

Restoration of Trust in Toxic Relationships

Mary Philia Elisabeth¹, Evanda Danara Uthama²

^{1,2}Faculty of Psychology, Universitas Surabaya, Indonesia
maryphilia03@gmail.com

Abstract

This study uses a qualitative method with a phenomenological paradigm that examines the recovery process of someone who has an infidelity in dating. A person's perspective and attitude towards a dating relationship will affect the quality of a courtship relationship. Toxic relationships or unhealthy romantic relationships can cause serious problems in relationships. Some of the negative impacts experienced by someone who was cheated on, one of which is a decreased sense of trust when going back to build a relationship with someone else and a sense of self-blame. It takes a long time to recover the emotions and trust that have been betrayed. The researcher tried to find out more deeply about the uniqueness of the recovery process of each participant and the trust that was formed in that process. This study was supported by two participants who underwent seven recovery processes according to Marshall (2016), although their different infidelity experiences made the process not sequential. The environmental assistance and the desire from oneself made the participants' trust in themselves increase, both in their relationships with other people and in their self-confidence.

Keywords

toxic relationship; infidelity;
trust; emotional healing



I. Introduction

Toxic relationship is a type of unhealthy relationship, which is built on conflict, competition, and the need for one person to control another person (Glass, 1995). This relationship can be regarded as an unhealthy relationship that destroys each other, where commitments are built based on the mutual distrust. Meanwhile, the ideal and healthy relationship is a relationship based on commitment and affection, which is connected by trust (Hendrick & Hendrick, 1983, in Rempel, Holmes & Zanna, 1985). One of the factors in the formation of an ideal relationship is when a person has a perception and trust in others (Deutsch & Coleman, 2006). This means that healthy or unhealthy relationships return to the characteristics of the people who undergo these relationships.

Every child constructs a perception of the world starting from the family, which is mostly from the parents. When they reach adulthood, children are expected to be able to develop biologically, cognitively, and socioemotionally (Santrock, 2012). Children who have entered adulthood, initially will tend to choose to live independently and begin to break away from the influence of their parents. According to Erik Erikson (Santrock, 2012), in this stage, children begin to focus on their relationships with other people, with bonds that are more intimate than in previous stages of development. If it fails, in the seseorangan will arise a sense of isolation from the surrounding environment. Therefore, a person's perception and emotional attachment developed since childhood can have an impact on the formation of

secure or insecure attachments within a human. This feeling of security or insecurity will have an impact on the form of a healthy or unhealthy relationship. Children are also part of the young generation, as one of the human resources, which is the potential and successor to the ideals of the nation's struggle, which has a strategic role and has special characteristics and traits (Rizal, 2020). Children are the mandate of God given to parents. For this mandate, Allah obliges every parent to care for, nurture and educate children to become good, smart, noble children and to avoid things that are not good (Hendra, 2019). Family communication always provides the necessary recognition and support from parents to their children (Thariq, 2018).

Havighurst (Santrock, 2015) states that a person in early adulthood, to fulfill his developmental task, will begin to choose a life partner. The person will begin to sort out their relationships, one of which is friendship. A person usually chooses friends based on their similarities and needs. Friendships that are maintained by someone will have a higher level of intimacy than before. In addition to friendship, someone who enters early adulthood, will begin to develop a relationship in a more intimate form, namely dating.

Dating relationships that are built by someone are closer, warmer, and more intimate than those when someone was a teenager (Furman and Wehner, 1998 in Santrock, 2012). An adult will use the romantic relationship of his parents as a role model to build a relationship with the opposite sex (Santrock, 2012). When a daughter has a close relationship with her father, this affects the child's perspective on everything (Nielsen, 2012), including choosing a partner and forming a relationship. The closer children are to their fathers, the more fathers have a major role in changing children's perceptions of their target partners and romantic relationships (Li & Kerpelman, in Nielsen, 2012).

Trust is the key to a relationship, especially in a romantic context. Rempel, Holmes and Zanna (in Rempel, Ross & Holmes, 2001) also discussed the importance of instilling trust in partners. Trust is very hard and takes a long time to build, but it is very easy to break it (Glass & Staeheli, 2003). One of the most serious problems that couples usually face is infidelity. Infidelity is often seen as a negative issue that also has a negative impact on the person being cheated on, even on the relationship itself. Ica and Lia, the participants of this study, also felt a crisis of trust that greatly affected the environment and their new relationship after experiencing an affair.

Infidelity has negative impacts such as the cheated seseorangal being afraid to re-commitment (Williams & Hickie, 2011). Mental impacts can also attack someone who is being cheated on, such as stress, depression, anxiety disorders, PTSD (Post Traumatic Stress Disorder) (Fincham & May, 2017) and loss of identity, decreased desire to return to a dating relationship, and shutting oneself off from all relationships. (Spring & Spring, 2008).

Rebuilding trust after experiencing an affair is the basis of an emotional recovery process (Glass & Staeheli, 2003). Everyone has a unique recovery process and method. Various activities are alternative choices to divert yourself from emotional wounds, such as sleeping, eating, reading, writing, and others (Rosenbloom & Williams, 2010).

This research was conducted qualitatively, because the researcher wanted to know the process of emotional recovery and trust after experiencing the infidelity experienced by Ica and Lia. These two participants are interesting to tell their stories, because they both experience not only an emotional affair, but also a physical affair.

II. Research Methods

This research is qualitative research with a phenomenological paradigm with an interpretive approach. Phenomenology can be seen as a mindset that emphasizes human participatory experience, and how and to what extent these experiences can be formed. The purpose of using the phenomenological paradigm in this study is to explain in detail the seseoranal experiences and explain how participants interpret their experiences in detail (Smith, 2009).

Data was collected by means of semistandardized interviews. This interview is included in the in-dept interview, in which the author makes the core of the questions that will be asked to the participants but can be modified during the conduct of the interview in terms of language and sequence. This interview aims to see and find new perspectives from participants regarding the phenomenon raised. Data were collected from two participants with criteria for female sex, aged 21 to 30 years, and had been cheated on in a romantic relationship.

The data analysis technique used is thematic analysis which consists of four main steps, including compiling interview transcripts, identifying themes, organizing themes, and narrating potential themes. The researcher asked for the consent of the two participants before the data collection process and during the data analysis process.

III. Discussion

3.1 Results

a. Interpersonal Relations

Ica and Ica's father's closeness is like a pair of shoes, side by side and inseparable. Since childhood, Ica's father always took Ica wherever he went. Ica's father chose to move to a lighter job that could be done at home to accompany Ica. In addition to a more relaxed workflow like his character, Ica's father has more time to accompany and do activities with Ica.

His father's consistent authoritative upbringing freed Ica to explore (Carr, 2006), making Ica grow into an organized, disciplined, well-planned, hardworking, and consistent person in making decisions. When Ica is angry because she has to do many things, Ica's father's job is to remind Ica to rest and work slowly. Ica's father is worried about all of Ica's busyness, but he believes that Ica is a strong woman who is able to complete all work and its obstacles (Nielsen, 2012).

Contrary to the relationship Ica had with her father, Ica's mother was the type of person who couldn't break her concentration. When you are doing a job, you cannot be disturbed by other work. Therefore, Ica and her family often move from Jogjakarta to Surabaya, even to Japan to support her mother's work (Shwalb, Nakazawa, Yamamoto and Jung-Hwan Hyun in Lamb, 2010). Ica's mother's character is the opposite of her father's. Ibu Ica is a typical worker who likes to be busy and can't stay still. This also happened to Ica.

Ica's childhood, which always moved house with her family, made Ica inevitably have to adapt quickly (Myers, 2012). Moving around the area makes Ica have many friends, but Ica remains a closed Ica and can only be open with her father. Ica tends to be more comfortable with friends who have the same characteristics as her father.

Unlike Ica's father who always makes time for Ica, Lia's father is a hard worker. According to Lia, her father is busy working to fulfill his obligations, so he never has free time to exchange stories with other family members. The same way of speaking makes Lia and her father sometimes get into fights if they have different views. Her father's reaction every time he heard Lia's wish or opinion, made Lia not want to say it again. Lia chose to

remain silent and kept her distance from her father, even though Lia was aware that this was not a good thing. Lia realized that when she fought, she was against the head of the family. He also prefers to be silent, because he is afraid of his father (Knibiehler in Lamb, 2010). Lia hopes that her family, especially father as the head of the family, can adjust the tone and way of speaking, so that it is more comfortable to hear especially for Lia.

For Lia, her relationship with her mother is not much different from that of Lia and her father. Lia and her mother also do not have a warm relationship like most mothers and daughters. Lia tends to be uncomfortable with her mother who is considered to be seeking too much attention.

According to her, Lia's relationship with her older brother is the most distant. Since childhood, Lia and her older brother always lived together but were never close at all. Even when playing, Lia and her older brother only play Play Station. Lia, as a younger sister and only daughter, wants to be noticed by her older brother. Moreover, hearing her friends say that an older brother always protects and can be a place for stories, makes Lia really want an older brother figure. Lia's hope that her family can establish close relationships began to open when Lia was in the process of working on her thesis.

Lia admits that she is more open with her friends than with her family. Although Lia has told her family several times, Lia is more comfortable talking to her friends. According to Lia, her friends will comment honestly on her story, but in a softer language compared to Lia's family comments that always put Lia in a corner. This makes Lia feel more comfortable talking to her friends than her family, because she feels she gets a positive situation and love that she doesn't get in her family (DeVito, 2013).

The experience of building relationships in the family between Ica and Lia influences the perception and the way the two establish relationships in friendship. Ica, who often moves from one area to another, has many friends, but seems hesitant in establishing deep friendships, even though her relationship with her parents can be said to be warm. Lia, although her family relationships are marked by differences that trigger disputes, but she can build warm relationships with her friends.

b. Infidelity Experience

As a human who does not want to be controlled by anyone, Ica has her own goals in building relationships.

“...beda-beda ya... Itu tuh masih kayak yaudah menikmati masa remaja lah ibaratnya. Jadi belum yang muluk-muluk banget mencari jodoh dan sebagainya gitu. Terus makin kesini sekarang aku udah kuliah, yang sekarang aku sudah mulai mikir kedepan gitu... aku sudah mulai memikirkan kedepan ya pengennya menjalin komitmen yang lebih tinggi lagi...” (Ica, 14 Maret 2019)

Along with Ica's age, the higher Ica's expectations in dating relationships. Ica's strong character adheres to the principle of encouraging Ica to be dominant in any relationship. In fact, he tends to be demanding in determining the criteria for his potential partner, such as in terms of academics and careers. The concept of a balanced relationship for Ica is on the same academic and career abilities and potential.

“...ayahku dari kecil itu cukup demokratis ya. Jadi mau ikut apa apa terserah gitu...” (Ica, 26 September 2019).

Ica believes that she must find a partner like her father. Being an only child and getting all the attention and affection of her parents makes Ica not understand how it feels to be jealous and loved by someone other than her father.

The pain of hope. The sentence was very appropriate for Ica. Ica, who is very obsessed with academics, is always looking for a boyfriend with a high academic background. In her search for a partner who meets her expectations, Ica experiences two infidelities.

Similar to Ica, Lia also has certain expectations when she builds romantic relationships with men. For Lia, dating is one of the steps towards a more serious relationship, namely marriage. Lia is looking for an older brother figure that matches her desires in friends and partners, therefore she prefers a male character who is older and caring, like the older brother in Lia's shadow which she did not get from her biological sister. Lia also had two extramarital affairs.

The role of men in the family becomes the ideal character used by Ica and Lia in choosing a partner. In fact, the ideal character becomes more perfect over time, meaning that there is hope that accompanies the image of the character of the chosen partner. When these expectations are not found in partners, emotional wounds in the form of disappointment arise in both study participants. The emotional wounds are more evident when there is an affair committed by their respective partners. If it only happened once, it could be said to be a coincidence. But infidelity that occurs more than once can be a sign of an unhealthy relationship pattern, or better known as a toxic relationship.

c. Trust

The experience of infidelity made Ica now more careful and suspicious in building relationships (Lewicki in Deutsch & Coleman, 2006).

“...misalkan nih persentase ya, 60% aku pulih gitu, 40% jangan dulu, soalnya kalo all dikasi ke dia terus kemungkinan ke depan kita gak tau, kecewanya lebih jauh, jadi aku keep 40%...” (Ica, 26 September 2019).

Ica said that she did not want to fully trust her future partner, for fear of being disappointed again (Lewicki in Deutsch & Coleman, 2006). Actually, not disappointed, but the plan that Ica had painstakingly compiled was instantly lost. This makes Ica reluctant to plan again in the future. In addition, Ica asked for evidence from the man who approached her. If the man said he would be serious, Ica would ask for proof, she now doesn't just believe in words.

“...kenapa sih salah gagalnya itu selalu sama gitu lo, dan yaa itu akhirnya yang membuat aku antara menyalahkan diri sendiri...” (Ica, 12 September 2019).

Twice experienced infidelity made Ica start to think where her fault was. Ica realized that in this case, it was not only the party who had an affair that was at fault, but also from her.

Lia's childhood experience, knowing her mother's infidelity, made Lia build the highest self-defense around her partner. Lia was scared and tried to protect herself so as not to feel the discomfort her father felt when he found out his wife was having an affair.

The infidelity that Lia feels attacks her self-confidence more. Lia blames herself for repeating the same incident as her father (Startup, Makgekgenene, & Webster, 2007). She had given up everything for his partner and was betrayed again. Previously, Lia had been warned by her friends and ended up falling again in the same hole. Lia's identity is lost along

with her confidence in herself. Lia always wonders why she was cheated on, if she lacks beauty and talent. Then it made her confidence plummeted.

The infidelity experience experienced by Ica and Lia not only destroys trust in their partner and commitment, but also raises doubts in themselves. A romantic relationship that was originally sought based on hope, becomes a relationship that is built on doubts about oneself and one's partner. This is then not realized into a recurring pattern involving oneself in toxic or unhealthy types of relationships.

d. Recovery Process

Ica defines a sense of recovery, when she is no longer afraid to re-support a status on her shoulders. For Ica at this time, status was not too important. It could just be a relationship. If it fits directly into the marriage stage, instead of having to re-establish status and go through many further steps. This also makes Ica look unable to put her trust in her potential partner, so she doesn't dare to return to being in a status relationship. Ica is aware that affection is a need and she needs it.

In the experience of this failed application, Ica realized that this problem was more complex and required a lot of energy and time to recover. For two months Ica tried to get back up from her slump. He started his recovery process by reducing the frequency of playing social media, especially Instagram. Ica only opens Instagram on Saturdays and Sundays. Ica doesn't want to be influenced by information she doesn't want to know. After undergoing the second recovery process, Ica began to feel the difference in terms of time, effect and how to recover and rebuild relationships with other people.

Ica realized that all this time she was too loud and prestige. Her father's words that show Ica that she is a strong woman, are interpreted too deeply by Ica that she does not need a man. Ica hopes to recover from her own thoughts. Ica, who is very close to her father, is aware that she still needs a man in her life (Nielsen, 2012).

“...aku berpikir kayak gini terus loh, mas loh udah seneng-seneng sama selingkuhannya, buat apa aku mikir hal yang juga gak mikirin aku gitu loh, mas aja loh udah gak peduli sama kamu, dia loh udah seneng-seneng terus kamu mau terpuruk kayak gini sampe berapa lama...” (Lia, 10 September 2019).

That is the beginning of all the processes that Lia has gone through so far. Based on Lia's confession, she seems to be not on good terms with her partner. This is reinforced by Lia still blocking all of her partner's social media. Lia believes this can help her recover faster after the tough times she has been through.

For Lia, recovery is when Lia is able to accept herself and can rebuild the identity she has lost. Lia can accept herself as not a virgin, and change her self-concept which initially thought that no man would want a woman who was not a virgin.

Luckily, Lia has four close friends who always accompany and support her during her recovery process. Lia spends more time with her close friends, because she doesn't want to be alone. Lia also uses music as a means to recover her emotions. Lia has loved music since she was little and often appears on stage. For Lia, by playing music, she is more able to express her emotions and control them. Lia likes to play her keyboard every day for about two hours while singing. In addition, this method can speed up the recovery process. At least, all the negative emotions that Lia feels can be released (Hallam, Cross, & Thaut, 2016).

For Lia, the recovery process she goes through always provides new lessons and colors for her to learn. Lia also hopes that she will continue to get new colors in her life, of course in a way that is more fun than being cheated on.

