></p> <p>Paper100 The Role of Change Agent in Lean Manufacturing Implementation <i>Norani Nordin, Risyawati Mohamed Ismail and Rohaizah Saad</i></p>	<p>Session 5 – Supply Chain Risk and Uncertainty (Cont.) Session Chair:Putu Dana Karningsih</p> <p>Paper 59: Two Risk Assessment and Evaluation Approaches for Critical Logistical Infrastructures <i>Sascha Dierkop and Michael Huth</i></p> <p>Paper 127: Supply Chain Risk Management and Stakeholder Analysis in Supply Chain: A Conceptual Model <i>Syarifuddin Mabe Parenreng , Nyoman Pujawan and Putu Dana Karningsih</i></p> <p>Paper 158: Risks and Trust Identification for SMEs Assessment <i>Tawinan Simajaruk and Jirapan Liangrokapat</i></p> <p>Paper 25: Impact of Pricing Policies on Profit and Revenue of Consumer Product Supply Chain with Uncertain Costs <i>Chatdanai Kaorappong and Pisal Yenradee</i></p>
Coffee Break			
<p>Session 3: Managing Graduate Programs Chair: Prof. Dr. I Nyoman Pujawan (Room A1)</p>	<p>Session 6 – Port and Maritime Logistics Session Chair: Nurhadi Siswanto</p> <p>Paper 124: A Simulation Study for Maritime Inventory Routing Problem with Supply and Transportation Disruptions <i>Nurhadi Siswanto</i></p> <p>Paper 73: The Latest Seven Years of Maritime Policy: Literature Review and Opportunity for Future Research <i>Pratomo Setyohadi, Ketut Buda Artana, Djauhar Manfaatand, and Raja Oloan Saut Gurning</i></p> <p>Paper 89:Prospects of Nearshoring European Manufacturing Located in China to Russia <i>Yulia Panova and Per Hilletoft</i></p> <p>Paper 45: Berth Allocation Problem Under Uncertainty: Preliminary Study at Koja Container Terminal <i>Adi Budipriyanto, Budisantoso Wirjodirjo, Nyoman Pujawan and Saut Gurning.</i></p>	<p>Session 7 – Transport Management Session Chair:Detcharat Sumrit</p> <p>Paper 83: Vehicle Routing Problem for Optimizing Multi Temperature Joint Distribution On Distribution of Perishable Product <i>Luki Trihardani</i></p> <p>Paper 35: Balancing Vehicle Utilization on Capacitated Vehicle Routing Problem with Time Windows Using Simulated Annealing Algorithm <i>David T. Liputra, Victor Suhandi and Rifki Ramdani</i></p> <p>Paper 105: Freight Forwarder's Capacity Booking: A Conceptual Model <i>Alain Widjanarka, Budisantoso Wirjodirjo, Nyoman Pujawan and Imam Baihaqi</i></p> <p>Paper 133: Developing Model of Closed Loop Supply Chain Network for Subsidized LPG 3-kgs in East Java-Indonesia <i>Amelia Santoso, Joniarto Parung and Dina N. Prayogo</i></p>	<p>Session 8 – Green Supply Chain Session Chair: Blanka Tundys</p> <p>Paper 171: Using the Quantitative and Qualitative Methods for the Modelling of the Green Supply Chain <i>Blanka Tundys</i></p> <p>Paper 166: Perception and Adaptation of Sugar Industry Toward Green Logistics in Eastern Area, Thailand <i>Oranicha Buthphorm</i></p> <p>Paper 44: Carbon Pricing System for Vehicles Used in Freight Transport <i>Sattra Vuthy, Ronnachai Tiyaratannachai and Jaruwit Prabnasak</i></p> <p>Paper 137: Toward Green Library Building Based on Energy Conservation <i>Putu Karningsih, Udsubakti Ciptomulyono, Arrifiah Sari and Bima Sofhananda</i></p>
14:00 – 15:00			
15:00 – 15:15			
15:15 – 16:30			

