



SURAT KETERANGAN NASKAH DITERIMA

No. 09.1.2/PSIKOSTUDIA/I/2020

Bersama ini, redaksi PSIKOSTUDIA: Jurnal Psikologi memberitahukan bahwa naskah publikasi dengan identitas sebagai berikut:

Judul : Meta-Analisis: Hubungan antara Kepuasan Kerja dan Organizational Citizenship Behavior (OCB)
Penulis : Ni Made Ari Rosmelina Pratiwi
Afiliasi/Institusi : Program Studi Psikologi, Fakultas Psikologi, Universitas Surabaya
Email : arosmelina@gmail.com
Tanggal Pengiriman : 16 Januari 2020

Naskah tersebut telah diterima dan akan dipublikasikan dalam PSIKOSTUDIA: Jurnal Psikologi pada Volume 9, Nomor 1, Maret 2020.

Demikian surat keterangan ini disampaikan untuk digunakan sebagaimana mestinya

Samarinda, 23 Januari 2020

Editor in Chief,

Adriansyah, M.Si.
2008011013

META-ANALISIS: HUBUNGAN ANTARA KEPUASAN KERJA DAN ORGANIZATIONAL CITIZENSHIP BEHAVIOR (OCB)

Ni Made Ari Rosmelina Pratiwi

Program Studi Psikologi, Fakultas Psikologi, Universitas Surabaya
arosmelina@gmail.com

Abstract

This study presents a meta-analysis sourced from 14 empirical literature related to the relationship between job satisfaction with organizational citizenship behavior (OCB). Organizational citizenship behavior (OCB) is an employee's initiative to do things that have a positive influence on the organization without getting formal rewards directly, besides their job description. Job satisfaction is the result of employee assessment of work results, work environment, and work life. The results of the study with a combined sample of 3,576 respondents showed that job satisfaction with OCB correlated positively and significantly with a correlation coefficient of 0.384 (medium correlation) and a significance value of $p < 0.0001$. Also note that data from 14 studies are heterogeneous and there is no publication bias.

Keywords: Job Satisfaction, Meta-Analysis, Organizational Citizenship Behavior (OCB),

Abstrak

Penelitian ini menyajikan sebuah meta analisis yang bersumber dari 14 literatur empiris terkait hubungan antara kepuasan kerja dengan *organizational citizenship behavior* (OCB). *Organizational citizenship behavior* (OCB) merupakan inisiatif karyawan untuk melakukan hal-hal yang memberikan pengaruh positif bagi organisasi tanpa mendapatkan *reward* formal secara langsung, di samping *job description* yang diberikan. Kepuasan kerja merupakan hasil penilaian karyawan terhadap hasil pekerjaan, lingkungan kerja, serta kehidupan kerja. Hasil penelitian dengan jumlah sampel gabungan sebesar 3.576 responden menunjukkan bahwa kepuasan kerja dengan OCB berkorelasi secara positif dan signifikan dengan koefisien korelasi sebesar 0,384 (*medium correlation*) dan nilai signifikansi $p < 0,0001$. Selain itu diketahui pula bahwa data dari 14 studi bersifat heterogen dan tidak terdapat bias publikasi.

Kata Kunci: Kepuasan Kerja, Meta-Analisis, *Organizational Citizenship Behavior* (OCB).

Abstract

This study presents a meta-analysis sourced from 14 empirical literature related to the relationship between job satisfaction with organizational citizenship behavior (OCB). Organizational citizenship behavior (OCB) is an employee's initiative to do things that have a positive influence on the organization without getting formal rewards directly, besides their job description. Job satisfaction is the result of employee assessment of work results, work environment, and work life. The results of the study with a combined sample of 3,576 respondents showed that job satisfaction with OCB correlated positively and significantly with a correlation coefficient of 0.384 (medium correlation) and a significance value of $p < 0.0001$. Also note that data from 14 studies are heterogeneous and there is no publication bias.

Keywords: Job Satisfaction, Organizational Citizenship Behavior (OCB), Meta-Analysis.