3.2 Discussion

During the development period, a person will always try to carry out his developmental tasks well. A person's developmental task in early adulthood is to build a more serious intimate relationship with someone else, one of which is to choose a life partner at a more serious level, namely marriage (Havighurst in Santrock, 2012).

One of the factors that play an important role in choosing a partner, especially for girls, is the role of the father. Girls who are attached to their fathers often look for partners who are identical to their fathers, while those who are not attached to their fathers will look for a father figure in each partner (Lamb, 2010). Apart from the father figure, other male figures in the family can also be influenced, such as older brothers, uncles, or grandfathers.

Getting a partner according to one's wishes, is not a guarantee that the relationship can go according to plan. One of the serious problems in dating relationships is infidelity (Simeone-DiFrancesco, Roediger & Stevens, 2015). Infidelity occurs when commitment is undermined by a partner's betrayal with another person outside of the emotional or physical relationship (Maheu & Subotnik in Whitty 2011). One of the effects is a decrease in trust in the environment which makes it difficult for a person to rebuild relationships with other people (Williams & Hickie, 2011), and feelings of blaming oneself for destroyed relationships and making a person experience anxiety and experience a decrease in self-confidence.

A cheated person finds it difficult at first because he is hesitant to re-establish a relationship with someone else. Doubt due to not believing in yourself and fear of experiencing emotional wounds back. This makes a person have to undergo a process of recovery or improvement both physically and psychologically (American Psychology Association Dictionary, 2015).

Each person has their own way of recovering, such as by sleeping, eating, reading, writing, and others (Rosenbloom & Williams, 2010), depending on one's experience and perception of the activities he or she is doing. Marshall (2016) states that there are seven stages of recovery, starting from the beginning when someone finds out that their partner is having an affair, the impact on someone is fully recovered and can accept the incident. The key to one's success in recovering depends on one's willingness to recover. If someone has a great will to recover and has the intention to start living step by step, then that person is one step closer to their original life (Gordon et al., 2005 in Snyder & Lopez, 2007).

Twice experienced infidelity made Ica began to look for the fault. Ica realized that in this case it was not only someone who had an affair that was at fault, but also from her. Ica feels that the affair she experienced was indeed based on her mistake and indeed she must be held accountable for it (Rokach & Philibert-Lignieres, 2015). Ica is aware that she still maintains a communication pattern that is clearly not good communication. Ica also becomes anxious and blames herself (Bandura, 1997; Williams, 1995 in Maddux, 2012). Distrust in Ica led her to make a small notebook containing the questions she should ask the men who approach her, either now or in the future. The small notebook also contains Ica's targets, what she should know when a man approaches her and the stages when a man proposes to her.

The infidelity that Lia feels attacks her self-confidence more. Lia blames herself for repeating the same incident as her father (Startup, Makgekenene, & Webster, 2007). It is very difficult for Lia to build her trust again, especially in men who want to approach her (Lewicki in Deutsch & Coleman, 2006). Lia became more interested in making a face-to-face approach rather than through virtual social media, because for Lia she was able to get to know other people's characters more than talking directly. It is undeniable that Lia wants to have a relationship again, but she is afraid to try. Twice experiences of infidelity, made Lia tired of building trust in others. Lia became more protective of herself because she was afraid of being betrayed again.

IV. Conclusion

Infidelity experienced negative impacts such as a crisis of trust in relationships with other people and self-blame which also makes self-confidence low. Distrust in oneself and others can form unhealthy relationship patterns or better known as toxic relationships. This makes a person have to undergo a recovery process to recover and can be released from the negative effects of infidelity.

Someone who has been cheated on goes through a long process of accepting the fact of infidelity that has occurred and has the courage to get out of the relationship to restore self-confidence while healing the emotional wounds that come from the relationship. When undergoing this recovery process, a person will not necessarily go through every stage in the recovery process or still go through all of them but not sequentially. This depends on the phenomenon experienced by a person and how much impact it has on someone who is being cheated on.

After starting the recovery process, a person's confidence can increase when his affection needs are met by people who act as support systems, such as friends and family. Several supporting factors such as the support of friends and family really help a person in restoring his confidence. However, the biggest role they have is themselves, who consciously have a strong desire to recover and bounce back.

This recovery process can also be supported by positive activities that a person can do according to their respective talents and interests. In addition to helping a person to go through the recovery process faster, these activities help a person to regain his confidence, especially in themselves.

The limitation of this research lies in the process of building participant trust. The two participants who had their trust betrayed still found it difficult to trust others again, including the researcher. Researchers need a long time to build participant trust and finally get all the data needed. Suggestions for further research are that future researchers can examine the process of forgiveness of participants towards themselves, the situation, and the perpetrators of the affair.

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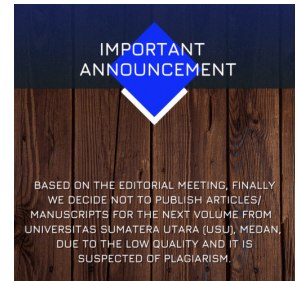
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Table of Contents

Articles

- | | |
|---|------------------|
| Determinants of the Acceptance of Going Concern Audit Opinions
<i>Aldrin Winata, Carmel Meiden, Sugi Suhartono, Yosef Dema, Prima Apriwenni</i> | PDF
8132-8140 |
| Adjusment of Students in Islamic Boarding Schools
<i>M. Agung Rahmadi, Helsa Nasution</i> | PDF
8141-8151 |
| The Effectiveness of Pengembangan Usaha Pangan Masyarakat (PUPM) as an Effort to Stabilize Food Commodity Prices (Study at the Ministry of Agriculture the Republic of Indonesia, Food Security Agency)
<i>Dwiko Rynozza Nur Rachman, Ali Roziqin, Achmad Apriyanto Romadhan</i> | PDF
8152-8164 |
| Technologies Utilization for Education Strategic Management in Social Distancing Era: A Literature Review
<i>Theofilus Yoel Lufung</i> | PDF
8165-8177 |
| The Role of Awareness, Motivation and Capability on the Competitive Reaction of Middle and Lower Managers of Private Higher Education
<i>Sukaris Sukaris, Heru Baskoro</i> | PDF
8178-8189 |
| Optimization of the National Unity and Political Agency of Malang City in an Effort to Empower Community Organizations in Malang City
<i>Aditya Putra Pramana, Asep Nurjaman</i> | PDF
8190-8201 |
| The Implementation of Canvas Model in Plan Determination of Swallow Nest Business Management
<i>Suwandi Suwandi, Jaka Waskito</i> | PDF
8202-8213 |
| The Communication Strategies of Public Relations in the Class I Immigration Office Special for Immigrations Checkpoints (TPI) Medan in Managing Public Complaint
<i>Amirul Umam, Dewi Kurniawati, Hendra Harahap</i> | PDF
8214-8226 |
| The Effect of Emotional Intelligence and Learning Motivation on Accounting Understanding with Lecturer Competency as Moderating Variables (Case Study on Accounting Study Program Alumni)
<i>Lidya Kartika Dhewi, Nurul Hidayah</i> | PDF
8227-8239 |
| Analysis of Interpersonal Skills of Kenduri Tradition in Indonesian History Learning in Senior High School 1 Boyolali
<i>Muadz Assidiqi, Sariyatun Sariyatun, Hieronymus Purwanta, Hasna Nur Fadillah Ramadhani</i> | PDF
8240-8251 |
| The Effect of Interpersonal Communication of Tax Service Officers on the Perception and Level of Taxpayer Satisfaction at KPP Pratama Lubuk Pakam
<i>Febby Christie Br. Ginting, Suwardi Lubis, Sakhyhan Asmara</i> | PDF
8252-8263 |


Respective Communication of Tax Officials and Tax Consultants on Taxpayer Compliance at the



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Persuasive Communication of Tax Officials and Tax Sanctions on Taxpayer Compliance at the Pratama Tax Service Office of Medan Timur

Christian Vinti Parulian Panjaitan, Iskandar Zulkarnain, Rahmanita Ginting

PDF
8264-8275

Legal Study on the Establishment of Ibtidaiyah Madrasah (Mi) Ar-Ridho, Tanjung Mulia Village, Kampung Rakyat District, Labuhan Batu Selatan Regency Based on Law No 28 Year 2004 Concerning Amendment to Law Number 16 Year 2001 Concerning Foundations

Muhammad Muiz Hariansyah Hasibuan, Bernat Panjaitan, Nimrot Siahaan, Risdalina Risdalina

PDF
8276-8285

Analysis of High School Teacher's Biology Teacher's Perception on Biology Practice during the Covid-19 Pandemic in Rantauprapat City

Rina Solehawati, Novi Fitriandika Sari

PDF
8286-8293

Overcoming Counterproductive Work Behavior with Organizational Justice and a Job Satisfaction Approach

Reni Kurnia Permata, Pantius Drahen Soeling

PDF
8294-8306

The Effect of Confucianism on Future Birth Rates in South Korea and Japan

Flora Arifahsasti, Kurniawaty Iskandar

PDF
8307-8318

Improving the Quality of the Mobile Tax Service Apps in Indonesia: A Delphi Study

Aditya Putra, Reza Fathurrahman

PDF
8319-8330

Study of Succession and Role of Family Members in Family Business

Agus Santoso, Susilo Toto Raharjo

PDF
8331-8345

Family Ownership and Political Costs on Manufacturing Company Performance in Indonesia 2016-2020

Akbar Evandio, Juniati Gunawan, Idrianita Anis

PDF
8346-8359

Monetary Policy Collision and Banking Index: Perspective Study of InfoBank15 Index in Indonesia Stock Exchange

Ardhiani Fadila

PDF
8360-8374

Determination Model of Community Empowerment Based on Village Typology in Coastal Areas of Gresik

Anita Handayani, Roziana Ainul Hidayati

PDF
8375-8389

Impact of Terrorism and the Role of Media in Islamophobia Propaganda (Systematic Literature Review)

Anadza Iron Albaroza, Rizky Bagastian, Anita Anita, Iradhad Taqwa Sihidi

PDF
8390-8399

Analysis the Attractions and Facilities of Marandang Traditional Culinary Festival against the Motivation of Visitors in Padang City

Gagih Pradini, Fitri Agustiani, Anisa Putri Kusumaningrum

PDF
8400-8413

Stock Investment Decision Making Analysis with Price Earning Ratio (PER) and Capital Asset Pricing Model (CAPM) Approaches

Rizma Nazriah Hasibuan, Iskandar Muda, Rina br Bukit

PDF
8414-8429

Development of Teaching Material Models of English Courses Based on Local Wisdom to Improve Skills of PGSD Students of English Texts

Yon Adlis

PDF
8430-8440

The Influence of Service Marketing Mix Strategy on Decisions of Students in High School of Economic Sciences Pancasetia Banjarmasin

Apippudin Adnan

PDF
8441-8454

The Effect of Human Resources Competence, Application of Local Government Accounting Systems, and Internal Control Systems on the Quality of Local Government Financial Reports

Ali Imransyah, M. Ardiansyah Syam, Syahril Djaddang

PDF
8455-8466

Case Study on FX Forward Transaction Decisions To Customers Of PT Bank XXXX Treasury Regional Area Semarang

Ade Putra Achdijalsjah, I Made Sukresna

PDF
8467-8477

The Phenomenon of Increasing Political Participation in the 2020 Major Election of Semarang with One Candidate Pair in Political Marketing Perspective

PDF
8478-8492

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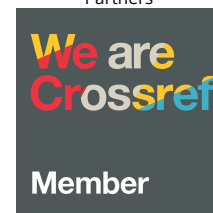


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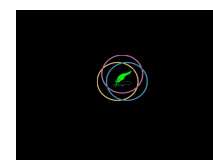
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Implementation of the "Bhabinkamtibmas Melali" Police Resort Tabanan Program as an Effort to Improve Public Services to Implement the Reform of the Police Bureaucracy and Good Governance

Picha Armedi, Pantius Drahen Soeling

The Implementation of Sanctions as an Effort to Handle Covid-19 Pandemic in Medan City (Study on Covid-19 Handling Task Unit in Medan City)

Muhammad Din Alfajar, Eko Yudhistira, Fadhillah Fahmi Adriany

Analysis of Financial Technology Regulation, Information Technology Governance and Partnerships in Influencing Financial Inclusion

Prisila Damayanty, Ety Murwaningsari, Sekar Mayangsari

Evaluation of the Anti Premanism, Drugs and Crime Policy Program in the Bali Regional Police

I Putu Ika Prabawa Kartima Utama, Fibria Indriati

The Leadership Role of the Principal in Improving Teacher Performance Discipline in Mas Nur Ibrahimy Rantauprapat

Hurin Nurjannah Hsb, Junita Junita

The Effect of Employee Engagement, Employee Retention and Turnover Intention on Employee Performance in Dinas Pendidikan Kabupaten Labuhanbatu

Retno Shinta Dewi, Junita Lubis, Meisa Fitri Nasution

Influence of Absorptive Capacity and Creativity on Worker Performance with Social Media as Moderation

Farida Farida, Shinta Anisah Mahdiyani, Justine Tanuwijaya

Technical Design of Mine Sequence (Trimonth) in Coal Mining Based on Existing Mechanical Equipment at PT. Mega Bara Semesta Jobsite PT. SBP, Muara Enim Regency, South Sumatera

Muhammad Izhar Yusran, Edy Nursanto, Wawong Dwi Ratminah

The Illegal Network of Foreign Workers: The Missing Indonesian Migrant Workers in Japan

Beby Fitri Xaviera Gunawan, Kurniawaty Iskandar

Development of the Shallow Water Method to Stimulate Basic Swimming Movements for Children aged 5-6 Years

Iffy Nadya Fahmiruwanti, Pramono Pramono, Munaisra Tri Tirtaningsih

Efforts to Maximize the Performance of SMEs and Partnerships Through Experience and Business Capital

Junaidi Junaidi, Zulkarnain Lubis, Ihsan Effendi, Nasib Nasib, Ahmad Fadli

Analysis of the Influence of Tourist Satisfaction and Tourist Attraction on Gunung Padang, Padang City Attractions

Gagih Pradini, Rizky Andhika Gumelar, Anisa Putri Kusumaningrum

The Effect of E-Service Quality and Brand Image on E-Loyalty through Brand Trust and E-Satisfaction as Intervenin Variables

Ni Made Prapti Anggreni K, Ni Made Dwi Ratnadi, Anak Agung Gde Putu Widanaputra

A Critical Review of Setting the Threat of Imprisonment for Children

Diah Ratu Sari Harahap

Study on Ex-Corruption Convicts Become Legislative Candidates

Ahmad Sobari

Implementation of Islamic Law in Indonesia in Constitutionalism Politics

Fauziah Hayati

Juridical Overview of the Parole Process For 1/2 (Half) Period of Imprisonment in the Fulfillment of the Rights of Students

Sufmi Dasco Ahmad

The Mediating Role of Perceived Organizational Support in the Relationship Between High