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OSCM 2016 – PROGRAM OVERVIEW	
	<p>Paper 78: The Practice of Business and IT Integration in the Transport Company Using Enterprise Architecture Framework <i>Valeriy Kurganov and Aleksey Dorofeev</i></p>
December 20 th , 2016 (Tue)	
Registration Centara Grand Beach Resort Phuket	
08:00 – 09:00	<p style="text-align: center;">Room A</p> <p style="text-align: center;"><i>Tania Sniach</i> Director Healthcare GS1 Global Office</p> <ul style="list-style-type: none"> • Introducing GS1 Healthcare • The business case for global standards in healthcare • Healthcare-specific business processes and issues where GS1 standards assist • Some current GS1 standards implementations • Implementation examples • Forums to learn more
09:00 – 10:30	<p style="text-align: center;">Room B</p> <p style="text-align: center;">Session 9 – Simulation Modelling Session Chair: Shunichi Ohmori</p> <p>Paper 69: A Simulation Model for Facility Allocation of New Built Outpatient Department <i>Soriya Hoer and Duangpun Kritchanchai</i></p> <p>Paper 63: Duration of Collaboration from A Market Perspective: An Agent-Based Modeling Approach <i>Niniet I. Arvitrida, Antuela A. Tako, Duncan Robertson and Stewart Robinson</i></p> <p>Paper 185: Research on Selecting Logistics Network Considered with Omni-Channel <i>Aya Komure, Kazuho Yoshimoto and Shunichi Ohmori</i></p> <p>Paper 46: Drug Inventory Modelling for Internal Supply Chain in the Hospital <i>Prita Meilantiasari, Iwan Vanany and Erwin Widodo</i></p> <p>Paper 101: A Literature Review on Different Models and Solution Approaches on Order Picking Problem <i>Shirsendu Nandi and Patanjali Kumar</i></p>
10:30 – 10:40	<p>Room A</p> <p style="text-align: center;">Room A1</p> <p>Session 11 – Healthcare Supply Chain Session Chair: Dr. Duangpun Kritchanchai, <i>Director of Healthcare Supply Chain Excellence Centre, Mahidol University, Thailand</i></p> <p>Paper 97: An Exploratory Study of Healthcare Supply Chain <i>Duangpun Kritchanchai and Sineenart Krichanchai</i></p>
10:40 – 12:30	<p style="text-align: center;">Room B</p> <p style="text-align: center;">Session 13 – Food Supply and Distribution Session Chair: Dr. Per Engelseth, <i>Malde University College, Norway</i></p> <p>Paper 22: Network Constraints of Reallocating Seafood Freight from Road to Sea Transport <i>Per Engelseth, Irina V. Karlsen, Shulin Huang and Arild Hoff</i></p>
Coffee Break	
10:30 – 10:40	<p style="text-align: center;">Room A</p> <p style="text-align: center;">Room A2</p> <p style="text-align: center;">Session 12 – Apparel Supply Chains and Corporate Social Responsibility Dr. Kamrul Ahsan and Prof. Shams Rahman, <i>School of IT & Logistics, RMIT University, Australia</i></p> <p>Paper 117: Supply Chains and Products: A Marketing Production-Perspective <i>George Hadjinicola</i></p>
10:30 – 10:40	<p style="text-align: center;">Room C</p> <p style="text-align: center;">Session 10 – Sustainability Logistics & Supply Chain Session Chair: Emy Ezura A Jalil</p> <p>Paper 178: Sustainability Indicators for Third Party Logistics Providers <i>Yurawan Nitisaraj and Jirapan Liangrakapart</i></p> <p>Paper 14: Pursuing Sustainability Via Reverse Logistics: The Symbiosis Effect Between the Local Authorities and Householders <i>Emy Ezura A Jalil</i></p> <p>Paper 72: Integrating Life Cycle and Value Stream Mapping to Enhance Total Sustainability <i>Sri Hartini, Udisubakti Ciptomulyono and Maria Anityasari</i></p> <p>Paper 39: Cost of Quality, ISO 9001 and its Impact on Corporate Performance: A Literature Review <i>Muhammad Rosiawan, Moses L. Singgih and Erwin Widodo</i></p> <p>Paper 187: The Role of Stakeholder Engagement in External Assurance of Sustainability Reporting <i>Yahaya Yusuf, Emmanuel Olanmoye, Louise Mc Ardle, Wendy Auchterlounie and Masha Menhat</i></p> <p>Paper 19: Designing a Sustainable and Resilient Supply Chain: An Empirical Case study <i>Behnam Fahimnia and Armin Jabbarzadeh</i></p>
10:30 – 10:40	<p style="text-align: center;">Room C</p> <p style="text-align: center;">Session 14 – Logistics Management Session Chair: Tuangyot Supeekit</p> <p>Paper 42: Supplier Selection Model Considering Truckload Shipping <i>Purnawan AdiWicaksono, Bambang Purwanggono, I Nyoman Pujawan, and Erwin Widodo</i></p>

OSCM 2016 – PROGRAM OVERVIEW			
<p>Paper 31: Identification of Key Factors for Healthcare Group Purchasing Development: A Literature Review <i>Bundit Kungwannarongkun and Jirapan Liangrokapart</i></p> <p>Paper 41: Factors Affecting IT Projects Success: Case of Healthcare Flows <i>Small Benzida, Omar Bentahar, Meriam Karaa and Blandine Ageron</i></p> <p>Paper 114: Towards A Process Reference Model for Healthcare Supply Chain <i>Wirachchaya Chanpuyetch and Duangpun Kritchanchai</i></p> <p>Paper 168:A Conceptual Framework of Internal Flexibility in Healthcare Service Operations: Role of Advanced Medical Technologies and Operations Improvement Practices <i>Pradeep Kumar, Shibashish Chakraborty and Sasadhar Bera</i></p> <p>Paper 133: Process Analysis for Blood Supply Chain Using Event Log <i>Iwan Vanany, Anny Maryani, Prita Meilamitasari, Erma Suryani and Bilqis Amaliah</i></p> <p>Paper 172: Block Appointment Scheduling at a Specialty Clinic: A Case Study <i>Rajesh Piplani</i></p> <p>Paper 193: Building Sustainable Service Supply in Primary Care Unit <i>Phallapa Petison</i></p>	<p>Paper 155: Value Co-Creation in Services Flow for the Competitiveness of Supply Chain: Conceptual Framework <i>Umer Mukhtar, Sarwar M. Azhar and Tashfeen M. Azhar</i></p> <p>Paper 77: The Future of Customer Value-Multi-Industry Insights of Value Determinants in Service Networks <i>Jyri Vilko, Nina Helander and Marko Seppänen</i></p> <p>Paper 135: Implementation of Social Compliance of the Apparel Industry: A Challenging Road Ahead <i>Suraiyah Akbar and Kamrul Ansan</i></p> <p>Paper 184:Imbalancing Between Demand and Supply of Manpower for Textile Industry in Thailand <i>Walailak Atthirawong, Ronnachai Sirovetnukul, Kanogkan Leerjanaprapa, Wariya Panprung and Tanawat Ruangteprat</i></p> <p>Paper 99: Creating Market Responsiveness Through Cross-Functional Integration <i>Ana Beatriz Murrillo Oviedo, Marcio Lopes Pimenta and Per Hilletofth</i></p>	<p>Paper 16: Food Security is None of Your Business? Food Supply Chain Management in Support of Sustainable Food System <i>Ari Paloviita</i></p> <p>Paper 51: Design for Mass Customization in Food Industry: Literature Review and Research Agenda <i>Endang RetnoWedowati, Moses LaksonoSinggih and I Ketut Gunarta</i></p> <p>Paper 57:Contracts in Supply Chain of Fishery Product Considering Traceability and regulatory Compliance <i>Winda Narulida, Oki Anita Candradewi and Luki Trihardani</i></p> <p>Paper 154:Model Development of Supply Chain Network for Fresh Agricultural Products in East Java by Considering the Levels of Product Quality <i>Joniarto Parung, Amelia Santoso and Dina N. Prayogo</i></p> <p>Paper 181: Integrated Analysis of Short Food Supply Chain Solution In Order To Design a Suitable Logistics Solution <i>Alexis Nsamzinshuti and Alassane Ballé Ndiaye</i></p>	<p>Paper 88: The Impact of Customer Orientation of Service Employees on Customer Satisfaction, Commitment and Retention in Logistics Service Providers <i>Imam Baihaqi and Berto Mulia Wibawa</i></p> <p>Paper 180: Delivery Planning of Last Mile Logistics Considering Absence Probability on Each Term <i>Yuki Shigeta, Kazuho Yoshimoto and Shunichi Ohmori</i></p> <p>Paper 119: The Estimating Transportation Time for Item Picking in Warehouse Considered with Item Characteristics and External Factors <i>Taisuke Kasuga, Kazuho Yoshimoto and Shunichi Ohmori</i></p> <p>Paper 98: The Mix-Method Pallet Loading Problem With a Variety of Box Sizes Under Weight and Height Limitation: A Case Study of Indoor and Outdoor Lighting Products <i>Phatcharee Taghaw Thongrattana and Kajornnat Deonphen</i></p> <p>Paper 67: Vehicle Routing Problem with Pickup and Delivery by Considering Time Window, Last-In First-Out, Loading, and Maximum Route Duration Constraints <i>Suprayogi and Andriansyah Andriansyah</i></p> <p>Paper 80: A Time-Dependent Vehicle Routing Algorithms for Medical Supplies Distribution Under Emergency <i>Tsai-Yun Liao, Ta-Yin Hu and Yu-Wen Wu</i></p>
Lunch			
<p>Session 15 – Information Technology in Supply Chain Management Session Chair: Dr. Benny Tjahjono, <i>Cranfield University, UK</i></p> <p>Paper 142: Industry 4.0: What Does It Mean to Supply Chain Management? <i>Benny Tjahjono and Carmen Espluques</i></p> <p>Paper 94: Enterprise Resource Planning System Implementation: An End-User Perspective <i>Ewout Reitsma, David Wewering and Per Hilletofth</i></p> <p>Paper 173: Can Improved Transparency Reduce Supply Chain Risks in Cloud Computing? <i>Olusola Akinrolabu and Steve New</i></p>	<p>Session 16 – Optimization and Operation Research Session Chair: Sasadhar Bera</p> <p>Paper 68: Optimization of Cambering Process by Determination of Process Parameter to Improve of Parabolic Leaf Spring <i>Evelyn DwiLavinia, Ig. Jaka Mulyana, and Ivan Gunawan</i></p> <p>Paper 162: Optimizing Mean and Variance Simultaneously in Multiple Response Optimization Problems <i>Sasadhar Bera and Indrajit Mukherjee</i></p> <p>Paper 30: Application of Optimization Modeling to Derive an Engineering Characteristic in QFD <i>Dian Retno Sari Dewi and Elisa Yuanita</i></p>		
12:30 – 13:30			

