

JUDUL : PENGARUH *SUPPLY CHAIN SPEED, RESPONSIVENESS, FLEXIBILITY* DAN *COMPETENCE* TERHADAP PROFITABILITY PT. BANK NEGARA INDONESIA (PERSERO).

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ABSTRAK

Penelitian ini bertujuan untuk menganalisis pengaruh *supply chain speed, responsiveness, flexibility, dan competence* sebagai faktor *supply chain agility* terhadap *Profitability* perusahaan perbankan PT. Bank Negara Indonesia (Persero). Penelitian ini menggunakan pendekatan kuantitatif dengan metode *Structural Equation Modelling*. Data yang digunakan dalam penelitian ini adalah data primer yang diperoleh dari hasil penyebaran kuisioner. Responden dalam penelitian ini adalah 189 responden yang merupakan karyawan tetap dengan Karakteristik responden yang mengisi kuisioner ini perlu memenuhi beberapa kriteria antara lain : (1) Telah bekerja sebagai karyawan selama minimal lebih dari satu tahun; (2) Bekerja sebagai karyawan tetap; (3) Pendidikan minimal D3. Hasil penelitian ini menunjukkan adanya pengaruh positif dan signifikan antara *supply chain speed, flexibility, dan competence* terhadap *profitability* PT. Bank Negara Indonesia (Persero). Sedangkan *supply chain responsiveness* tidak berpengaruh terhadap *profitability* PT. Bank Negara Indonesia Persero.

Kata Kunci: *Speed, Responsiveness, Flexibility, Competence, Profitability*

**TITLE: EFFECT OF SUPPLY CHAIN SPEED, RESPONSIVENESS,
FLEXIBILITY AND COMPETENCE ON PROFITABILITY PT. INDONESIAN
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ABSTRACT

This study aims to analyze the effect of supply chain speed, responsiveness, flexibility, and competence as supply chain agility factors on the profitability of the banking company PT. Bank Negara Indonesia (Persero). This study uses a quantitative approach with the method of Structural Equation Modeling. The data used in this study is primary data obtained from the results of questionnaires. Respondents in this study were 189 respondents who are permanent employees. Characteristics of respondents who fill out this questionnaire need to meet several criteria, including: (1) Has worked as an employee for at least more than one year; (2) Working as a permanent employee; (3) Minimum education D3. The results of this study indicate that there is a positive and significant influence between supply chain speed, flexibility, and competence on the profitability of PT. Bank Negara Indonesia (Persero). While supply chain responsiveness does not affect the profitability of PT. Bank Negara Indonesia (Persero).

Keywords: Speed, Responsiveness, Flexibility, Competence, Profitability