PDF
8493-8500

PDF
8501-8512

PDF
8513-8526

PDF
8527-8536

PDF
8537-8543

PDF
8544-8555

PDF
8556-8568

PDF
8569-8582

PDF
8583-8595

PDF
8596-8604

PDF
8605-8615

PDF
8616-8629

PDF
8630-8643

PDF
8644-8653

PDF
8654-8663

PDF
8664-8670

PDF
8671-8678

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Performance Work System and Employee Well- Being at XYZ Hospital, South Jakarta <i>Arischa Audiana</i>	8679-8689
Effect of Organizational Culture, Mobbing, Organizational Justice, and Professional Attitude Towards Hospital Nurse Work Performance <i>Hans Christian O, Yohana F, Cahya Palupi Meilani</i>	PDF 8690-8700
Social Innovation in Poverty Reduction Through the Program for Construction of Unliable Housing in Central Java Province <i>Pratisto Nugroho, Hardi Warsono, Sri Puryono, Kismartini Kismartini</i>	PDF 8701-8713
Strategy for Writing Research Results Articles in Order to Penetrate Reputable Journals: A Case Study of PNB Research FKIP Mataram University in 2020 <i>Nuriadi Nuriadi, Ni Nyoman Sri Putu Verawati, Saharudin Saharudin, Ilham Syahrul Jiwandono</i>	PDF 8714-8722
Use of Smart Contract on Blockchain Technology for Buying and Sale Transactions of Immovable Goods <i>Efrida Ayni Fikri</i>	PDF 8723-8730
The Influence of Service Quality towards Revisit Intention to Private Hospitals in Indonesia <i>Putri J Pratiwi Syam, Hendra Achmadi</i>	PDF 8731-8741
Economic and Financial Feasibility Analysis on the Masterplan of the Sadai Industrial Estate (KIS) Bangka Belitung Islands Province <i>Sulistari Sulistari, Nizwan Zuhri, Hendrian Hendrian</i>	PDF 8742-8751
Taxpayer Awareness as a Mediating Factor in Tax Socialization, Tax Sanctions, and Taxpayer Compliance (Case Study: KPP Pratama South Cikarang, Bekasi Regency) <i>Hajar Mayang Lenggang Pakuan, Apollo Daito</i>	PDF 8752-8765
Islamic Religious Education and Local Wisdom in Shaping the Religious Behavior of Industrialized Communities in Gresik, Indonesia) <i>Mohammad Ahyar Yusuf Sya'bani</i>	PDF 8766-8776
Evaluation of the Budget Policy for the Empowerment of the Coastal Poor through the Development of an Integrated People's Salt Business with Geomembrane Technology 2018-2019 (Study in Aceh Utara Regency) <i>Saharuddin Saharuddin, Endang Larasati, Sri Suwitri, Ida Hayu Dwimawanti</i>	PDF 8777-8786
The Influence of Village Fund Policy Implementation, Community Participation and Organizational Performance on the Effectiveness of Village Development in Tulang Bawang District of Lampung Province <i>Dedy Palwadi, Fernandes Simangunsong, Sampara Lukman, Agus Fatoni</i>	PDF 8787-8798
Analyzing the Impact of Information Security Awareness Training to the Employees of Telco Company XYZ <i>Erlangga Putro Subagyo, Kalamullah Ramli</i>	PDF 8799-8808
Legal Protection of Marital Property through the Creation of a Marriage Contract <i>Andhika Rizky Pratiwi, Areta Edgina Apta Maharani, Nabila Pangesti Yudhiasti, Sahat Tua Richard Alexanderth</i>	PDF 8809-8819
The Function of Markum Discourse in Learning Islamic Tasawuf in the Sasak Community <i>Aswandikari S, I Nyoman Weda Kesuma, I Nyoman Suarka, Ida Bagus Rai Putra</i>	PDF 8820-8830
A Legal Study of Online Transportation Company Responsibility to Consumer Accident Safety <i>M. Fahrurrozy, Redyanto Sidi, T. Riza Zarzani</i>	PDF 8831-8840
Analysis of the Influence of Product Quality, Price, and Brand Image on Repurchaseintention with Customer Satisfaction as Intervening Variables on Customers of Skincare MS Glow Products (Study of the Communities in North Labuhanbatu Regency) <i>Gisela Nilasari, Paham Ginting, Arlina Nurbaity Lubis</i>	PDF 8841-8849
The Application of Prediction Data Miningbed Occupancy Rate of Covid-19 Patients in West Java <i>Amelia Hani, Ayi Ratna K, Cristina Juliane</i>	PDF 8850-8858
Competence Certification Information System App at West Java Bedong LSP	PDF

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Competence Certification Information System ASRI at West Java Dpsdm LSR <i>Ayi Ratna Kristiani</i>	PDF 8859-8869
Positive Psychology in Prison: Prisoner's Happy Review from Self Forgiveness and Hope <i>Dwi Puspasari, Nelia Afriyeni, Yuni Dwi Rahma, Nola Chentya Yuni, Nurul Azizah</i>	PDF 8870-8881
The Influence of Leadership Style and Empowerment on Efficiency Virtual Teams Mediated by Trust <i>Triyani Triyani, Muhammad Sadikin, Justine Tanuwijaya, Stefanus Sadana</i>	PDF 8882-8889
The Effect of Talent Management and Innovation Digital Capability on Employee Performance <i>Ahmad Zaelani Adnan, Eeng Ahman, Disman Disman, Tjutju Yuniarsih, Ramayani Yusuf</i>	PDF 8890-8899
The Effectiveness of Complete Systemic Land Registration (PTSL) Program by the Land Office towards Increasing Ownership of Certificate of Land Rights in Malang District <i>Musleh Harry</i>	PDF 8900-8909
Divergence in Implementation of Public Housing Saving Program: A Comparative Analysis of Indonesia, Singapore and Japan <i>Dynna D. Puspita, Andy Fefta W., Romy Hermawan</i>	PDF 8910-8920
Effects of Service Quality, Food Quality, and Price Fairness Customer Satisfaction at Japanese restaurant 3 Wise Monkeys, Jakarta <i>Rara Wilis Setiawati, Innocentius Bernarto</i>	PDF 8921-8934
Annual SPT for Share Investors on BEI after the Ominibus Law Copyration Law Comes into Effect <i>Dedi Haryadi</i>	PDF 8935-8948
The Effect of the Quality of Accessibility and Facilities on the Decision to Visit Gope Beach, Serang-Banten City <i>Nurlatifah Ismail, Rahmat Ingkadijaya, Sri Mariati</i>	PDF 8949-8966
The Role of the Entry of Islamic Influence in 1500-1989 in Gorontalo as a Source of Learning of Local History <i>Ferrari Yuliawati S, Akhmad Arif Musadad, Musa Pelu</i>	PDF 8967-8973
Legal Consequences for Cancellation of a Willing Deed in the Settlement of Instruction Disputes <i>Muhammad Ihsan Kurniawan, Anshori Anshori</i>	PDF 8974-8983
Interdisciplinary Collaborative Study on Scopus Indexed Publications of Universitas Terbuka Academic Staff 1988-2022 <i>Mohamad Pandu Ristiyono</i>	PDF 8984-8992
Language Learning Strategies Used During Online Learning by English Community Members at Lampung <i>Royan Arif Al Ikhsan</i>	PDF 8993-8999
The Effect of Job Crafting on Work Engagement on Working Students <i>Awaliya Febby Ariyanti, Tantri Yanuar Rahmat Syah</i>	PDF 9000-9011
The Battle of Surabaya November 1945 in Humaniter Law Perspective <i>Muhamad Idris, Esra Kriahanta Sembiring</i>	PDF 9012-9020
The Effect of Work-Family Conflict, Work Engagement and Workload on Turnover Intention on Nurses of XYZ Hospital, Bogor District <i>Jeremy Jovanie Owen, Yohana F. Cahya Palupi Meilani</i>	PDF 9021-9033
The Concept of Islamic Humanistic Education <i>Siti Rahmah, Umar Fauzan, Noor Malihah</i>	PDF 9034-9042
Implementation of Asmaul Husna Values through Storying Method in Early Children <i>Eko Nursalim, Umar Fauzan, Noor Malihah</i>	PDF 9043-9051
Understanding Binary Options in the Context of Trading Law in the Digital Era <i>Syam'un Syam'un, Sardjana Orba Manullang, Tamaulina Br Sembiring, Irma Rachmawati Maruf,</i>	PDF 9052-9062

Prasetyono Hendriarto

Understanding PCR Policy in Indonesia: Between Healthy and Business Issues: Health and Political Literacy Study

PDF
9063-9072

Ade Iskandar, Budi Sulistiyo Nugroho, Sri Sugiarti, Diansanto Prayoga, Dyanasari Dyanasari

The importance of Digital-based Payment Management Knowledge for MSME Drivers: a Study of Financial Literacy

PDF
9073-9084

Jenita Jenita, Amrih Yuwono, Tutik Heriana, Susantriana Dewi, Mila Diana Sari

Antecedents Sensory Appeal And Consequences It Recommend Intention, Revisit Intention, Willingness To Buy Culinary Product

PDF
9085-9098

Juliana Juliana, Amelda Pramezwary, Arifin Djakasaputra, Jimmy Muller Hasoloan Situmorang, Nova Bernedeta Sitorus, Fachrurazi Fachrurazi

Legal Analysis of the Crime of Skimming in Indonesia According to the Electronic Information and Transactions Law (ITE) Number 11 of 2008 concerning Information and Electronic Transactions

PDF
9099-9109

Ervina Sari Sipahutar, Indra Gunawan Purba, Anjani Sipahutar

Protection of the Indonesian Government in Protecting Its International Workers in Japan

PDF
9110-9118

Aristia Sutiana

Increasing Local Government E-Government Innovation In Achieve Good Government

PDF
9119-9126

Ika Widiastuti, Uchaimid Biridlo'i Robby, Pandu Adi Cakranegara

Analysis of the Impact of Productive Zakat on Mustahik's Welfare Case Study: (Badan Amil Zakat Nasional Provinsi Lampung)

PDF
9127-9133

Fuad Buntoro, Marselina Marselina, Heru Wahyudi

The Impact of Founder's Perceived Credibility in Social Media on Customer-Brand Engagement to Improve Customer Satisfaction and Brand Loyalty in Indonesian Fashion SMEs

PDF
9134-9147

Dwi Apriza Ramadhanayanti, Gita Novianti Suliawan, Meta Limesa, Ina Agustini Murwani

Implementation of Online Learning Whatsapp Group Students' Islamic Education Courses Muhammadiyah High School 2 Medan

PDF
9148-9158

Siti Halimah, Hasan Matsum, Muhammad Junaidi

Supply Chain Management Performance of the Furniture Industry in Ambon during the Covid-19 Pandemic

PDF
9159-9170

Fransiska Natalia Ralahallo, Edward Gland Tetelepta, Asiani Sijabat

Factors Influencing Online Video Advertising That Have an Impact on Brand Awareness, Brand Image, and Purchase Intention

PDF
9171-9183

Halley Putri Kharisma, Kezia Melodia Adiprasetya, Syafi Fabio Djohan, Willy Gunadi

Behavior Multigenerational Comparative Study: Eco-Fashion Purchase Behavior

PDF
9184-9196

Fathie Busyra, Ghassani Nayaka, Vidanicka Marthensz, Ina Agustini Murwani

Financial Coping in Facing Household Financial Crisis during Covid-19 Pandemic (Case Study on Employees of PT. Sun Star Motor Banyumanik)

PDF
9197-9208

Joko Wijaya Tjang, Titi Susilowati Prabawa

Implementation of Recruitment, Training, and Work Environment Systems on Employee Performance at the BNN Office of Labuhanbatu Utara Regency

PDF
9209-9218

Bayu Febri Arrasyid, Elvina Elvina, Christine Herawati Limbong

Transformational Leadership, Reward System, and Organizational Climate to Employee Commitment Office Regional Revenue Agency Labuhanbatu Regency

PDF
9219-9230

Imas Riana Sirait, Junita Lubis, Abd. Halim

The Effect of Communication, Leadership, Incentives and Competence on Performance of Transportation Service Employees, Labuhanbatu District

PDF
9231-9243

Harapan Putra Lase, Marlina Siregar, Rizki Syahputra

Effect of Price, Promotion and Product Quality on Consumer Satisfaction Kentucky Fried Chicken (KFC) Quality Rantauprapat

PDF
9244-9256

Riski Wahvuni. Bavu Eko Broto. Fauziah Hanum

The Influence of Promotional Strategies, Product Design, and Halal Labels on the Purchase Decision of King Kebab and Rantauprapat Burger Culinary <i>Dila Nafila Saputri Ayu, Bayu Eko Broto, Nurintan Asyiah Siregar</i>	PDF 9257-9268
The Effect of Communication, Motivation, Physical Work Environment and Non-Physical Work Environment on Performance of Employees of the Regional Disaster Management Agency of Labuhanbatu Regency <i>Ibrahim Ibrahim, Junita Lubis, Yudi Prayoga</i>	PDF 9269-9281
The Impact of Affective and Normative Commitments on Work Discipline of Education Services in Labuhan Batu District <i>Siti Aisyah, Junita Lubis, Rizki Syahputra</i>	PDF 9282-9290
Nommensen and Bataknese (The Representation of Apostle) <i>Marudut Bernadtua Simanjuntak, Zuriyati Zuriyati, Sintowati Rini Utami, Marthin Steven Lumingkewas</i>	PDF 9291-9297
Policy of the Booster Vaccination Program for Prospective Hajj Congregations Perspective on the Effectiveness of Delivery in Pandemic Times <i>Ivan Elisabeth Purba, Parlindungan Purba, Rahmat Alyakin Dakhi</i>	PDF 9298-9303
The Political Role of Ki Bagus Hadikusumo and Its Relevance as the Development of New Indonesian History Material Source <i>Ulfiani Mabruroh, Djono Djono, H. Purwanta</i>	PDF 9304-9313
Illocutionary Acts of Thomas Brag on Yes Theory Channel on Youtube <i>Frans Sayogie, Moh. Supardi, Farhan Razzak Oktalianza, Novian Halim Pratama</i>	PDF 9314-9326
The Effect of Islamic Work Ethics and Islamic Organizational Culture on Employee Performance <i>Ahnaf Fadhlurrohman, Fuad Mas'ud</i>	PDF 9327-9336
The Competitive Intelligence Analysis of Indonesian National Resilience in the Competition of Alternative Energy Resources <i>AA Oka Wirayudha, Abdul Rivai Ras</i>	PDF 9337-9347
Determinant Factors of Fraud in Village Financial Management <i>Ni Made Madani Hapsari, I Gusti Ayu Nyoman Budiasih, Anak Agung Ngurah Bagus Dwirandra, I Gde Ary Wirajaya</i>	PDF 9348-9361
The Mediation of Motivation on the Effects of Flexible Work Arrangements and Servant Leadership on Employee Performance during Covid-19 Pandemic <i>Puspita Arum Pamungkas, Siswoyo Haryono, Meika Kurnia Puji Rahayu D.A</i>	PDF 9362-9372
Macroeconomic Effect on Capital Structure of Chemical Farma Companies <i>Euis Bandawaty, Nugraha Nugraha, Disman Disman, Maya Sari</i>	PDF 9373-9379
Digital Learning: Modeling and Simulation of Three-Phase Short Circuit Fault Currents Using the Case Method for Strengthening MBKM Policy <i>Rahmaniar Rahmaniar, Agus Junaidi, Adi Sastra P. Tarigan, Dicky Lesmana, M. Rizki S., Abd. Hakim Butar-Butar</i>	PDF 9380-9390
Application of Chatbot Using Chatbotika to Use Promote Product Business on the website of PT Services and Tourism West Java (Perseroda) <i>Ardhi Akmaludin Jadhira</i>	PDF 9391-9401
Restoration of Trust in Toxic Relationships <i>Mary Philia Elisabeth, Evanda Danara Uthama</i>	PDF 9402-9410
Tourism Village Community Empowerment Strategy in Supporting the Local Potential of the Village in Magetan Regency (Study Village Tour Genilangit, Poncol, Magetan, East Java) <i>Priska Septiana Margareta, Saiman Saiman, Iradhad Taqwa Sihidi</i>	PDF 9411-9420
The Influence of Digital Literacy, Technology Integration, Technological Acceptance Model, and Brand Image on Purchase Decisions at Yamaha Dealers in Indonesia <i>Indah Kartika Hakim</i>	PDF 9421-9431