OSCM 2016 – PROGRAM OVERVIEW	
15:30 – 15:45	<p>Paper 170: A review of the Efficiencies of Big Data Analytics in Supply Chain <i>Janya Chanchaichujit, Albert Tan, Wuigee Tan and Sandhya Cheramparampil Surendran</i></p> <p>Paper 130: ICT Use in Higher Education: Satisfaction with MOODLE as A Learning Management System <i>Aleksander Aristovnik, Nina Tomazevic, Lan Umek and Danjana Kerzic</i></p> <p>Paper 148: Computerized Maintenance Management System: Literature Review <i>Donladit Mueangman</i></p> <p>Paper 50: Influence of Cognitive Aspect and Affective Aspects on The Usability Performance of E-Commerce <i>Heru Prastawa, Udisubakti Ciptomulyano, Moses Laksano Singgih and Markus Hartono</i></p>
15:45 – 17:30	<p>Paper 121: Decision on Optimal Display Space Following Demand Fluctuation <i>Kazukilshichi, Kazuho Yoshimoto and Shinichi Ohmori</i></p> <p>Paper 86: The Adopting of Markov Analysis to Forecast the Operations Competitive Advantages of Mobile Phone Service Providers: The Case of Jordan <i>Yazan Khalid Abed-Allah Migdadi</i></p> <p>Paper 156: Capacity Reservation and Utilization for A Manufacturer with Uncertain Capacity and Demand <i>Youssef Boulaksil</i></p> <p>Paper 91: Critical Operations Capabilities in A High Cost Environment: A Focus Group Study <i>Cinzia Sansone, Per Hilletoft and David Eriksson</i></p>
Coffee Break	
17:45 – 20:30	<p style="text-align: center;">SCHOLAR DEVELOPMENT PROGRAM</p> <p style="text-align: center;">Part I: Critical Aspects of Successful Academics</p> <p style="text-align: center;">Part II: Research and Publishing</p> <p>• 18:30 – 18:45 Closing Remarks by Assist. Prof. Dr. Yodchanan Wongsawat, Vice Dean for Graduate Studies and International Relations of the Faculty of Engineering, Mahidol University</p> <p>• 18:45 – 19:00 Best Paper Awards Announcement by Prof. Dr. Nyoman Pujawan, OSCM General Co-Chair, Institut Teknologi Sepuluh Nopember (ITS), Indonesia</p>
Gala Dinner & Awards	
December 21st, 2016 (Wed)	
End	

DEVELOPING MODEL OF CLOSED LOOP SUPPLY CHAIN NETWORK FOR SUBSIDIZED LPG 3-KGS IN EAST JAVA-INDONESIA

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ABSTRACT

Demand of subsidized LPG 3-kgs in Indonesia has been increasing since the Indonesian government imposed a conversion program from kerosene to Liquefied Petroleum Gas (LPG) in 2007. The high increase in demand for subsidized LPG 3-kgs led to the scarcity of products availability. The design of a closed distribution system is required to ensure the availability of subsidized LPG 3-kgs. In this research, the development model of the integration of closed loop supply chain network and vehicle routing problem with simultaneous deliveries and pick-ups with time windows has been proposed. The mechanism of closed distribution system starts from the distributors send LPG empty tubes to filling stations. After filling station inspected and filled the LPG tubes, distributors delivered LPG 3-kgs subsidized from the filling station to some retailers. At the same time, the distributors take back the empty tubes from these retailers by considering the limitations of operational time in each retailers. The proposed model was tested on numerical example and analyzed the results.