Literation Abilities of Elementary School Students in Kupang District, NTT Based on Five Basic Reading Skills NTT <i>Marselus Robot, Karus Maria Margareta, Andreas Ande, Darius Mauritsius</i>	PDF 9432-9442
The Effectiveness of Organizational Communication of Islamic Bank of North Sumatra in Increasing Public Interest in Savings in Binjai City <i>Melati Muslim, Mailin Mailin, Hasnun Jauhari Ritonga</i>	PDF 9443-9454
Analysis of the Implementation of Good Public Governance at the Ministry of Industry <i>Mikris Nalle, M. L. Denny Tewu</i>	PDF 9455-9469
Communication of Tax Counseling to New Taxpayers Categorized as Entrepreneurs at Tapaktuan Tax Office <i>Nurgraha Martuah Purba, Humaizi Humaizi, Nurbani Nurbani</i>	PDF 9470-9481
Transformation of Murabahah Financing Orientation During the Covid 19 Pandemic <i>Aisyah Nurhayati, Moh. Abdul Kholiq Hasan, Imron Rosadi, Andri Nirwana AN</i>	PDF 9482-9491
The Effect of Training Programs, Emotional Intelligence on SME Business Performance and Competence as Intervening Variables <i>Edi Sugiono</i>	PDF 9492-9502
Bibliometric Analysis: Research on Green Supply Chain Management <i>Valent Krishna B, Nuryakin Nuryakin, Ika Nurul Qamari</i>	PDF 9503-9511
The Understanding, Practice, and Implications Spiritual Capital in Disaster Recovery: A Study on Tsunami's Survivors in Sumberjaya, Pandeglang, Banten, Indonesia <i>Novia Nurul Badi'ah, Ety Rahayu, Isbandi Rukminto Adi</i>	PDF 9512-9524
Contribution of External Public Relations of Directorate General of Tax Through social media to the Organizational Image and the Increase in Tax Awareness <i>Tengku Amiliza, Hendra Harahap, Syafruddin Pohan</i>	PDF 9525-9536
Changing World Order, Student Movement and Radicalism <i>Azis Andriansyah, Retno Saraswati, Irma Cahyaningtyas, Sukirno Sukirno</i>	PDF 9537-9546
Social Media Advertising Marketing Strategies in Determining Purchase Decisions <i>Firly Adhyatma Rusdi, Cristina Margareta, Muhammad Aras</i>	PDF 9547-9553
Marine Co-Management: Marine Governance in Improving the Welfare of Fishermen in Jembrana, Bali <i>Lailatus Sah'ro, Agus Trihartono, Hary Yuswadi, Selfi Budi Helpiastuti</i>	PDF 9554-9565
Analysis of Lasswell Communication Model in Marriage Services during the COVID-19 Pandemic at KUA <i>Dyna Mardiana, Mailin Mailin, Winda Kustiawan</i>	PDF 9566-9575
The Use of Influencer and Words of Mouth Techniques in Creating Brand Awareness @Momuung.Id <i>Dwita Fajardanie, Irwansyah Irwansyah</i>	PDF 9576-9586
Contemporary Human Rights Oppression against the Rohingya: A Fiduciary Theoretical Analysis of Humanitarian Intervention Prospects <i>Bama Andika Putra</i>	PDF 9587-9595
The Effect of E-Service Quality and Brand Image on E-Loyalty through Brand Trust and E-Satisfaction as Intervening Variables <i>Feliciana Regina Putri, Farida Indriani</i>	PDF 9596-9604
Influence of Leadership Style and Organizational Commitment to Employee Work Performance in Regional Companies in Indonesia <i>Wiara Sanchia Grafita Ryana Devi, Yulianah Yulianah, Iskandar Ahmaddien</i>	PDF 9605-9618
The Effect of High Intensity Interval Exercise on Changes in Basal Rate and Vo2max <i>Moh. Amrullah Albaitomi, Ali Maksum, Irmantara Subagio, Achmad Widodo</i>	PDF 9619-9630

Tourism Potential of MICE (Meetings, Incentives, Conferences, and Exhibitions) with SWOT Analysis in Asahan Regency in North Sumatra Province <i>Muhammad Halfi Indra Syahputra</i>	PDF 9631-9638
The Role of Visum et Repertum as a Tool of Evidence in Evidence Against the Criminal Act of Persecutory (Study of Decision No. 646/Pid.B/2021/PN Rap.) <i>Dewi Patima Hutagalung, Risdalina Risdalina, Indra Kumalasari M</i>	PDF 9639-9651
Implementation of Indonesian Traditional Games in Early Childhood Education Institutions in Sunggal District, Deli Serdang Regency <i>Rahimah Ulfah Harahap, Anita Yus, Ichwan Azhari</i>	PDF 9652-9660
The Challenge of Religiosity and Spirituality in the Era of Disruption <i>Denny Najoan</i>	PDF 9661-9670
The Implementation of the Ungaran Artificial Insemination Center (IAC) Development Strategy with Business Model Canvas <i>Andiningtyas Mula Pertiwi, Harry Soesanto</i>	PDF 9671-9679
The Effect of Locus of Control, Framing, Pressure of Obedience and Auditor's Competency on Audit Judgment <i>Awaluddin La Dana, Hadi Sunaryo, Supriyanto Supriyanto</i>	PDF 9680-9692
Implementation of State Defense Policies as an Effort to Strengthen Pancasila Values in the Millennial Generation <i>Rahmat Salam</i>	PDF 9693-9702
Factors Affecting the Career Plateau Mediated Job Satisfaction <i>Lina Kristan Purnawanti, Alimuddin Rizal</i>	PDF 9703-9716
The Effect of Tax and Leverage on Transfer Pricing Decisions with Institutional Ownership as Moderating <i>Zahrotun Nisa, Wahidahwati Wahidahwati, Suwardi Bambang</i>	PDF 9717-9724
What is the Policy of Providing School Operational Funds in Bengkulu City, Indonesia, during the Covid-19 Pandemic? <i>Sugeng Suharto</i>	PDF 9725-9733
The Effect of Profitability on Financial Distress with Leverage as a Moderating Variable in Pharmaceutical Sub-Sector Companies Listed on the IDX from 2018-2020 <i>Irwin Gunawan Sahala Subiyanto, Harlyn Lindon Siagian</i>	PDF 9734-9742
Critical Role of Mission Valence as Moderator in Leadership and Public Service Motivation <i>Dina Lesmana</i>	PDF 9743-9752
Risk Analysis of Implementation of Water Resource Construction Projects Based on Price Ratio of Offer to Owner Estimate <i>Bayu Purnama, Andreas Franskie Van Roy, Andreas Wibowo</i>	PDF 9753-9761
Effect of E-Service Quality on E-Customer Satisfaction Alfagift Application in West Java Province <i>Vida Wahda Maulida, Fitriani Nur Utami</i>	PDF 9762-9771
Determinants of Pharmaceuticals Companies' Capital Structures Listed on the Indonesian Stock Exchange <i>Silvana Syah, Adler Haymans Manurung, Agung Dharmawan Buchdadi, I Gusti Ketut Agung Ulupui, Gatot Nazir Ahmad</i>	PDF 9772-9778
Analysis of the Influence of Operating Leverage and Dividend Policy on the Value of Companies with Capital Structure as a Variable Intervening of the Indonesia Stock Exchange <i>Masno Marjohan</i>	PDF 9779-9795
Implementation of Cooperative Script Learning Model to Improve News Listening Ability Students of Class X1-IPS SMA Negeri 14 Maluku Tengah <i>Everhard Markiano Solissa</i>	PDF 9796-9807
Tourism Business Planning in Enhancing the Role of the Young Generation Case Study: West	PDF 9808-9817

Java Tourism Ambassador Selection Event 2022 <i>Fariz Fardani Nurbaihaqi, Nenden Yayu Destiana, Dewi Turgarini, Caria Ningsih</i>	PDF 9800-9811
The Effect of Price, Quality of Service, and Quality of Service on Customer Satisfaction at Cafe Ranu Raseyan Rantau Prapat <i>Risa Astari, Elida Florentina Sinaga Simanjorang, Rizky Syahputra</i>	PDF 9818-9830
Determinants of Dividend Policy in Compass 100 Index Companies <i>Yustika Dwi Novia, Marlina Marlina</i>	PDF 9831-9842
Integration of the Use of Digital Technology in the PKN Learning Process in the Era of the COVID-19 Pandemic <i>Aulia Utami Putri, Gatot Budiarto, Ermanovida Ermanovida, Syarifuddin Syarifuddin, Retna Mahriani</i>	PDF 9843-9850
Predictive Policing in Handling UNRAS Action Rejecting Micro PPKM and Emergency Case Study DKI Jakarta <i>Mas Iqbal Azizi Zulfian, Muhammad Syaroni Rofii</i>	PDF 9851-9862
A Conceptual Perspective of Internal Audit Effectiveness to Prevent Fraud <i>Miryam Pingkan Lonto</i>	PDF 9863-9875
Movement Pattern Learning Video Heian Shodan for Beginners Extracurricular Karate Students <i>Reno Renaldi Putra, Agus Hariyanto, Abdul Rachman Syah Tuasikal</i>	PDF 9876-9885
Notary Responsibility in Making the Deed of General Meeting of Shareholders of Limited Liability Companies (Analysis of Verdict Number 86/PDT.G/2017/PN.LBP) <i>Husna Hanifah Kultsum, Mahendra Sanvina Sekti, Fashbir Shabran Jamila, Adam Kurniawan Gazali</i>	PDF 9886-9896
Social Assistance System in Poverty Reduction in Indonesia and the Philippines <i>Liya Yulia, Binahayati Rusyidi, Sri Sulastri</i>	PDF 9897-9906
Nutritional Status and Family Background Analysis of Health Behavioral Factors <i>Radin Purnama Wuni, Endang Sri Wahjuni, Sapto Wibowo</i>	PDF 9907-9913
Business Intelligence Analysis and Design to Improve Revenue Performance at Holding Companies <i>Syaiful Rachman, Dina Anggraini</i>	PDF 9914-9927
Effect of Competition and Incentive on Employee Performance <i>Anizir Ali Murad, Ladika Ladika, Mustika Mustika, Pandu Adi Cakranegara, Imam Jayanto</i>	PDF 9928-9934
Effect of Service Quality and E-Learning Quality on Student Satisfaction in Moderation of Social Distancing During the COVID-19 Pandemic: Empirical Studies in Private Universities <i>Isana S. C. Meranga</i>	PDF 9935-9942
Analysis of the Relationship between Responsiveness, Assurance, and Attention to Patient Family Satisfaction in the Sub-Acute Room of the Aceh Mental Hospital in 2021 <i>Desivaria Sandi, Zulfendri Zulfendri, Siti Khadijah</i>	PDF 9943-9949
Effect of Gross Domestic Product and Interest Rate on Tax Revenue in Indonesia <i>Anizir Ali Murad, Deviyantoro Deviyantoro, Kamaluddin Kamaluddin, Dedik Wiryawan, Efriyani Sumastuti</i>	PDF 9950-9956
Effect of Return on Equity and Firm Size on Stock Return in Coal Mining Companies <i>Farid Ardyansyah, Kartika Sari, Mekar Meilisa Amalia, Ratih Kusumastuti, Rifki Abdul Malik</i>	PDF 9957-9963
Building Customer Loyalty in Destination: A Case Study in Pelangi Island Jakarta <i>Ananta Budhi Danurdara, Aries Riswandi</i>	PDF 9964-9975
Interaction between Monetary and Macroprudential Policy to Enhance Financial Stability: Evidence from Indonesia <i>Yulia Indrawati, Adhitya Wardhono, Hadi Paramu, M. Abd. Nasir, Nyoman Gede Krishnabudi, Ciplis Gema Qorih</i>	PDF 9976-9988
Analysis of Socio-Economic Status, Morphology, and Dominant Factors of Personal Hygiene Behavior on the Incidence of Pediculosis Capitis at Orphanages in Palembang City, Indonesia <i>Jhon Riswanda, Chairil Anwar, Mohammad Zulkarnain, Rico Januar Sitorus</i>	PDF 9989-9996

Psychometric Properties of Employee Retirement Readiness Scale <i>Grace Angela, Fajrianthi Fajrianthi, Dewi Syarifah, Inastuti Rahmadhani</i>	PDF 9997-10015
Viral Advertising on Social Media Twitter through Hype and Fandom (Case: Mcnuggets X BTS Collaboration) <i>Laura Brigitta Ludju</i>	PDF 10016-10023
Analysis of Tax Amnesty Developments in Indonesia <i>Hasbi Assidiki Mauluddi, Hasanuddin Hasanuddin, Sahrullah Sahrullah, Nur Widyawati, Alamsjah Alamsjah</i>	PDF 10024-10030
Effect of Dividend Policy on Stock Price in LQ45 Companies <i>Fida Oktafiani, Sukma Irdiana, Irwan Moridu, Fandy Latuni, Revi Sesario</i>	PDF 10031-10039
Analysis of Abnormal Return before and after the Announcement of Covid – 19 in Companies Engaged in the Hotel Sector <i>Joshua Perkasa Naibaho, Martua E. Tambunan, Ketut Silvanita</i>	PDF 10040-10051
Sustainability of Kampung Tua Related to the Existence of Modern Area in Batam City, Indonesia <i>Fandy Ilood, Yusuf Danuwidjojo, Yuanita F.D. Sidabutar</i>	PDF 10052-10061
Impact of TV Commercial, Social Media Advertising, and Point of Purchase on Brand Awareness Leading to Consumer Buying Intention on Brand “Cap Panda” <i>Henry Sugiarto Prasetyo, Hendra Achmadi</i>	PDF 10062-10071
The Potential of Indonesian Natural Materials as Immunomodulators and Tonics for National Resilience of Public Health in the Era Covid-19 Pandemic <i>Timbul Partogi Haposan Simorangkir, Syahrul Tuba, Reynatha Chrestella Amandara Pangsidan</i>	PDF 10072-10081
Prospects of Wellness Tourism in Indonesia as Tourism Sector Recovery Effort Post Covid-19 Pandemic <i>Francisca Titing Koerniawaty, I Made Sudjana</i>	PDF 10082-10091
Engagement Behavior Generation Z on TikTok Case Study: Cosmetic Brands <i>Cristy Natalia Lontoh, Faika Amelia Suyuthi, Julia Natassya Irena Christy Sagala</i>	PDF 10092-10101
Nunukan State Court's Computer Network Security Improvement Using Centralized Next-Generation Firewall <i>Victor Parlindungan Sitorus, Suzzana Lamria Siregar</i>	PDF 10102-10113
Tourism Business Planning in Enhancing the Role of the Young Generation Case Study: West Java Tourism Ambassador Selection Event 2022 <i>Fariz Fardani Nurbaihaqi, Nenden Yayu Destiana, Dewi Turgarini, Caria Ningsih</i>	PDF 10114-10123
Optimization of Electronic Services through Human Resource Management at the Land Office of Buleleng Regency <i>I Gede Harry Pramana, Ni Made Ary Widiastini, I Nengah Suarmanayasa</i>	PDF 10124-10131
Effect of Economic Growth on Unemployment Rate in Indonesia <i>Dikko Alrahman, Didik Susetyo, Taufiq Taufiq, Azwardi Azwardi</i>	PDF 10132-10141
Effect of Marketing Mix, Service Quality, and Consumer Satisfaction on the Decision to Purchase Mio M3 CW Motorcycle at PT. Hasjrat Abadi Unaaha <i>Melati Melati, Irham Natsir Kelana, Leni Saleh</i>	PDF 10142-10149
Headhunting Digital Talents and Clients in Marketing's Perspective in Binar Academy <i>Della Suwarno Putri, Istyakara Muslichah</i>	PDF 10150-10163
The Effect of Business Strategy, Market Orientation, and Innovation Capability on Vehicle Rental Business Firm Performance in Indonesia <i>Erlina Dwi Ratnasari, Leo Andri Yulius Caesar, Sarah Alia Djohan</i>	PDF 10164-10176
Study of Service Quality Effect on Purchase Decision of Tamansari Cendekia Apartment Semarang <i>Leonard Wicak Utomo, Harry Soesanto</i>	PDF 10177-10186