Keywords: Liquefied Petroleum Gas, Closed Loop Supply Chain Network Design (CLSCND), Vehicle Routing Problem Simultaneous Deliveries and Pick-up with Time Windows (VRPSDPTW)

1. INTRODUCTION

Since 2007, the Indonesian government has made policy of the fuel conversion from kerosene to Liquefied Petroleum Gas (LPG) and provide subsidies for the weak economy society. Gas fuel conversion program has sparked a significant increase in demand of subsidized LPG 3-kgs. This was compounded by the existence of irregularities distribution of subsidized LPG 3-kgs ineffective. This led to a scarcity of subsidized LPG 3-kgs availability, so the government adopted a policy through a closed system distribution program in each region. It requires appropriate setting of closed distribution systems for subsidized LPG 3-kgs in order to ensure the products availability according to community needs.

Development allocation optimization model of subsidized LPG 3-kgs in closed loop supply chain in each region had been done by Santoso et al. (2015) involving entities filling stations, distributors and retailers as shown in Figure 1. The closed distribution system 3-kgs of subsidized LPG based on the allocation of supply of filling stations to distributors in accordance quotas listed in contracts which is expressed in the number of Loading Orders (LOs) for each time period. Furthermore, distributors do a closed distribution to multiple retailers within a certain area. At the time of sending LPG distributor 3-kgs subsidized to some specific retailers once conducted an empty LPG tubes from the retailers to be brought back and refilled in the filling stations. This mechanism in closed distribution system of subsidized LPG 3-kgs requires the optimal solution of the integration of closed loop supply chain network design (CLSC) and vehicle routing problem with simultaneous deliveries and pickups (VRPSDP).

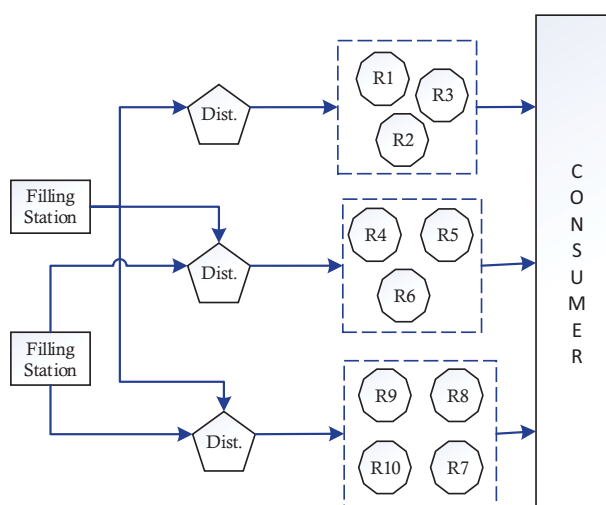


Figure 1. Closed distribution structure of subsidized LPG 3-kg (Santoso et al., 2015)

In addition, Section 2 will be discussed literature review related to the model of closed loop supply chain network design and vehicle routing problem with simultaneous deliveries and pick-ups. The research methodology is explained in Section 3. Section 4 describes in detail the development of the proposed integration model and applied to a numerical example in section 5. In the final section, we present some conclusions and further research.

2. LITERATURE REVIEW

The combination of forward and reverse supply chain will construct closed loop supply chain (Govindan et al., 2015). According to Govindan et al. (2015), closed-loop supply chain management is the design, control, and operation of a system with dynamic recovery of value from different types and volumes of return products to maximize value creation over the entire life cycle of a product. In order to reducing environmental impact, many companies share their returnable transport items (RTIs) among the different partners of a closed-loop supply chain (Iassinovskaia et al., 2016). RTIs means packaging material involved in secondary and tertiary packaging such as bottle, tubes, tray, etc.

In order to minimize the distribution costs of products, the company needs to design the right vehicle routing that suitable to their distribution systems requirement. In a closed-loop supply chain systems, vehicle routing is not only required in delivering products to consumers, but it is also necessary return products, re-usable packaging and goods to be recycled or

remanufactured have to be transported at the same time have to be transported (Dethloff, 2001). One type of vehicle routing problem (VRP) variants that suitable applied into closed loop supply chain network is vehicle routing problem with simultaneous deliveries and pickups – VRPSDP (Iassinovskaia et al., 2016).

Vehicle routing used in closed distribution network of the subsidized LPG 3-kgs is developed to determine the vehicle routes from a distributor to filling station and continues to deliver subsidized LPG 3-kgs to retailers and take the empty tubes from retailer locations back to the distributor. This distribution model is developed in order to minimize the total distribution costs. Retailers should return the empty tubes in according to the number of LPG tubes are delivered by their distributor. Therefore, the proposed model of the LPG 3-kgs distribution was developed based on Vehicle Routing Problem with Simultaneous Deliveries and Pick-Up (VRPSDP) model. VRPSDP model is variant of VRP model in which products need to be picked up from a certain location and dropped off at their destination (Braekers et al., 2015). Tasan and Gen, (2012) have proposed a genetic algorithm based approach as solution method for VRPSDP model (Tasan and Gen, 2012). There are several different characteristics between our proposed model and VRPSDP model that can be presented in Table 1.

Table 1. Comparison between VRPSDP and proposed model

	VRPSDP model	Proposed model
Objective function	Minimize total transportation cost in distribution network	Minimize total transportation cost in closed loop supply chain network
Vehicle routing	route	Part of the vehicle routes are direct shipments.
Time windows	Not considered	Considered
Delivery & pickup	number of product deliveries and pick-ups are not always equal for all customers	Equal number of product deliveries and pick-ups in each customer locations
number of vehicle loads	Fluctuating among visiting locations	Vehicle load is fixed among visiting locations and as many as vehicle capacity

3. RESEARCH METHODOLOGY

This study is a continuation of the research conducted by Santoso et al. (2015), which related to the development of an optimization model for the allocation of a closed distribution system of subsidized LPG 3-kgs. The results of the optimal solution based on the optimization model become the input parameters for the model proposed. The linkage between the models that have been developed by (Santoso, 2015) and designing process of the proposed model can be described in Figure 2.