Risk Management Analysis on Infrastructure Construction Projects with Lumpsum System and Price Unit Contract System <i>Saeman Saeman, Nurly Gofar</i>	PDF 10187-10199
The Effect of Problem-Based Learning Model on Student's Mathematic Connection Ability in Mathematics Learning in SMP N.1 Rantau Utara <i>Dessy Syahfitri, Eva Julyanti</i>	PDF 10200-10207
Systematic Review: Factors Affecting Community Participation in JKN-KIS <i>Vini Restu Insani, Jon Hendri Nurdan, Fiya Diniarti</i>	PDF 10208-10214
The Relationship of Personal Factors and Family Support with Self-Management of Diabetes Mellitus Patients in Posbindu Working Area of Pisangan Puskesmas City of Tangerang Selatan <i>Jamaludin Jamaludin, Fatimah Fatimah, Uswatun Khasanah, Karyadi Karyadi</i>	PDF 10215-10221
The Implementation of Guidelines for Cleaning, Health, Safety, and Environmental Sustainability of Homestay/Tourism's Pondok in Pandanrejo Village, Purwekorto, Central Java <i>Ratih Pitria Purnamasari, Nenden Dianawati, Ita Maemunah, Dody Affandi</i>	PDF 10222-10230
Analysis of Availability of Infrastructure to Support Performance Power Education Agro Complex in University Hasanuddin <i>Wahyudie Suratman, Rosady Mulyadi, Idawarni J. Asmal</i>	PDF 10231-10239
Legal Study on the Crime of Defamation through social media according to Law Number 19 of 2016 concerning Information and Electronic Transactions <i>Warsiman Warsiman, Indra Gunawan Purba, Syapri Can</i>	PDF 10240-10251
Effect of Privacy and Safety, Communication, and Physical Environment on Patient Satisfaction and Their Impact on Loyalty (Study at a Dental Clinic in West Jakarta) <i>Annamaria Gabriela, Pauline Pauline</i>	PDF 10252-10262
Factors Affecting Hypertensive Patients in Making Efforts to Prevent Complications in the Work Area of Tlogosari Wetan and Tlogosari Kulon Health Centers, Semarang City <i>Petro Dwi Siswanto, Bagoes Widjanarko, Martini Martini</i>	PDF 10263-10281
The Effect of Current Ratio, Debt to Equity Ratio and Total Asset Turnover on Return on Equity (Manufacturing Industry Companies in the Consumer Goods Sector Food and Beverage Sub-sector Listed on the Indonesia Stock Exchange for the Period 2013-2020) <i>Neneng Khoiriah</i>	PDF 10282-10292
One-Tier System Juridical Analysis in Single-Member Company in Indonesia <i>Devi Atikawati, Reka Dewantara, Dyah Aju Wisnuwardhani</i>	PDF 10293-10303
Algorithm Design in the Procurement of Manpower with a Specific Time Work Agreement (Case Study at PT. Professional Indonesia Lantera Raga) <i>John Chaidir</i>	PDF 10304-10315
Development of Classroom Action Research Modules in Christian Education Subjects <i>Lustani Samsir, Johari Manik, Dian Purba, Endang Juliati Br. Manullang</i>	PDF 10316-10321
Islamic Social Reporting: Influencing Factors and Impact on Firm Value (Study of Islamic Banks) <i>Anita Dwi Utami, Tettet Fitrianti, Citra Sukmadilaga</i>	PDF 10322-10330
Local Wisdom Tri Hita Karana and Based on Indigenous Communities in Bali <i>I Wayan Gede Suacana, I Nyoman Wiratmaja, I Wayan Sudana</i>	PDF 10331-10342
Analysis of Application of E-Tax Invoice in Improving Compliance with PP23 Tax Report 2018 (Case Study at CV Pusaka Utama) <i>Elsa Mayori, Siti Nuur Halimah</i>	PDF 10343-10350
The Influence of Perceived Usefulness and Perceived Ease of Use on the Performance of State Financial Management (Study on the Work Unit of the Ministry of Education and Technology) <i>I Dewa Gede Sayang Adi Yadnya</i>	PDF 10351-10361
Analysis of Nuclear and Diesel-Electric Submarines' Efficiency and Emission in Supporting the	PDF

Modernization of Defense Armaments (KRI Nanggala 402 and USS Nautilus SSN-571) <i>Rendy Ananta Prasetya, Syamsul Maarif, Jonni Mahroza, Luhut Simbolon</i>	10362-10367
The Effectiveness of Aromatherapy Essential Oil Aroma Orange in Reducing Pain Scale 24 Hours Post Cesarean Section <i>Herlyssa Herlyssa</i>	PDF 10368-10375
The Influence of Digital Literacy and Digital Capability on Personal Innovativeness on Final Year Student of Telkom University <i>Hanifa Philanthropist Hamid, Kiki Sudiana Kiki Sudiana</i>	PDF 10376-10383
Determinants of Use of the Indonesian Standard Quick Response Code (QRIS) on MSMEs in Ternate City <i>Rheza Pratama, Hartaty Hadady, Muhsin N. Bailusy</i>	PDF 10384-10392
Buddhist Education' Quality through PAKEM <i>Sunter Candra Yana, Tejo Ismoyo, Wahyu Diono, Lamirin Lamirin, Eko Pramono</i>	PDF 10393-10402
The Influence of Work Climate, Leader Member Exchange (Lmx) and Organizational Commitment to Organizational Citizenship Behavior (Ocb) on Company Employees in Kudus City <i>Chornelia Fanny, Agus Sugiarto</i>	PDF 10403-10414
Nunukan State Court's Computer Network Security Improvement Using Centralized Next-Generation Firewall <i>Victor Parlindungan Sitorus, Suzzana Lamria Siregar</i>	PDF 10415-10426
Cause Related Marketing Strategy (Business Strategy Based on Sustainable Indonesian Community Local Wisdom) <i>Arya Surendra</i>	PDF 10427-10433
The Relationship of Parents' Divorce and Self-Acceptance of Students of High School, Tegalwaru District, Karawang Regency Class 12, Force of 2022 <i>Nurmawati Nurmawati, Fila Hasan</i>	PDF 10434-10443
Juridical Analysis of Judge's Decision in Criminal Case of Law with Threats of Violence Performed by Adults towards Adult Victims (Study of Decision No. 769/PID.B/2021/PN Rantauprapat) <i>Tri Windasari, M. Yusuf Siregar, Wahyu Simon Tampubolon</i>	PDF 10444-10453
Analysis of Influencer's Imitation Behavior Phenomenon, Fear of Missing Out About the Impact on Purchase Intention on Local Cosmetic Products Endorsed by Social Media Influencers <i>Ika Rahmawati, Rosdiana Sijabat</i>	PDF 10454-10468
Survey Implementation Curriculum 2013 in Sports and Health Physical Education Lessons at State Vocational School in District Sampang <i>M. Imam Yusuf W, Advendi Kristiyandaru, Heryanto Nur Muhammad</i>	PDF 10469-10480
Maturity Level Analysis of Digital Evidence Handling on Integrated Criminal Justice System based on NIST SP800-53 Revision 5 Using NIST Maturity <i>Chandra Tirta Aditya Gunawan, Yohan Suryanto</i>	PDF 10481-10497
Corporate Environmental Responsibility, Growth and Life Cycle of Cash Holding <i>Andi Aditya Hardinto, Juniati Gunawan, Idrianita Anis</i>	PDF 10498-10507
Protection for Land Right Holders Used In Economic Area Development in Praya <i>Fitriana Maghfirah, Fully Handayani</i>	PDF 10508-10518
The Effect of Competence, Experience, and Placement on Employee Performance Bppsdm Ministry of Agriculture Jakarta with Motivation as Mediation Variable <i>Reza Apriansyah, Aslam Mei Nur Widigdo</i>	PDF 10519-10534
How Brand Image Affects Expected Quality, Perceived Quality, Perceived Value, and Patient Satisfaction and Their Effect on Attitudinal Loyalty and Behavior Loyalty (A Study Done in a Dentist in West Jakarta) <i>Annamaria Gabriela, Ferdi Antonio</i>	PDF 10535-10545

Using Zmijewski Model in the Prediction of Financial Distress State-Owned Banking <i>Pandoyo Pandoyo, Cundo Harimurti, Mohammad Sofyan</i>	PDF 10546-10554
Analysis of the Effect of Attraction, Expertise, Interaction, Image Satisfaction, and Advertising Trust on Purchase Intention in Social Media Influencer Marketing on Erigo Consumers in Indonesia <i>Nanda Adelia Permadani, Arif Hartono</i>	PDF 10555-10562
Design of Sensor-Based Left Muscle Power Testing Tool <i>Asep Suharta, Nurkadri Nurkadri, Rahma Dewi, Amir Supriadi</i>	PDF 10563-10569
Representation of Indonesian Society in Covid-19 Pandemic on Illustration Work in Instagram Accounts @Harimerdeka and @Micecartoon: Semiotics Study <i>Yuni Syafria Br Hasibuan, Eddy Setia, T. Thyrhaya Zein</i>	PDF 10570-10579
Relics of the Kingdom of Srivijaya in Palembang as a Source of Local Historical Learning <i>Riki Andi Saputra, Akhmad Arif Musadad, Cicilia Dyah Sulistyaningrum Indrawati</i>	PDF 10580-10588
Emotional Intelligence Moderates the Effect of Case-Based Learning and Motivation on Entrepreneurship Understanding <i>I Made Sara</i>	PDF 10589-10599
The Effect of Knowledge Management, Compensation, and Spirit Work on Employee Performance at Villa Mahalini Seminyak Bali <i>A.A. Istri Agung Maheswari, I Gede Agus Eka Suputra</i>	PDF 10600-10609
The Effect of Emotional Intelligence and Cognitive Ability on the Performance of Private Higher Education Lecturers <i>Eva Solita Pasaribu, Benjamin Situmorang, Zainuddin Zainuddin, Panigoran Siburian</i>	PDF 10610-10617
Fostering Learning Motivation for Citizens to Learn Functional Literacy at PKBM Wisata, Pahandut Seberang Village Palangka Raya City <i>Susan Daniel, Pintarsama Telaumbanua</i>	PDF 10618-10625
Construction of Non Performing Loan Settlement at State Owned Bank (Bank BUMN) Post of Revocation of Authority of the State Receivable Affairs Committee (PUPN) <i>Agus Bambang Nugraha</i>	PDF 10626-10631
Improving Intrapersonal Skills to Overcome the Negative Effects of Overthinking in the Disruption Era <i>Roy Pieter, Damayanti Nababan, Sandy Ariawan, Siani Listio, Samuel Ruben</i>	PDF 10632-10642
Evaluation of Positive Parenting Training Program in Improving Mental Health of Children <i>Yunike Yunike, Ira Kusumawaty</i>	PDF 10643-10655
Legal Aspects of Inheritance in the Batak community in Parapat <i>Imman Yusuf Sitinjak, Humala Sitinjak</i>	PDF 10656-10661
Arabica Coffee Business Development Strategy Analysis in Nagori Silimakuta Barat, Pamatang Silimahuta District, Simalungun Regency <i>Wahyunita Sitinjak, Arvita Netti Sihaloho, Alwi Fatra S Tanjung</i>	PDF 10662-10670
Legal Aspect Marriage in Under Age Child <i>Christian Daniel Hermes, Rosita Nainggolan</i>	PDF 10671-10676
The Effect of Two Foot Forwards, in Out and Two Foot Sideways Training on Access and Speed of Students of MTS Badrussalam Surabaya <i>Teguh Sholikin, Oce Wiriawan, Sapto Wibowo</i>	PDF 10677-10686
Financial Capital and Financial Inclusion on Hotel Business Performance in Bandung, Indonesia <i>Andre Hernowa, Deden Rudy Mustafa</i>	PDF 10687-10693
Emotional Intelligence, Intellectual Intelligence and Quality of Work Life on the Performance of the Labuhanbatu Regency Transportation Service Employees <i>Mayang Firanty Noer, Bayu Eko Broto, Fauziah Hanum</i>	PDF 10694-10704

The Relationship of Psychosocial Factors on Amphetamine Substance Addiction in Rehabilitation Medan Plus, Indonesia <i>Yusuf Wibisono, Elmeida Effendy, Vita Camellia</i>	PDF 10705-10712
Contribution of Age, V02 Max, and Confidence to the Achievement of Athletes in Karo Regency in North Sumatra <i>Agung Sunarno</i>	PDF 10713-10719
New Hubula Male Model of the Dani Tribe After Cultural Acculturation in Jayawijaya District, Papua <i>Yanuarious You</i>	PDF 10720-10729
Analysis of Potential Excise Imposition on High Calorie Packaged/Instant Foods: Study Case in Indonesia <i>Yafie Lucky Sukmana</i>	PDF 10730-10741
The Effect of Learning Media and Teacher Supervision on the Learning Achievement of Class X Students of SMA Kemala Bhayangkari <i>Lenti Br Ginting, Eva Julyanti</i>	PDF 10742-10748
Comparison of Passive Construction Kena in Indonesian and Hona in Angkola: X-Bar Theory Analysis <i>Jamaluddin Nasution, Mulyadi Mulyadi</i>	PDF 10749-10759
Effect of Religiosity, Profit and Loss Sharing, Trust and Financing Intentions at Indonesian Islamic Bank (BSI) <i>Dewi Nurjannah, Heri Pratikto</i>	PDF 10760-10774
The Effect of Brand Image, Product Quality, and Price on Consumer Satisfaction on Eiger Products in East Java <i>Diah Yulisetiari, Tatok Endhiarto, Febri Sharenda Akbar, Deasy Wulandari</i>	PDF 10775-10783
Effect of Online Reviews, Brand Image, and Trust on Purchase Intention Case Study: Purchasing Beauty Products Via Marketplace <i>Erni Wahyuni, Rika Syahmewah Munthe, Amron Zarkasih, Irfhamna Mandili</i>	PDF 10784-10791
Implementation of the Independent Campus Learning Program in 2021 (Case Study of the Teaching Campus Program in SMP Negeri 4 Setu) <i>Samsul Ode, Megayanti Afrilia</i>	PDF 10792-10801
Effect of Product Quality, Customer Satisfaction, Trust, and Brand Image on Repurchase Intention. Case Study: Halal Cosmetic Products <i>Irfhamna Mandili, Amron Zarkasih, Rika Syahmewah Munthe, Erni Wahyuni</i>	PDF 10802-10809
The Effect of Employer Branding, Employee Branding and Job Satisfaction and Engagement as Mediation Variables on the Performance of Nurses in A Hospital Type E <i>Windayanti Windayanti, Wibowo Wibowo, Hamidah Hamidah, Widarto Rachbini</i>	PDF 10810-10823
Political Connections, Blockholder Ownership, and Tax Avoidance: Evidence from Indonesia <i>Lutfi Yuli Handoko, Maria Mediatrix Ratna Sari, I Gusti Ngurah Agung Suaryana, I Gusti Made Asri Dwija Putri</i>	PDF 10824-10836
Effect of Job Characteristics, Motivation, Andwork Discipline on Employee Satisfaction PT. Indonesian Port IV (Persero) Balikpapan Branch <i>Didik Hadiyatno, Tutik Yuliani, Dwi Martiyanti</i>	PDF 10837-10847
Role Of Organizational Development, Integrated Reporting Implementation and Optimizing on Regional Asset Management <i>Syaiful Hifni, Akhmad Sayudi, Rano Wijaya</i>	PDF 10848-10861
Increasing Marketing Performance through Development of Market Orientation and Entrepreneurship Orientation (A Study on the Participation of Micro, Small and Medium Enterprises (MSMEs) in Bengkulu Province) <i>Herry Novrianda, Aan Shar, Debby Arisandi</i>	PDF 10862-10874
Third Sector Organizational Challenges in Provision of Clean Water Services in Darungan Village, Jember Regency <i>Mohammad Raladdudin Davar, Edi Wahyudi, Sunranoto Sunranoto</i>	PDF 10875-10886

<i>Mohammad Saifuddin Bayu, Edi Waryudi, Supriyanto Supriyanto</i>		
Environmental Care Character Education in Animated Film Dr. Seuss The Lorax	PDF	
<i>Evi Fitriana, Kukuh Wurdianto</i>	10887-10897	
The Socio Economic Life, Poverty And Trafficking Case Study In Tomohon City, North Sulawesi Province	PDF	
<i>Jola S. Kalang, Elsie Hanna Lintang, Deisy A.P.J. Pangkey, Jeffry W.L. Gumerung, Rieneke R. Kalalo</i>	10898-10904	
The Application of CHSE to Visitor Satisfaction in Jakarta's Tourist Attraction in The New Normal Era	PDF	
<i>Liliana Dewi, Ni Wayan Faustina</i>	10905-10912	
The Benefit of Society for Antibiotic Growth Factors Using Probiotics and In Vitro Leaf Extracts	PDF	
<i>Balgis Al Basyarahil, Mohammad Anam Al Arif, Bambang Prajogo E.W</i>	10913-10918	
The Influent of Leadership, Motivation, and Physical Work Environment on Employee Performance	PDF	
<i>Nur Choliqatus Azizah, Nur Hidayati, Supriyanto Supriyanto</i>	10919-10925	
Impact of Promotion Mix on Grabfood Merchant Customer Purchase Decision in Jabodetabek	PDF	
<i>Gagih Pradini, Nava Annisya Febrianti, Anisa Putri Kusumaningrum</i>	10926-10940	
Community Participation When Comparing Academic Text before the Establishment of Regional Regulations in Nabire District	PDF	
<i>Petrus Tekege</i>	10941-10952	
Employee Performance Based on Work Environment, Motivation and Corporate Culture	PDF	
<i>Abd. Rasyid Syamsuri, Abd. Halim, Lukman Nasution, Julianto Hutasuhut, Adrial Falahi</i>	10953-10963	
TNI Strategy in Countering Terrorism: Study of Involvement of Former Terrorist Convicts with TNI in Deradicalization Activities in the TMMD Program	PDF	
<i>Sidik Wiyono, Alfi Haris Wanto, Milda Istiqomah</i>	10964-10970	
Parents' Perceptions of Children's Learning Activities At Home during the Covid-19 Pandemic in Gang Serasi, Berastagi District	PDF	
<i>Elizon Nainggolan, Kevin Josua Kanta, Rosdiana Rosdiana, Mahfuzi Irwan</i>	10971-10978	
Example of Implementation of the Human Attitude of the Head of Police and WH Syabri S.Pd and Partners to Turn Challenges Into Opportunities in the Millenial Age of Students of SMA Negeri 1 Blangkejeren	PDF	
<i>Yusuf Hanafi Pasaribu, Yulkarnaini Siregar, July Esther, Dewi Robiyanti, Syabri Syabri</i>	10979-10989	
Cuba's Foreign Policy During Covid-19 Pandemic	PDF	
<i>Mutiara Dian Hergianti, Honest Dody Molasy, Supriyadi Supriyadi</i>	10990-11002	
The Treasures of Traditional Medicine of Pagar Doa in the Script of Poda ni Alimunan: An Ecolinguistic Study	PDF	
<i>Latifah Yusri Nasution, Dardanila Dardanila, Dwi Widayati</i>	11003-11011	
Techniques to Increase Responsibility for Thesis Completion through Wants, Doing and Direction, Evaluation, and Planning (WDEP)	PDF	
<i>Astiwi Kurniati, Arie Supriyatna</i>	11012-11019	
Haka as a Representation of Cultural Philosophy through Rugby	PDF	
<i>Abdul Mahfudin Alim</i>	11020-11025	
Indigenous Tourism Concept of Building Friendly Tourism for Indigenous Baduy People: Literature Study	PDF	
<i>Rida Aulia, Retno Kusumastuti</i>	11026-11032	
Implementation of Teaching Factory Vocational School of Center Of Excellence (PK) (Case Study of Learning Aspects of the Culinary and Clothing Expertise Program at SMK Negeri 4 Balikpapan)	PDF	
<i>Casmudi Casmudi, Sugianto Sugianto, Dinda Tasha Maulida, Hayu Angga H</i>	11033-11045	
The Effect of Work Communication, Motivation and Job Training on Employee Productivity at PT Sushi Indo Sukses Mandiri Medan	PDF	
	11046-11060	