The research phase of the proposed model development can be described as follows. First, conducting literature review related to the development of integration model of closed loop supply chain networks (CLSCND) and vehicle routing problem with simultaneous deliveries and pickups with time windows (VRPSDP-TW). Based on the literature overview, we developed an integration model of CLSCND and VRPSDP by taking into account the limitations of operational time in each retailers (VRPSDP-TW). The proposed models will be validated using numerical example and solved by the exact method. Furthermore, we draw some conclusions based on the results of the proposed integration model.

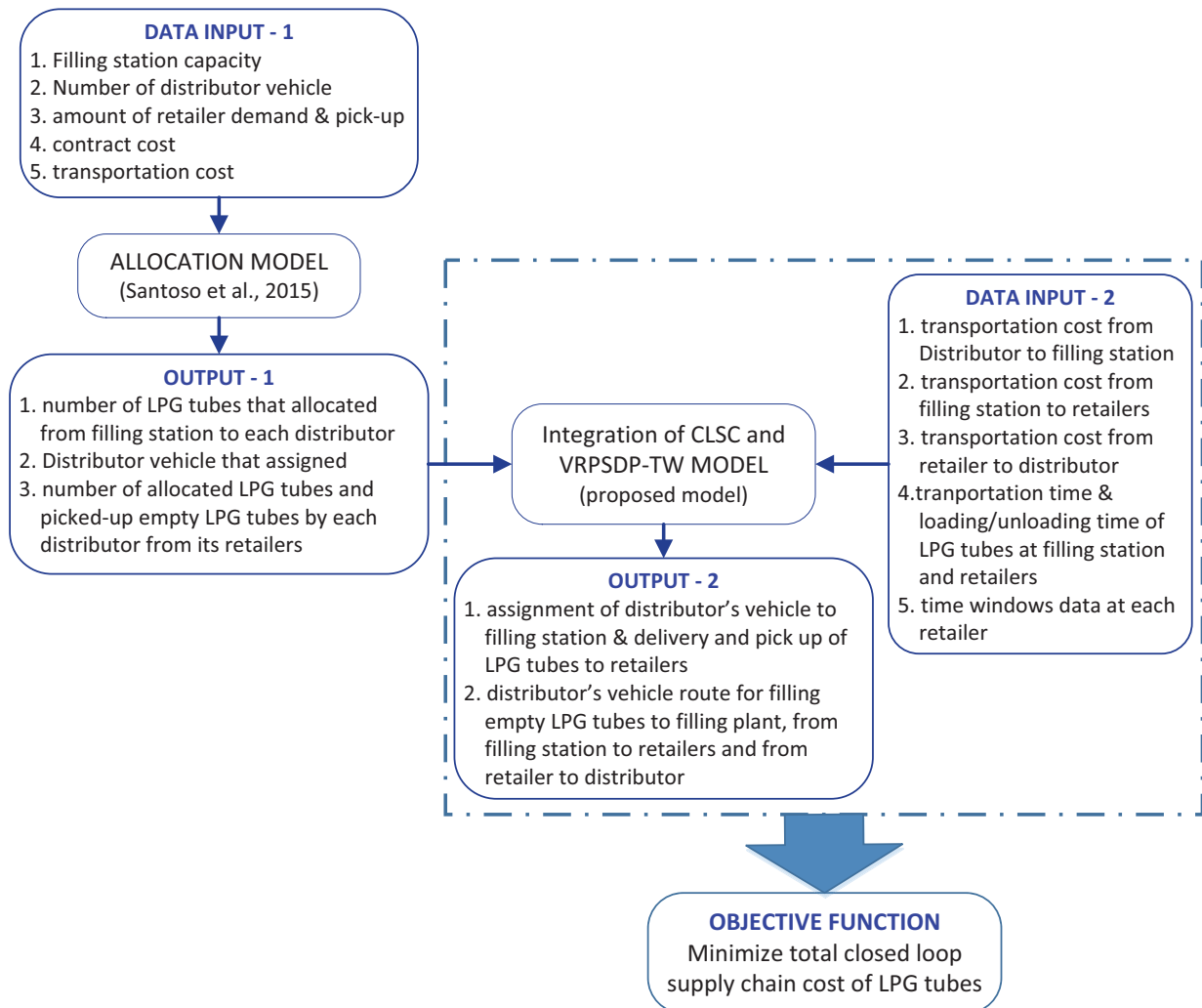


Figure 2. Research steps

4. MODEL DEVELOPMENT

The closed loop supply chain structure of LPG 3-kgs consists of multi filling station, multi distributor and multi retailer (Chopra and Meindl, 2016). A filling station supplies multi certain distributor and a distributor can be supplied by more than one certain filling station. A distributor supplies multi certain retailer but a retailer can be supplied by only a certain distributor which is authorized to distribute subsidized LPG on the retailer. Vehicle is only had by distributors and a distributor can have more than one vehicle.

Mechanism of distributing LPG 3-kgs is describe as shown in Figure 3. A distributor's vehicle brings a truck of empty LPG tubes (560 tubes) to certain filling station that are authorized to fulfill LPG to empty 3-kgs tubes according to quota. From filling station, the vehicle directly to distribute the LPG 3-kgs tubes to retailers ordered to distributor. When the distributor's vehicle delivers the LPG 3-kgs tubes to a certain retailer, the vehicle also collects the empty LPG 3-kgs tubes as number of delivered LPG 3-kgs tubes and brings it return to distributor. After delivering LPG 3-kgs tubes to the last retailer of that route, the vehicle return to the distributor.