<i>Ina Namora Putri Siregar, Elta Romauli Sijabat, Listra M Siburian, Nabila Anjani Putri</i>		
Should English Instruction survive on New Term Tourism Classes? Bilingual Perspectives	PDF	
<i>Jumhur Hakim, Muhammad Ali Sukran, Hasan Basri, Muhammad Adi Junaidi, Muhammad Ramli</i>	11061-11073	
Manpower Planning Based on Digital Economy Horticultural Agriculture Sector in Cianjur Regency, West Java Province	PDF	
<i>Gatiningsih Gatiningsih, Ika Sartika, Etin Indrayani, Sadu Wasistiono</i>	11074-11088	
Communication Model of Assistance of Village Owned Business Entity in Muna Barat District	PDF	
<i>Zulfiah Larisu, La Tarifu, Sumadi Dilla, Jopang Jopang</i>	11089-11103	
Implementation of Special Autonomic Policies in the Health Sector in Teluk Wondama District, West Papua Province	PDF	
<i>Eduard Nukaki, Murtir Jeddawi, Djohermansyah Djohan, Hironymus Rowa</i>	11104-11115	
IPS Teacher's Pedagogical Competence in Shaping Profile of Pancasila Students in SMP Negeri 1 Ungaran	PDF	
<i>Sarbun Hadi Sugiarto, Utama Utama</i>	11116-11128	
The Influence of Corporate Social Responsibility, Company Size, And Profitability on The Value of Mining Sector Companies for the 2016-2020 Period	PDF	
<i>Kumba Digdowiseiso, Siti Rosyida Cindy</i>	11129-11141	
Analysis of Accountability and Transparency of Financial Management in Teluk Nayang Village, Pujud District, Rokan Hilir Regency	PDF	
<i>Anita Anita, Siska Siska</i>	11142-11154	
Analysis of Factors Affecting Original Local Government Revenue of East Java Province	PDF	
<i>Cundo Harimurti, Mohammad Sofyan</i>	11155-11162	
Local Wisdom in the Collection of Flying Fish Eggs (<i>Hirundictichthys oxycephalus</i>) (Case Study of Patorani Fishermen in Pa'lalakkang Village, North Galesong District, Takalar Regency, South Sulawesi Province)	PDF	
<i>Talitha Wenifrida Massenga</i>	11163-11173	
The Influent of Experiential Marketing and Store Atmosphere on Customer's Loyalty	PDF	
<i>M. Izzudin, Yusuf Suja'i, Agus Salim</i>	11174-11182	
Determinants of Syariah Financial Inclusion: a Case Study of Riau Province	PDF	
<i>Zainal Arifin</i>	11183-11189	
Factors that Influence the Quality of Audit with Professional Ethics as a Moderating Variable (Study at Public Accounting Firms in Bekasi)	PDF	
<i>Ria Ria, Bambang Subiyanto, Arni Karina, Nabila Prillia Tasya</i>	11190-11197	
The Destruction of Maritime Civilization Due to the Punik I War between Kartago and Roman (264 - 241 BC)	PDF	
<i>Asep Darmawan, Arif Badrudin, Syaiful Anwar, Yusuf Ali, Aris Sarjito</i>	11198-11207	
The Effectiveness of Eazy Passport Innovation in Passport Issuance Services in Class 1 Immigration Offices, Samarinda City	PDF	
<i>Deandlles Christover, Juniati Bilung</i>	11208-11213	
The Role of Farmer Group in Empowering the Household Economy of Farmers in the Archipelagic Area	PDF	
<i>Fredy H. Louhenapessy, Sherly Ferdinandus, Hermi Oppier, Djufri R. Pattilouw, Siti Aminah Silawane</i>	11214-11225	
Banpres Program Planning Policy Productive Micro Business Ministry of Cooperations and Smes During the Covid-19 Pandemic in Supporting State Defense	PDF	
<i>Fitri Rinaldi, Syamsul Maarif, Suyono Thamrin, Asep Adang Supriyadi</i>	11226-11237	
The Effect of Baby Massage on Language Development Disorder (Speech Delay)	PDF	
<i>Marta Pastari, Syokumawena Syokumawena</i>	11238-11247	
Marketing Communication Strategy of PT. Samudra Kencana Mina in Sidoarjo in Building Brand Awareness	PDF	
	11248-11257	

DATA CONTRIBUTORS

<i>Pravita Dania Irawati Maretya, Savira Bilfaqih, Fiola Ramadina Rinaldi</i>	
Restructuring House Financing (KPR) Due to the Impact of the Covid-19 Pandemic at Pt Bank Tabungan Negara (Persero) Tbk KC Banyuwangi	PDF 11258-11265
<i>Agnes Pasaribu, Wisnu Ardytia</i>	
The Role of the Health Department in Stunting Prevention in Muaro Jambi Regency	PDF 11266-11271
<i>Syafriana Syafriana</i>	
Can Social Safety Net (SSN) Tackle Poverty During Covid-19 Pandemic in Tabalong Regency?	PDF 11272-11283
<i>Sari Ayutyas, Iqbal Miftakhul Mujtahid, Mani Festati Broto</i>	
Overlap in the Disqualification Rules for Regional Head Election Winners	PDF 11284-11295
<i>Ahmad Siboy, Benny Krestian Heriawanto, Retno Wulan Sekarsari</i>	
The Effect of Product Quality and Price on Purchase Decisions through Customer Satisfaction at the Marketplace Shopee (Case Study on Employees of PT Wahana Makmur Sejati)	PDF 11296-11305
<i>Muhammad Ardiyansyah, Helena Louise P</i>	
Analysis of Divided Government Phenomena Post 2018 Governor Election in West Kalimantan	PDF 11306-11316
<i>Andi Syarif T. U. W, Muh Ilham, Sampara Lukman, Ella Wargadinata</i>	
The Preliminary Evaluation Study of the Indonesian Housing Subsidy Program in 2010-2019	PDF 11317-11330
<i>Cindar Hari Prabowo, Joko Adianto</i>	
Fraudulent Financial Reporting Analysis on Non-Financial Companies Listed on IDX in Hexagon Fraud Perspective	PDF 11331-11343
<i>Ni Komang Cahyani Purnaningsih</i>	
Effect of Fish Consumption Patterns on Stunting Toddlers in the Lowlands of South Kalimantan Province, Indonesia	PDF 11344-11354
<i>Ahmad Suhaimi</i>	
Analysis of Public Perception on the Effectiveness of the Existence of Trans Padang Bus Transportation	PDF 11355-11363
<i>Yusnaena Yusnaena, Mustika Lukman Arief, Syahrul Effendy</i>	
The Relationship between Physical Activity Implementation and Quality of Life for the Elderly During the COVID-19 Pandemic in Samarinda	PDF 11364-11371
<i>Gracia Herni Pertiwi, Yovita Erin Sastrini</i>	
Effect of Use of Personal Protective Equipment and Personal Hygiene on Hypertension Incidence in Farmers in Dolok District, North Padang Lawas Regency in 2022	PDF 11372-11378
<i>Hasanal Bolqia Siregar, Sri Malem Indirawati, Rahayu Lubis</i>	
Relationship between Spotting Incidence and Anxiety in Family Planning Acceptors 3 Monthly Injections in the Praktek Mandiri Bidan Endang Khoirunnisa	PDF 11379-11385
<i>Endang Khoirunnisa</i>	
The Role of Legal Language in Formulating Written Legal Rules in Indonesia	PDF 11386-11394
<i>Jaya Mulya, Diky Dikrurahman</i>	
Dompot Dhuafa Waspada Communication Strategy to Attract the Community to Achieve the Target of Zakat Collection in Medan City	PDF 11395-11409
<i>Pathurohman Pathurohman, Hasrat Efendi Samosir, Azhar Azhar</i>	
Study of the Contribution of Transformational Leadership, Training and Digital Education Innovation on Teacher Performance in Learning at SMP Muhammadiyah Ngawi	PDF 11410-11424
<i>Farita Lina Rodiyah, Bambang Sumardjoko, Safyan Anif</i>	
Economic Discourse: Anti-Thesis of the Covid-19 Pandemic	PDF 11425-11428
<i>Zaenuddin Imam</i>	
Performance Strategy Analysis of Employees at PT. Perkebunan Nusantara III (Persero) Medan	PDF 11429-11443
<i>Muhammad Agung Anggoro, Bill Clinton Sinaga, Siti Fadillah Nasution, Rosalin Apriani Br. Sigirol, Janne Nita Ria Br. Purba</i>	

Overview of Elderly Knowledge about Insomnia at Tresna Werdha Budi Mulia Social Original 03 Margaguna Jakarta Selatan <i>Jamaludin Jamaludin, Enawati Enawati, Nurhidayati Nurhidayati, Karyadi Karyadi</i>	PDF 11444-11450
Legal Efforts by Consumer Financing Institutions Due to Financing Agreements with Fiduciary Guarantees through Application for Judicial Review of the Fiduciary Guarantee Law at the Constitutional Court <i>Rolib Sitorus, Permai Yudi</i>	PDF 11451-11458
Analysis of Entrepreneurship Activities in Rice Farming <i>Mumuh Mulyana, Harianto Harianto, Dedi Budiman Hakim, Sri Hartoyo, Mariyah Mariyah</i>	PDF 11459-11471
Development Mathematics Teaching Materials Based on Sway 365 for Student Class IV School Basics - Practicality <i>Yola Monica Efriani, Alwen Bentri</i>	PDF 11472-11479
Policy Evaluation of Accelerated Vat Refund on Export (Case Study on Indonesian Large Tax Office 1) <i>Franki Nababan, Titi Muswati Putranti, Mohamad Luhur Hambali</i>	PDF 11480-11491
Application of Phrase Elements: "Owning, Receiving, Storing, Controlling without Rights and Against the Law in Article 112 and Article 114 of the Narcotics Law in Indonesia in ensnaring Narcotics Couriers <i>Ifahda Pratama Hapsari</i>	PDF 11492-11499
The Role of Local Government Policies in Simultaneous Village Head Elections <i>Muhamad Labolo</i>	PDF 11500-11507
The Urgency of Riyaya Undhuh-Undhuh Tradition in Building Tolerance for Inter-Religious Life in the Mojowarno Community <i>Eliana Meidi Asiafi, Dwi Retnani Srinawati</i>	PDF 11508-11517
Impact of OVO Digital Wallet on Student Financial Management Behavior (Case Study in One of the Big Cities in Indonesia) <i>Anisah Firli, Nurul Fathiya</i>	PDF 11518-11529
Buzzer Group Propaganda on Social Media (Case Study: Cyberwar Netizens about Lockdown Polemics/Quarantine Areas on Twitter Social Media) <i>Norvin Dwiyasa, Arthur Josias Simon Runturambi</i>	PDF 11530-11540
The Effect of Training and Development, Supervisor Support, and Compensation on Employee Retention during COVID-19 Pandemic on Nurses of X Hospital in Jakarta <i>Evita Charolina Ginting, Yohana F. Cahya Palupi Meilani</i>	PDF 11541-11553
Exploration of the Central Figures Character of the Ramayana Story in Balinese Prasi: Overview Based on Iconographic Aspects <i>I Wayan Suardana</i>	PDF 11554-11566
The Influence of Online Learning During Pandemic Covid-19 On Students' Learning Interest <i>Bongguk Haloho, Ulung Napitu</i>	PDF 11567-11578
A Technical Analysis of Indonesia Stock Market (IDX) Composite Index <i>Derry Irahadi, Sung Suk Kim</i>	PDF 11579-11591
The Effect of Profitability, KAP Reputation, Size of Audit Committee and COVID-19 Pandemic on Audit Delay (Empirical Study in Property and Real Estate Sub Sector Companies Listed on Indonesia Stock Exchange in 2016-2020) <i>Zumratul Meini, Selina Wulandari</i>	PDF 11592-11604
The Relationship of Perceived Career Development, Work Motivation, and Performance: a Study among ASN that the Organization Has Changed the Echelon <i>Luxmaning Hutaki Widiastari, Arum Etikariena</i>	PDF 11605-11617
Innovation of Islamic Education System in Pondok Boarding <i>Robingun Suyud El Syam, Sri Haryanto</i>	PDF 11618-11630
Financial Distress Analysis of Primary Consumer Goods Manufacturing Companies in	PDF

Financial Distress Analysis of Primary Consumer Goods Manufacturing Companies in Indonesia Stock Exchange <i>Niken Nabilla Putri Lubis, Yul Tito Permadhy</i>	PDF 11631-11642
Muhammadiyah's Role in Overcoming the Covid-19 Pandemic through Preventive, Persuasive, And Spiritual Approaches In Southeast Sulawesi <i>Suhendi Syam, Dina Komalasari, Muslim Muslim</i>	PDF 11643-11654
The Role of the Issuer in Loss of Electronic Money Users in the Failure of the Balance Refillment Process From the Consumer Protection Perspective <i>Zhazha Aulia Thermalista, Dwi Desi Yayi Tarin</i>	PDF 11655-11665
The Influence of Budgeting Participation and Budget Evaluation on Government Apparatus Performance (Empirical Study in Maluku) <i>Jefry Gasperz</i>	PDF 11666-11678
Respect and Protection of Human Dignity in Human Rights Law in Emergency Situations in International Law and its Relation to Customary Values in Indonesia <i>Irman Putra, Arief Fahmi Lubis</i>	PDF 11691-11700
Development Of Interactive E-Modules for Engineering Aspect Workshop Lessons Household Electrical Installation Material <i>Achmad Zainuri, Iskandar Wiryokusumo, Ibut Priono Leksono</i>	PDF 11701-11711
Analysis of Relationship between Military Connection and Quality of Financial Report <i>Balqis Nagita Fillia Zunaedi, Novrys Suhardianto</i>	PDF 11712-11721
Influence of Income and Leadership Style during the Covid-19 Pandemic on Employee Performance and Their Implications on Operational Performance of Sea Ship Agent Company (Case Study at PT. Harapan Cipta Perkasa) <i>Arief Supriatna, Edhi Budi Setiawan, Imam Sonny</i>	PDF 11722-11734
Analysis of Implementation "Proactive Recruitment" in NCO POLRI Recruitment and Selection at Regional Police of the Bangka Belitung Islands, 2021 <i>Yudha Prakoso, Vishnu Juwono</i>	PDF 11735-11741
English Competence and Self-Efficacy of Hotel Front-Liners: A Snapshot of Hotel Industry during Pandemic Outbreak <i>Yerly A. Datu, Iwan Chandra, Carol Linggo Satrio, Isnaini Faridatul Khasanah, Siti Halima</i>	PDF 11742-11754
The Effect of Brand Image, Price Perception, and Product Quality on the Purchase Decision of Ms Glow Skincare on Students of the National University of Jakarta Selatan <i>Rahayu Lestari, Lilis Suryani</i>	PDF 11755-11761
Influence of Policy Implementation, Leadership and Professionalism toward Performance of Man Power Dines of Bekasi Municipality West Jawa Province <i>Wahyu Tri Putranto, Wirman Syafri, Prio Teguh, Irwan Tahir</i>	PDF 11762-11772
Impact of Government Expenditure in Education, Health Sectors and Financial Inclusion on Human Development in Indonesia <i>Mulia Simatupang, Bonar M Sinaga, Sri Hartoyo, Harianto Harianto</i>	PDF 11773-11775
Community Perception and Dependence on Medicinal Plants Through the Role of Women in Skouw Yambe Village, Jayapura City, Papua <i>Beatrix Irene S Wanma, Iriani Ira Bukorpioper, Iriani Ira Bukorpioper</i>	PDF 11776-11783
Analysis of Twitter Social Media Framing in the New Normal Era (Case Study of Malang City Tourism Promotion) <i>Ramang H Demolingo, Reza Emelia, Kumba Digdowiseiso</i>	PDF 11784-11798
The Effect of Accessibility and Facilities on Return Interest with Tourist Satisfaction as Intervening Variable (Tourism of Boki Maruru Cave, Central Halmahera Regency) <i>Ibnu Sina Hi. Yusuf, Ririn Demayanti, Rheza Pratama</i>	PDF 11799-11809
Juridic Analysis of the Application of Legal Principles Contradictive Simple Proof in Two Identical Cases, hte Application for PKPU between Applicant PT Gugus Rimbarta and Requested PT Budikencana Megahjaya <i>Jahya Donny Adi Tampemawa, Moh Yuda Sudawan</i>	PDF 11810-11821

Effect of Work Placement and Work Motivation on Achievement at Oti Fried Chicken <i>Efo Vista Sidupa, Agus Sugiarto</i>	PDF 11822-11837
Narrative Storytelling Culinary Speciality of Watugajah Community in Probolinggo Indonesia <i>Linda Laila Zahas Fana, Ari Ambarwati</i>	PDF 11838-11847
Student Perception of Project Based Learning (PjBL) Learning Model by Developing Creative Thinking Skills in Vocational High Schools <i>Mutia Liana, Rambat Nur Sasongko, Muhammad Kristiawan, Reny Dwi Riastuti</i>	PDF 11848-11857
The Effect of Product Quality, Brand Image, and Social Media Influencers on the Purchase Decision of Scarlett Whitening Products on Social Media Instagram in DKI Jakarta <i>Resti Hardini, Yunita Pratiwi</i>	PDF 11869-11878
Planning Strategy on Natural and Cultural Tourist Attraction in Wana Village, East Lampung Regency <i>Desmala Sari, Evi Novianti, Aulia Iskandarsyah</i>	PDF 11879-11892
The Impact of Training Program on Employee Career Development in Pullman Ciawi Vimala Hills Hotel <i>Eviana Tarigan, Liliana Dewi</i>	PDF 11893-11904
Effect of Pradasar Level Training of Satria Nusantara Respiratory Arts on Decreased Symptoms of Depression <i>Mardatillah Mardatillah</i>	PDF 11905-11911
Knowledge Management Maturity Assessment in Finance and IT Department PT XYZ <i>Marlon Novie Akay, John Welly</i>	PDF 11912-11924
The Dark Side of Social Media as a Threat on Social-Cultural Resilience <i>Yulia Rahmawati, Maria Puspitasari</i>	PDF 11925-11930
Community Response to Mining Business: Case Study on Romang Island Southwest Maluku Regency <i>Godlief Johansz, August E Pattiselanno, Yolanda MTN Apituley, Junianita Fridianova Sopamena</i>	PDF 11931-11937
The Effect of Price Perception and Product Quality on Purchase Decisions through Asus Laptop Brand Trust in Meteor PC Bekasi Store <i>Rahayu Lestari, Fujiati Afriliani</i>	PDF 11938-11946
Corporate Governance Mechanism and Corporate Performance: A Literature Review <i>Ifta Almazah Suhaya, Bernardus Yuliarto Nugroho</i>	PDF 11947-11954
Factors Affecting Whistleblowing Intention (Studies at Universities in Bali) <i>Ni Wayan Trisna Kusumayanti, Dewa Gede Wirama, I.G.A.M. Asri Dwija Putri, Komang Ayu Krisnadewi</i>	PDF 11955-11966
Understanding Public Policy towards Improving Democracy in the Digital Era: Analysis of Democracy and Technological Impact <i>Zuchri Abdussamad, Juriko Abdussamad, Ani Heryani, Endang Fatmawati, Ade Iskandar</i>	PDF 11967-11978
Analysis of Determinants of Sales Level of MSME Creative Food and Beverage Industries in Pancoran District, South Jakarta during the COVID-19 Pandemic <i>Rahayu Lestari, Mufidah Tamah</i>	PDF 11979-11987
Analysis of Cafe Marketing Strategy Using SWOT Method on Omah Bonsari <i>Ailsa Dahnaira Wachid, Iriani Iriani</i>	PDF 11988-11996
The Effect of Motivation, Work Environment and Transformational Leadership Style on Employees Performance with New Normal Conditions through Job Satisfaction as Intervening Variable at Bank Indonesia Jember <i>Biondi Prasadha Priyadhana, Sri Wahyu Lely Hana, Imam Suroso</i>	PDF 11997-12011
Influence of External Pressure, Financial Stability, and Financial Target on Fraud Financial Reporting <i>Bambang Subiyanto, Tiara Pradani, Dinda Tri Novianty Divian</i>	PDF 12012-12021

The Competence of Court in Corruption Investigation <i>Faris Almer Romadhona, Enrico Pinantun Hamonangan Hutasoit, Dio Aliefs Taufan, Farisy Lazwardi Robbani</i>	PDF 12022-12028
Strategy For Management of the Soenda Ketjil Museum As A Tourism Attraction in Singaraja City, Bali <i>Frika Yanuar Ramadhani, I Wayan Srijaya, Coleta Palupi Titasari</i>	PDF 12029-12035
Colocial Expression of Students of SMA Negeri 4 Ambon in Oral Language (Ethnographic Study of Communication) <i>Carolina Sasabone, Petrus. J. Pattiasina, Merlin Rutumalessy</i>	PDF 12036-12045
The Effects of Total Asset Turnover, Return on Assets, And Sales Growth on Financial Distress in Food and Beverage Companies over the Period 2016-2020 <i>Kumba Digdowiseiso, Intan Sulistia Ningrum</i>	PDF 12046-12058
Improving Learning Outcomes of Class VIII-E Students in Civics Subjects through the Talking Stick Type Cooperative Learning Model at SMP Negeri 13 Mataram <i>Nensi Yucandry W Samba, Hariyanto Hariyanto, Edy Kurniawansyah, M. Ismail</i>	PDF 12059-12066
The Effect of Quick Ratio (QR), Debt to Equity Ratio (DER), Net Profit Margin (NPM), and Price to Book Value (PBV) On Stock Prices of Food and Beverage Companies in the Period 2011-2020 <i>Kumba Digdowiseiso, Nurul Fadillah</i>	PDF 12067-12081
The Role of Leader in coaching through Neuro-Linguistic Programming approach <i>Siti Nurhayati Arista, Irmawan Rahyadi</i>	PDF 12082-12094
The Influence of Digital Marketing and Promotion on Visiting Interest in Shangri-La Hotel Jakarta <i>Gagih Pradini, Akristi Eni, Kumba Digdowiseiso</i>	PDF 12095-12110
Interpreting Tempo's Perspective on the Front-Cover of Tempo Magazine March 2020 – March 2022 Regarding Covid-19 <i>Beni Arnold Simangunsong</i>	PDF 12111-12125
The Influence of Live Streaming Shopping on Purchase Decisions through Customer Engagement on Instagram Social Media <i>Galih Ginanjar Saputra, Fadhilah Fadhilah</i>	PDF 12126-12137
Social Rehabilitation and Its Effectiveness in Narcotics Institutions for Integrated Citizens in Indonesia <i>Endah Ratnawaty Chotim</i>	PDF 12138-12144
Legal Aspects of Regional Development Financing Through Issuance of Local Bonds <i>R. Sugiharto, Andi Aina Ilmih, A. Zulkarnain</i>	PDF 12145-12151
Marketing Communications and Promotion Strategies for Entrepreneurs <i>Nalom Siagian, Suwardi Lubis, Erlina Erlina, Ritha F Dalimunthe</i>	PDF 12152-12158
The Spirit of Implementation of Islamic Sharia in Aceh on the Protection of Women (Case Study in West Aceh District, Bireun and Lhoksemawe City) <i>Husaini Husda, Bustami Abubakar, Nuraini A. Manan, Nurrahmi Nurrahmi</i>	PDF 12159-12169
Analysis of Legal Actions for Civil Claims of First Travel Fraud Victims Post Jurisdiction of the Supreme Court Number 3096k/Pid.Sus/2018 in Demanding Damages <i>Ni Nyoman Intan Pratiwi Rahmawati, Tunggul Anshari Setia Negara, Hendarto Hadisuryo</i>	PDF 12170-12180
Impact of Coping Stress, Digital Leadership and Learning Culture on Employee Engagement of Millennial Generation in Ditpolair Polda Metro Jaya <i>Restu Restu, Andriyanto Eko Wibowo, Justine Tanuwijaya</i>	PDF 12181-12190
Conceptual Framework for Cyber Competence of Military Institution Personnel in the Digital Age: A Literature Review <i>Rahmat Kurniawan, Eko Prasjo</i>	PDF 12191-12203
The Effect of Character Education and Humanistic Spirit on K3 Culture (Study at Pamulang University)	PDF 12204-12211

Rahmi Hermawati, Eni Puji Astuti, Rima Handayani, Denok Sunarsi

The Effect of Servant Leadership on Employee Performance with Organizational Citizenship Behaviors as Intervening Variable Study Case at Bank BTPN Jakarta Head Office

PDF
12212-12222

Dicka Fadillah Putrawijaya, Sri Wahyu Lely Hana, Intan Nurul Awwaliyah

Implementation of the KOTAKU Program in Alleviating Slums in the Eastern Region of Medan City

PDF
12223-12236

Siti Hazzah Nur Ritonga, Hairani Siregar

Teaching Morality with Acehese Idioms in Indonesia

PDF
12237-12246

Yusri Yusuf, Jarjani Usman, Wildan Wildan

Environmental Benefits of Community-Based Tourism Activities in Setu Babakan Betawi Cultural Village, South Jakarta

PDF
12247-12259

Anisa Putri Kusumaningrum, Gagih Pradini, Kumba Digidowiseiso, Fitri Agustiani

Trikora: A Case Study from Diplomacy to Military Campaign

PDF
12260-12270

Benny Octaviar, Almuchalif Suryo, Syaiful Anwar

Development of Picture Storybook in Digital Form to Improve Language and Cognitive Ability Children of Group B in RA. Ash-Sholihah Medan Johor Academic Year 2021/2022

PDF
12271-12283

Syaza Amirah

Influence of Rate and Facilities on User Satisfaction of Damri Transportation Services in North Central Timor District

PDF
12284-12292

Yesus Armiro Korbaffo, Aquidowaris Manek, Nurul Huda, Yeremias Lake, Emanuel Tati Taena

Request Strategies used by Male and Female Participants on Ome TV

PDF
12293-12305

Wuriy Handayani, Ninuk Lustyantje, Ifan Iskandar

Effect of Right Issue Announcement on Abnormal Return and Stock Trading Volume (Case Study on Companies Listed on the Indonesia Stock Exchange)

PDF
12306-12317

Moch. Kukuh Widyatmoko, A. Yusuf Imam Suja'i, Agus Salim

Pastoral Counseling Effective from a Christian Perspective (An Introduction to Today's Ministry)

PDF
12318-12326

Gilbert Emanuel Lumoindong, Junifrius Gultom

Digital Literacy in Education and Humanities under the Covid-19 Pandemic: A Preliminary Identification of Challenges and Opportunities

PDF
12327-12336

Maksimus Regus

The Influence of Online Learning on Students' Learning Interests during Covid-19

PDF
12337-12342

Erika Ambarita, Runi Fazalani, Ida Bagus Benny Surya Adi Pramana, Ronny Massie, Gusti Yohanis Sette

Transportation Company Value Determinants during the Covid-19 Pandemic

PDF
12343-12354

Inggit Setiyadi, Ranila Suciati

The Effect of Company Profitability and Size on Corporate Social Responsibility Disclosure (Study on Manufacturing Companies in the Consumer Goods Industry Sector Listed on the Indonesia Stock Exchange 2016-2020 Period)

PDF
12355-12361

Bambang Subiyanto, Arni Karina, Dewandaru Agung Pramita, Nadya Putri Alvionita

The Organization's Commitment Modernizes the Competence of Human Resources and Leadership Style on the Quality of Financial Statements in the TTU

PDF
12362-12373

Desmon Redikson Manane, Aquidowaris Manek

Relation between Profitability, Leverage, and Firm Size on Tax Avoidance

PDF
12374-12382

Muhammad Andri Radiany, Wulandari Harjanti, Ali Farhan

Architecture And Politics (Study of Tarekat Preferences in the 2018 Gubernatorial Election)

PDF
12383-12393

Muhammad Faisal Hamdani

The Influence of Digital Marketing and Promotion on Visiting Interest in Shangri-La Hotel Jakarta

PDF
12394-12409

Gagih Pradini, Akristi Eni, Kumba Digdowiseiso

Contribution of Balanced Funds Transfer, Regional Original Income, Other Legal Income and Their Impact on Regional Financial Independence in Maluku Province

Bin Raudha Arif Hanoebon

PDF
12410-12422

Important Value of Buffalo Livestock in the Community Order of MOA Sub-District, Southwest Maluku Regency

Zulaiha Sanaky, M. J. Pattinama, J. F. Sopamena

PDF
12423-12432

The Efforts of Bem Fkip University of Labuhanbatu in Developing Leadership Character In 2021

Muhammad Andre Syahputra, Panggih Nur Adi

PDF
12433-12438

Learning Material Development of Interactive Reading Subject through Dick and Carey

Dewi Sri Kuning, Rulik Setiani

PDF
12439-12451

Converting the Function of Rubber to Palm Oil Plantation to Improve the Economy of the Community in Kampung Dalam Village District of Bilah Hulu, District of Labuhanbatu

Budi Santoso, Widya Lestari, Khairul Rizal, Fitrah Syawal Harahap

PDF
12452-12461

SWOT Analysis in SMART ASN Development: A Case Study of HR Development at the Ministry of Manpower of Indonesia

Ichsan Ari Wibowo, Retno Kusumastuti

PDF
12462-12474

Effect of Cat Stretch Exercise and Adho Mukha Padmasana Pose on Dymenoreh Emotional Stability in Students at SMA City of Palembang

Heni Sumastri, Dahliana Dahliana, Indah Puji Seperia

PDF
12475-12487

Determinants Related to Nutritional Status in the Elderly in Tongko Village, Lage District, Poso Regency

Anggri Alfira Yunitas Assa, Sabarulin Tarigan

PDF
12488-12495

Anonymity Phenomenon In Base Fwb (Friends With Benefits) On Twitter And Motivation For Freedom Of Sexual Expression

Intan Ayu Dewintya Kirana

PDF
12496-12508

The Effect of Return on Assets, Earnings Per Share, Cash Conversion Cyle, Price Book Value and Gross Profit Margin on Stock Returns in Food and Drink Companies Listed on The Indonesia Stock Exchange In 2017-2019 Period

Mas Intan Purba, Irna S.V Manalu, Cahaya Romian Lubis, Bryan Maradika Sembiring, Ananda Latersia Sembiring

PDF
12509-12525

Influence of UI Design Elements to a User-Friendly Learning Experience for Vocational School Students Department of DKV

Afrilya Puji Prayoga, Irfansyah Irfansyah

PDF
12526-12541

Reconstruction of the Game and Rules of the Batu Dampar Game

Syaryani Husein Lubis, Nurhayati Simatupang, Indra Kasih

PDF
12542-12553

Acceptability of Covid-19 Vaccine Informations to Health Consciousness Tourism Industries in Bandung City

Irwanto Irwanto, Dina Andriana, Widarti Widarti, Jusuf Fadilah, Laurensia Retno Hariatiningsih

PDF
12554-12569

The Effect of Work Motivation and Organizational Culture on Job Satisfaction That Impact on Employee Productivity at PT. Reza Karya Abadi in Tangerang Selatan