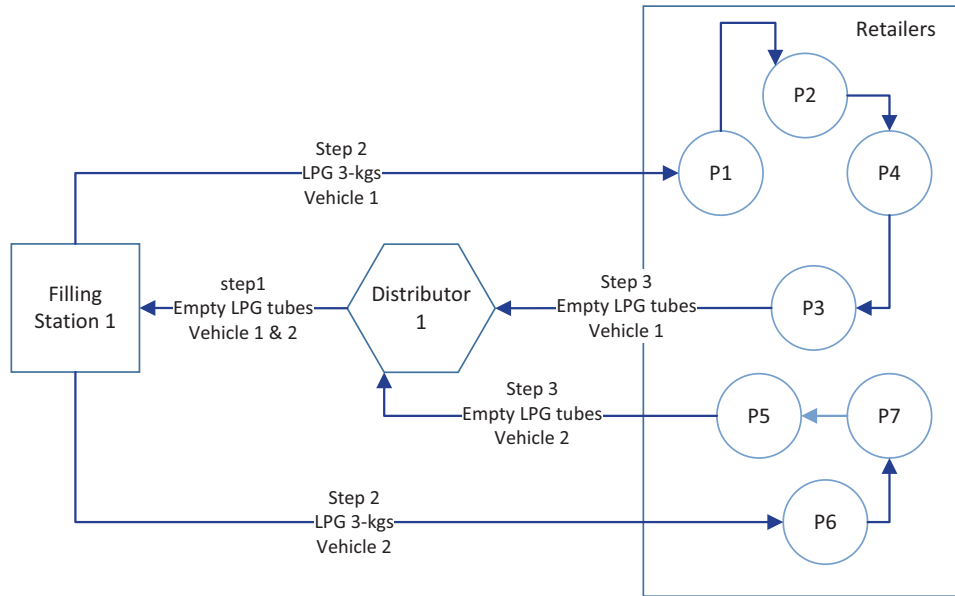


Figure 3. Closed distribution flow of subsidized LPG 3-kgs

The proposed model of integrated closed loop supply chain (CLSC) and vehicle routing problem with simultaneous deliveries and pickups with time windows (VRPSDPTW) is developed for distributing subsidized LPG 3-kgs from filling stations to distributors and from distributors to retailers. The objective of this model is to minimize total closed loop supply chain cost of LPG tubes. This proposed model determines the assignment of distributor's vehicle to filling station, and delivery and pick up of LPG tubes to retailers. This model also determine route of distributor's vehicle for filling empty LPG tubes to filling plant, from filling station to retailers and from retailer to distributor.

4.1 Mathematical Notations

The mathematic notations included sets, variables, parameters, and decision variables that are used in this developing model as follows:

Set

- S : set of filling station nodes
- A : set of distributor nodes
- P : set of retailer nodes
- N : set of all nodes including filling station, distributor and retailer; $N = S \cup A \cup P$
- V : set of vehicles

Variables/Parameters

- FC_s : Fixed (contract) cost between filling station s and distributor
- C_{as}^{df} : Transportation cost from distributor a to filling station s
- C_{ij} : Transportation cost from node i to node j ; $i, j = N \in S \cup A \cup P$
- D_j^r : LPG demand at retailer j
- P_j : Number of empty LPG tubes to be taken from retailer j
- $[E_j, L_j]$: Time window range at node j ; $j = N \in S \cup A \cup P$

- JT_a : Number of vehicles that owned by distributor a
 JT_{as}^{df} : Number of vehicles that assigned by distributor a to filling station s
 S_i : Service time at node i ; $i \in S \cup P$
 T_{ij} : Travel time from node i to node j ; $i, j \in S \cup A \cup P$

Decision Variables

- Q_{ijv} : Number of LPG tubes that delivered from node i to node j by using vehicle v
 Z_{ijv} : Binary decision variable that indicates whether LPG tubes are delivered from node i to node j by using vehicle v
 L_{sv} : number of loads in vehicle v when it departs from filling station s
 L_i : number of vehicle loads when it departs from node i
 Q_{asv}^{dfk} : Number of empty LPG tubes that are delivered by distributor a using vehicle v to filling station s
 Z_{asv}^{dfk} : Binary decision variable that indicates whether empty LPG tubes are delivered by distributor a using vehicle v to filling station s
 A_j : Arrival time at node j
 B_i : Departure time from node i
 JT_s : Number of vehicles that assigned to filling station s

4.2 Mathematical Formulation

The objective of closed loop supply chain model for subsidized LPG 3-kgs is minimizing the total closed loop supply chain cost of LPG. The total closed loop supply chain cost (TC) consists of total fixed cost at distributors, total transportation cost from distributor to filling station, total transportation cost among all nodes including transportation cost from filling station to the first retailer that is visited, transportation cost among retailers and from the last visited retailer to distributor. The total closed loop supply chain cost (TC) is formulated as follows:

$$\text{Min } TC = \sum_s \sum_v FC_s Z_{asv}^{dfk} + \sum_s \sum_v C_{as}^{df} Q_{asv}^{dfk} + \sum_{i \in S \cup P} \sum_{j \in P \cup A} \sum_v C_{ij} Q_{ijv} \quad (1)$$

Several constraints are considered to ensure the suitability of the developed model and the condition of distribution of subsidized LPG 3-kgs. Constraint (2) ensures number of LPG tubes are delivered from each distributor to filling station as the capacity of each vehicle, while constraint (3) guarantees load of each vehicle is less than vehicle capacity. Constraint (4) and (5) guarantee number of dispatched trucks by a distributor to each filling station corresponding to allocation of each filling station's supply capacity for that distributor and total number of truck that are assigned by the distributor to each filling station.

$$Q_{ajv}^{dfk} = LO Z_{ajv}^{dfk} \quad ; j \in S; v \in V \quad (2)$$

$$\sum_{j \in P} D_j^r \sum_{i \in S \cup P; i \neq j} Z_{ijv} \leq LO \quad ; \forall v \quad (3)$$

$$JT_{as}^{df} = \frac{D_{as}^{df}}{LO} \quad ; \forall a, s \quad (4)$$

$$\sum_v Z_{asv}^{dfk} = JT_{as}^{df} \quad ; \forall a, s \quad (5)$$

Each truck sent from distributors are guaranteed by constraint (6) go to only one SPPBE and the number of trucks sent to all SPPBE guaranteed by constraint (7) as many as the number of trucks

owned by the distributor. Constraint (8) and (9) ensure that each truck owned by a distributor is sent from a filling station to only one of retailers and number of trucks that are sent from a filling station to all retailers as many as number of truck that are assigned by the distributor to the filling station.

$$\sum_s Z_{asv}^{dfk} = 1 \quad ; \forall v \quad (6)$$

$$\sum_s JT_{as}^{df} = JT_a \quad ; \forall a \quad (7)$$

$$\sum_{p \in a} Z_{spv} \leq 1 \quad ; \forall s, v \quad (8)$$

$$\sum_{p \in a} \sum_v Z_{spv} = JT_{as} \quad ; \forall a, s \quad (9)$$

Constraint (10) ensures each retailer is visited only by one truck from one of filling stations while constraints (11) guarantees the amount of load in the vehicle when it departs from the filling station equal to the total LPG tubes to be delivered to retailers. Constraint (12) guarantees number of vehicle loads when it departs from the first node j after filling station minimum as much as the number of loads in each vehicle when it departs from filling station reduced the number of LPG tubes that delivered and added the number of empty tubes taken from the first visited retailer.

$$\sum_s \sum_v Z_{spv} \leq 1 \quad ; \forall p \in a \quad (10)$$

$$L_{sv} = \sum_{j \in p} D_j Z_{sjv} \quad ; \forall s, v \quad (11)$$

$$L_j \geq L_{sv} - D_j + P_j - M(1 - Z_{sjv}) \quad ; \forall s, v : j \in P \quad (12)$$

Constraint (13) ensures number of vehicle loads when it departs from the first node j after filling station minimum as much as the number of loads in vehicle when it departs from node i reduced the number of LPG tubes that delivered and added the number of empty tubes taken from node j . Constraint (14) and (15) Number of loads of vehicle is not exceed of vehicle capacity. Each vehicle loads only one LO (loading order), i.e.: 560 LPG tubes.

$$L_j \geq L_i - D_j + P_j - M(1 - \sum_v Z_{sjv}) \quad ; i, j \in P \quad (13)$$

$$L_{sv} \leq LO \quad (14)$$

$$L_j \leq LO + M(1 - \sum_{i \in S \cup P} \sum_v Z_{ijv}) \quad ; j \in P \quad (15)$$

Constraint (16) ensures each distributor's truck will visit one of retailers after visited a filling station while constraint (17) guarantees that a truck will go to another retailer or return to distributor after visiting a retailer. Each retailer is guaranteed by constraint (18) will be visited only by one truck that come from another retailer or from a filling station. Constraint (19) and (20) ensure each truck that arrived in a retailer will continue to visit another retailer or return to distributor.

$$Z_{asv} = \sum_p Z_{spv} \quad ; \forall s, v, a \quad (16)$$

$$\sum_{j \in P \cup A} Z_{p j v} = 1 \quad ; \forall p, v \quad (17)$$

$$\sum_{i \neq p} \sum_v Z_{i p v} = 1 \quad ; \forall p \in a \quad (18)$$

$$\sum_{i \in S \cup P; i \neq k} \sum_v Z_{i k v} = \sum_{j \in P \cup A; j \neq k} \sum_v Z_{k j v} \quad ; \forall p \quad (19)$$

$$\sum_{i \in S \cup P} Z_{i k v} = \sum_{j \in P \cup A} Z_{s p v} \quad ; \forall p, v \quad (20)$$

Constraint (21) and (22) guarantee amount of LPG 3-kgs that are sent to a retailer corresponding to the retailer's demand. Constraint (23) deals with number of trucks return from retailer to a distributor as many as number of trucks that are sent from the distributor to a filling station. Constraint (24) guarantees each truck that arrived at a filling station or a retailer has to continue its visiting immediately after is serviced.

$$Q_{ijv} = D_j Z_{ijv} \quad ; i \in s \cup p, j \in p \cup a, i \neq j \quad (21)$$

$$\sum_{i \in s \cup p} \sum_v Q_{ijv} = D_j \quad ; \forall p \quad (22)$$

$$\sum_{i \in p} \sum_v Z_{iav} = JT_{as} \quad ; \forall a, s \quad (23)$$

$$A_i + S_i \leq B_i \quad ; i \in s \cup p \quad (24)$$

Constraint (25), (26) and (27) ensure each truck start from a distributor at time=0, goes to a filling station then from the filling station, the truck goes to one of retailers. Constraint (28) ensures arrival at the distributor after the departure of the last retailer while constraint (29) ensures arrival time at a retailer after departing time from a filling station or another retailer. Constraint (30) guarantees each vehicle will arrive at node j in range of its time window while constraint (31) ensures the assigned vehicles must be moved to another node.

$$B_a = 0 \quad ; \forall a \quad (25)$$

$$A_s \geq B_a + T_{as} - M(1 - Z_{asv}) \quad ; s, v \quad (26)$$

$$A_p \geq B_s + T_{sp} - M(1 - Z_{spv}) \quad ; s, p, v \quad (27)$$

$$A_a \geq B_p + T_{pa} - M(1 - Z_{pav}) \quad ; p, v \quad (28)$$

$$A_j \geq B_i + T_{ij} - M(1 - Z_{ijv}) \quad ; i \in p; j \in p \cup a; i \neq j \quad (29)$$

$$E_j \leq A_j \leq L_j \quad ; j \in A \cup S \cup P \quad (30)$$

$$Z_{iiv} = 0 \quad ; i \in A \cup S \cup P \quad (31)$$

Constraint (32) deals with the binary decision variables and constraint (33) deals with the integer decision variables.

$$Z_{ijv} \in \{0,1\} \quad ; \forall i, j \in A \cup S \cup P; \forall v \quad (32)$$

$$Q_{ijv} \geq 0 \text{ \& integer} \quad ; \forall i, j \in A \cup S \cup P; \forall v \quad (33)$$

5. NUMERICAL EXAMPLE

Similar with Santoso et al. (2015), the supply chain structure of subsidized LPG 3-kgs consists of two filling stations, four distributors and 77 retailers. The capacity of filling stations and distributors can be seen in the Table 2 and demand of retailers are shown in the Table 3.

Table 2. The capacity of filling stations and distributors

filling station	capacity	distributor	number of trucks	capacity of truck
F1	84,000	D1	2	28,000
F2	67,200	D2	3	42,000
		D3	2	28,000
		D4	3	42,000

Table 3. Demand of each retailer (tubes)

retailer	demand	retailer	demand	retailer	demand
P1	2995	P26	2643	P51	2163
P2	2085	P27	3199	P52	827
P3	2228	P28	2776	P53	1514
P4	2497	P29	2758	P54	1020
P5	885	P30	761	P55	1610
P6	1931	P31	3093	P56	1441
P7	2683	P32	3093	P57	2378
P8	100	P33	2115	P58	763
P9	891	P34	3343	P59	1372
P10	943	P35	979	P60	2364
P11	113	P36	3040	P61	2450
P12	2189	P37	179	P62	2032
P13	1690	P38	1680	P63	1793
P14	2097	P39	850	P64	2623
P15	1442	P40	246	P65	2772
P16	2123	P41	425	P66	648
P17	1861	P42	1988	P67	2388
P18	2655	P43	1777	P68	1778
P19	1396	P44	2887	P69	3245
P20	2485	P45	334	P70	2254
P21	3061	P46	702	P71	2643
P22	1254	P47	2875	P72	1036
P23	1640	P48	2841	P73	189
P24	1346	P49	3113	P74	917
P25	2523	P50	100	P75	1223
				P76	1734
				P77	1517

Table 4. and Table 5. show the fixed and variable cost of distribution from filling station to distributors.

Table 4. Fixed cost of distribution from filling station to distributor (rupiahs)

	D1	D2	D3	D4
F1	144,000,000	142,000,000	129,000,000	143,000,000
F2	145,000,000	141,000,000	143,000,000	127,000,000

Table 5. Variable cost of distribution from filling station to distributor (rupiahs)

	D1	D2	D3	D4
F1	78,000	77,000	57,000	52,000
F2	51,000	58,000	59,000	69,000

Data of distribution allocation and number of truck-day of subsidized LPG 3-kgs from filling station to distributors that are used in this model are the results of the allocation model of 3-kg LPG developed by Santoso et al. (2015). Santoso et al. (2015) obtained filling station 1 supplies distributor 2, 3 and 4; whereas filling station 2 supplies distributor 1 and 2 with details of allocation as in Table 6 and number of truck-day of Subsidized LPG 3-kgs as in Table 7.

Table 6. Distribution allocation from filling station to distributors

	D1	D2	D3	D4
F1	0	11200	28000	42000
F2	28000	30800	0	0
TOTAL	28000	42000	28000	42000

Table 7. Number of truck-day of Subsidized LPG 3-kgs from filling station to distributor

Number truck-day	Distributor			
	1	2	3	4
F1	0	20	50	75
F2	50	55	0	0
TOTAL	50	75	50	75

The fixed transportation cost from distributor to filling station as shown in Table 8, whereas Table 9 shows demand, time window, and duration time needed in each entity.

Table 8. Transportation cost from distributor to filling station

Filling Station	distributor			
	1	2	3	4
1	0	5.680.000	5.160.000	5.720.000
2	5.800.000	5.640.000	0	0

Table 9. Data of Filling station 2, distributor 1 and all retailers

Location	Daily demand (tubes)	Service time in entity (minutes of all demand)	Open time	Closed time
F2	1120	46	0	480
P1	119	24	0	480
P3	89	18	0	480
P5	35	7	0	480
P6	77	16	0	480
P18	106	22	0	480
P20	99	20	0	480
P23	65	13	0	480
P24	53	11	0	480
P25	100	20	0	480
P29	110	22	0	480
P38	67	14	0	480
P42	79	16	0	480
P55	64	13	0	480
P72	41	9	0	480
P73	7	2	0	480
AGEN 1	0	0	0	480

The result of closed-loop supply chain model are optimal distribution route of subsidized LPG 3-kgs for all vehicles in distributor 1 and 2 (Table 10), whereas optimal distribution route of all vehicles in distributor 3 and 4 (Table 11)

Table 10. Route of all vehicles in Distributor 1 and Distributor 2

	Distributor 1		Distributor 2		
	VEHICLE 1	VEHICLE 2	VEHICLE 1	VEHICLE 2	VEHICLE 3
Route	Distributor 1	Distributor 1	Distributor 2	Distributor 2	Distributor 2
	Filling station 2	Filling station 2	Filling station 2	Filling station 1	Filling station 2
	P72	P01	P22	P67	P64
	P18	P25	P58	P71	P40
	P55	P73	P10	P33	P47
	P20	P42	P04	P46	P13
	P29	P06	P39	P07	P61
	P38	P05	P51	P52	P35
	P23	P03	P27	P26	P21
	Distributor 1	P24	P57	Distributor 2	Distributor 2
		Distributor 1	Distributor 2		

Table 11. Route of all vehicles in Distributor 3 and Distributor 4

	Distributor 3		Distributor 4		
	VEHICLE 1	VEHICLE 2	VEHICLE 1	VEHICLE 2	VEHICLE 3
Route	Distributor 3	Distributor 3	Distributor 4	Distributor 4	Distributor 4
	Filling station 1	Filling station 1	Filling station 1	Filling station 1	Filling station 1
	P76	P68	P37	P63	P70
	P30	P59	P48	P50	P53
	P09	P41	P62	P69	P36
	P11	P02	P65	P56	P31
	P66	P14	P32	P12	P45
	P34	P28	P75	P74	P16
	P60	P49	P17	P15	P77
	P44	P08	Distributor 4	P43	Distributor 4
	P19	Distributor 3		P54	
Distributor 3			Distributor 4		

6. CONCLUSION

This study have developed an optimization model of integration between closed-loop supply chain network design and vehicle routing problem with simultaneous deliveries and pickups with time windows in a closed distribution system for subsidized LPG 3-kgs. The closed loop supply chain network encompasses multi filling station, multi distributor and multi retailer. The proposed model has been applied to a numerical example that illustrates a closed distribution system of subsidized LPG 3-kgs in East Java and analyzed the optimal solutions resulting from the exact method. For further research, this proposed model will be developed by considering the vehicle routing for deliveries and pick-ups of defected LPG tubes that taken form several filling stations by re-tester plants.

ACKNOWLEDGEMENT

This study is part of research funded by the Directorate General of Higher Education. We grateful thanks for their support in this research funding.

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