Nurul Ilham

PDF
12570-12580

Impact of Entrepreneurial Culture, Entrepreneurial Education and Entrepreneurial Mindset, on Entrepreneurial Intention

Sherly Handoko Roeslie, Radityo Fajar Arianto

PDF
12581-12594

Indonesian Physical Fitness Test Application Assessment Android-Based

Izak H Wayangakau, Martha Loupatty

PDF
12595-12605

The effectiveness of the ASH Analog Experimenter as Electronic Learning Media for PIP Semarang Cadet

Andv Wahu Hermanto. Sri Wahu. Nora Listantia

PDF
12606-12615

Management and Development of Scouting Extracurricular Activities <i>Elce Purwandari, Rambat Nur Sasongko, Muhammad Kristiawan, Zuhri Zuhri, Agung Subakti</i>	PDF 12616-12623
The Effect of Company Size, Company Age, Profitability and Leverage on Profit Management in Mining Companies Listed on Idx for the 2016-2019 Period <i>Tina Novianti Sitanggang, Yutni Bernadetta br Tarigan, Kardika Simanjuntak, Andreas Heriyanto Hondro, Widia Andini Amri</i>	PDF 12624-12638
The Effect of Price and Promotion on Purchase Decisions That Have an Impact on Consumer Loyalty at PT. Sometech Indonesia in Jakarta <i>Dede Abdurrohman</i>	PDF 12639-12649
Land Mafia Prevention and Eradication Efforts in Land Administration Law Perspective <i>Vani Wirawan, Yusriyadi Yusriyadi, Ana Silviana, Yeni Widowaty</i>	PDF 12650-12658
The Effect of Organizational Culture, Work Stress, and Organizational Commitment on Organizational Citizenship Behavior Mediated by Job Satisfaction <i>Hery Winoto TJ, Melitina Tecolalu</i>	PDF 12659-12665
Implementation of the ANP (Analytic Network Process) Method for Determining Promotional Media at Professional STMIK Makassar <i>Satriawaty Mallu</i>	PDF 12666-12677
The Effect of E-Service Quality and E-Trust on Consumer Loyalty through Consumer Satisfaction as Intervening Variables (Case Study on Shopee Users in Malang Regency) <i>Abd. Hakam, Nur Hidayati, Supriyanto Supriyanto</i>	PDF 12678-12687
Conceptual Framework for Implementing Performance Application on Personnel Performance Assessment System in Military Agencies <i>Yudo Aji Susanto, Vishnu Juwono</i>	PDF 12688-12695
The Effect of Liquidity, Profitability, Activity and Leverage on Stock Returns in Food and Beverage Sub-Sector Companies Listed on the Indonesia Stock Exchange for the 2016-2020 Period <i>Alvarido Sibarani, Ruth Putri Yunita, Kosti Juliana Siregar, Beby Anastasia Panggabean, Tina Novianti Sitanggang</i>	PDF 12696-12710
Stock Price Assessment with Fundamental Analysis as a Basis for Investment Decision Making <i>Asyifa Melati Sukma Ratu Nyaman, Munasiron Miftah</i>	PDF 12711-12728
Understanding the 4th Market of Children as Consumers <i>Agusanto Mulyawan, Jehan Nabilah, Silvia Irawan, Jony Oktavian Haryanto</i>	PDF 12729-12744
The Role of social media And Destination Image on Visiting Decision: A Case Study in Taman Mini Indonesia Indah <i>Rully Arifiansyah, Darwin Raja Unggul Saragih</i>	PDF 12745-12763
Implementation of Village Fund Allocation Utilization Program in Improving Community Empowerment (Case Study in Baribis Village of Cigasong District of Majalengka Regency, Indonesia) <i>Dody Kusmayadi</i>	PDF 12764-12775
The Effect of Electronic Word of Mouth Communication and Website Quality on Purchase Decisions through Trust as a Mediation Variable at Ruparupa.Com in Samarinda <i>Bagas Wicaksono Ihsan, Zainal Abidin, J. Kuleh</i>	PDF 12776-12785
Development of Contextual-Based Narrative Text Module for Students of 7th Grade Junior High School <i>Shinta Larasati, Edi Suyanto, Siti Samhati</i>	PDF 12786-12801
The Effect of Empowerment, Work Environment and Career Development on Employee Performance with Work Motivation as an Intervening Variable in the Government of Aceh - Indonesia <i>Em Yusuf Iis, Wahyuddin Wahyuddin, Armanu Thoyib, Rico Nur Ilham, Irada Sinta</i>	PDF 12802-12813
Legal Analysis of Mineral and Coal Mining Investment and Environmental Impacts in Indonesia Based on Law Number 11 Year 2020 Concerning Work Creation <i></i>	PDF 12814-12824

Indonesia Based on Law Number 11 Year 2020 Concerning Work Creation	PDF
<i>Muhammad Fitranto Ismail</i>	
The Influence of Training and Career Development on Performance through the Competence of Employees of PT. Pertamina International Refinery RU VII Kasim Sorong West Papua	PDF 12825-12840
<i>Williamson Amamehi, Justine Tanuwijaya</i>	
Analysis of the Efficiency of the Management of Zakat, Infaq, and Sadaqah Funds at BAZNAS SU	PDF 12841-12851
<i>Zainul Fuad, Yenni Samri Juliati Nasution, Halimatussakdiyah Halimatussakdiyah</i>	
The Influence of Brand Trust, Brand Experience on Purchase Intention on the sustainability of the business cooperation of PT Burdah Unggul Sejahtera moderated by Service Quality	PDF 12852-12864
<i>Lukiyana Lukiyana, Raisa Anjani</i>	
Implementation of Professional Zakat among ASN at BAZNAS, Langkat Regency in 2018-2020	PDF 12865-12873
<i>Andriana Alnazhira Chandra, Zainul Fuad, Yenni Samri Juliati Nasution</i>	
Impact of Product Quality, Price, and Promotion on Purchase Decision of Dinda Fashion Products in Denpasar	PDF 12874-12880
<i>I Wayan Gede Antok Setiawan Jodi, Tiksnayana Vipraprastha, Bagus Nyoman Kusuma Putra, I Made Surya Prayoga, Made Santana Putra Adiyadny</i>	
Online Advertisement, Online Marketplace, and Price as Intervening Variables in Influencing Product Purchase Decisions	PDF 12881-12891
<i>Rini Martiwi, Eulin Karlina, Instanti Elyana, Fera Nelfianti, Nurzalinar Joesah</i>	
Virtual Mediation in Islamic Religious Civil Cases Soerjono Soekanto Theory of Law Enforcement Perspective	PDF 12892-12902
<i>Durrotun Nafisah, Fadil SJ, Khoirul Hidayah</i>	
Effect of Service Quality on Decision to Choose a School with Fanaticism and Character Building as Moderating Variable (Case Study at Yadika Bangil Vocational High School)	PDF 12903-12910
<i>Fahmi Abdullah</i>	
Effect of Workload on Nurse Work Stress at the Raja Ahmad Tabib Regional General Hospital, Riau Islands Province	PDF 12911-12917
<i>Eka Kurnia Saputra, Satriadi Satriadi, Octojaya Abriyoso, Muhammad Rizki, Sella Titania</i>	
Juridic Implications of Government Policy in Law on the Implementation of Higher Education Foundations	PDF 12918-12929
<i>A. Zulkarnain</i>	
First To File Principle in Goto Brand Dispute Settlement (Case Study: PT. Terbit Financial Against Gojek and Tokopedia)	PDF 12930-12938
<i>Achmad Maulana M, Dwi Desi Yayi Tarina</i>	
The Influence of Electronic Word of Mouth (eWOM) and Product Quality on Buyer Decisions of MSME Angkringan Moderated Trust	PDF 12939-12947
<i>Lukiyana Lukiyana, Rachel Rosiva</i>	
The Implementation of Corporate Governance and Risk Management in a Small-Package Delivery Service Company: The Case Study of PT.XYZ	PDF 12948-12960
<i>Mulianto Tarigan, M. L. Denny Tewu</i>	
The Effect of Regional Financial Ratios, Regional Original Income, General Allocation Funds, and Special Allocation Funds on Capital Expenditures in North Sumatra Province Period (2018 – 2020)	PDF 12961-12973
<i>Nina Purnasari, Hertina Ompusunggu, Saprianus Buulolo</i>	
Analysis of Factors Affecting the Success of a Digital Business Franchise Is (Case Study: Warung Pintar in Salatiga City)	PDF 12974-12986
<i>Heni Wahyu Susanti, Lieli Suharti</i>	
The Effect of Service Quality and Store Attempt on Repurchase Decisions on Indomaret Salatiga Minimarket Consumers with Sales Promotions as Mediation Variables (Study on The Millenial Generation)	PDF 12987-13000
<i>Pingky Dayu Veronica, Linda Kusuma</i>	

Strategy of Poor Family in Facilitating Children to Learn Online during the Covid- 19 Pandemic <i>Joesa Yolandari, Fatmariza Fatmariza, Azwar Ananda, Yurni Suasti</i>	PDF 13001-13009
The Role of Small and Medium Micro Enterprises (MSMEs) In Economic Development in Bandar Lampung <i>Suci Hayati, Husnul Fatarib</i>	PDF 13010-13015
The Role of Motivation as Mediation in The Influence of Career DEV and PS Cap on Perform (Study on Kayawan PT. Lotte Shopping Indonesia) <i>Yosiah Riski David Santoso, Bambang Suko Priyono</i>	PDF 13016-13025
Spatial-Based Space Designation Factor Analysis of Rice Fields Conversion (Case Study: West Java Province) <i>Sukptiyah Sukptiyah, Ernan Rustiadi, Akhmad Fauzi, Baba Barus</i>	PDF 13026-13040
Analysis of the Phenomenon of the Position of Advocacy / Lawyer by Considering Applicable Rules Related to Improving the Indonesian Criminal Justice System to A Better Way to Achieve Community Welfare <i>Werdhi Sutisari</i>	PDF 13041-13051
Implementation of Occupational Health and Safety during the Covid-19 Pandemic at Dadapayam Puskesmas <i>Meliana Novita, Agus Sugiarto</i>	PDF 13052-13063
Turn-Taking Analysis Strategies Used in Istighotsah Universitas Nadhlatul Ulama Surabaya <i>Savira Zaniar</i>	PDF 13064-13071
Effect of Regional Original Income, Revenue Sharing Fund, and Special Allocation Fund for Capital Expenditure and Its Impact on Economic Growth in the District and City in East Kalimantan <i>Lucky Fajar Prasetyo, Muhammad Saleh, Jiuhardi Jiuhardi</i>	PDF 13072-13082
Online Transaction Activities in an Effort to Guarantee Legal Certainty for Consumers <i>Yosi Esa Hadi Saputra</i>	PDF 13083-13090
The Influence of Capital Structure, Assets Structure and Sales Growth on Company Value <i>Muhammad Akbar</i>	PDF 13091-13105
Effect of Work Culture on Teacher Performance in Public High Schools in Kendari City <i>La Ode Amaluddin, Jamiluddin Jamiluddin</i>	PDF 13106-13114
Economic Analysis of Giant Shrimp Cultivation in the Ngusa Taka Group in Sengkong Village, Sesayap Hilir District, Tana Tidung Regency <i>Fitriyana Fitriyana, Helminuddin Helminuddin, Yudha Yudha</i>	PDF 13115-13123
The Effect of Bureaucracy Professionalism on Employee Performance in Regional Income Management Agency Bandung City <i>Ira Lusiawati</i>	PDF 13124-13134
Global Warming From Ethical View <i>Daniel Sudibyo Tjandra</i>	PDF 13135-13141
Students' Empirical Thinking in Solving Mathematics Problems <i>Mohamad Rifat, Sudiansyah Sudiansyah, Heriyanto Heriyanto, Dian Kurnianto</i>	PDF 13142-13154
Analysis of Fair Price Valuation of Shares in Investment Decision Making in Islamic Banking Issuers on the Indonesia Stock Exchange (Years 2018-2021) <i>Mohammad Ibnu Hibban, Guntur Kusuma Wardana</i>	PDF 13155-13169
Legal Aspects Regarding the Validity of Electronic Signatures (DIGITAL SIGNATURE) as Evidence of Electronic <i>Sigit Ardiansyah, Abdul Hakim, Maya Jannah, Risdalina Siregar</i>	PDF 13170-13176
The Potential of Art Development in the Present Era: A Case Study of the 'Nggusu Waru' Leadership Philosophy <i>Abdul Haris Rustaman, Damar Rangga Putra</i>	PDF 13177-13183

Determinants of Dividend Payout Ratio on IDXHIDIV20 Issuers in Indonesia Stock Exchange <i>Yusbardini Yusbardini, Kurniati W Andani</i>	PDF 13184-13191
Analysis Of Employee Competency in CV. Kampung Kaos Kidung, Prajegan Village, Sukorejo Subdistrict, Ponorogo in Islamic Perspective <i>Nurma Fitrianna, Titis Indrawati</i>	PDF 13192-13200
The Effect of Content Marketing and Electronic Word of Mouth (eWOM) on the Development of MSMEs Coffee Ground Sunter in Moderation of Entrepreneurial Behavior <i>Kustiadi Basuki, Intan Endah RR</i>	PDF 13201-13211
The Impact of Halal Food Scm Integration on Quality Performance (Case Study on Msme in Bandung City) <i>Wira Pramana Putra, Ratih Hendayani</i>	PDF 13212-13226
Text Digital Teaching Materials Negotiation Oriented Adab Speak For Class XS MA Siswa Students <i>Ihrom Maulana, Abdul Rojak, Jaja Jaja</i>	PDF 13227-13235
Sustainable Economic Development: Study on the Ujung Kulon Geopark <i>Rani Meida, Adinda Sri Maryam, Ima Amaliah</i>	PDF 13236-13235
Satisfaction Factors and Farmers' Loyalty to the Virtako 300 SC Pesticide Brand <i>Rian Priyatno</i>	PDF 13236-13244
Implementation of Islamic Religious Education Curriculum Based on the 2013 Curriculum at Unggulan Permatajingga Elementary School, Malang <i>Imam Taqyudin, M. Jamal Abdul Nasir</i>	PDF 13245-13252
A Decision Tree Approach for Investment Decisions in SMEs <i>Ana Mufidah, Maheni Ika Sari, Nely Supeni</i>	PDF 13253-13261
The Effect of Industrial Work Practice Experience and Entrepreneurship Education on Interest in Entrepreneurship Using Social Media as a Moderating Variable <i>Kustiadi Basuki, Sherlina Gratia</i>	PDF 13262-13269
A Systematic Literature Review on Impact of Industrial Revolution 4.0 in Indonesia's Agriculture Sector <i>Kiki Pranowo, Ida Widianingsih, H. Heru Nurasa</i>	PDF 13270-13278
CEO Compensation: A Brief Study from Indonesia <i>Wulandari Harjanti, Ali Farhan</i>	PDF 13279-13288
Decrease Regional Income in the Tourism Sector of West Sulawesi Province During COVID-19 Pandemic <i>Awal Nopriyanto Bahasoan, Wulan Ayuandiani, Muhammad Mukhram, Farida Millias Tuty</i>	PDF 13289-13297
Increasing Local Government E-Government Innovation in Achieve Good Government <i>Raja Kamsyah Bangun, Rahmanta Rahmanta, Satia Negara Lubis</i>	PDF 13298-13309
Victimology Review of the Legal Protection of Victims of the Crime of Human Trafficking <i>Bintara Sura Priambada, Dania Rama Pratiwi</i>	PDF 13310-13318
Effect of Organizational Culture, Competence, and Workload on Performance of State Civil Apparatus at the Culture and Tourism Office of South Sulawesi Province <i>M. Yusuf Alfian Rendra Anggoro KR, Mahmud Nuhung, Zulkifli Zulkifli</i>	PDF 13319-13327
Policing Models of Indonesian National Police, Royal Thai Force, and Philippine National Police: A Comparative Study <i>Sukarman Sukarman, Erlangga Teja Wastika</i>	PDF 13328-13340
Analysis of Brand Reputation and Brand Trust in Increasing Customer Loyalty of Local Cosmetic Brand (Survey of Emina Cosmetics Users in Sukabumi City) <i>Siti Nurlela Sari, Asep M. Ramdan, Faizal Mulia Z</i>	PDF 13341-13353
The Effectiveness of Problem Based Learning Model with SMT Media Reviewed from Learning	PDF

Results and Careful Attitude to Students' Materials of Multipling Class III <i>Desi Ambar Sari, Rusnilawati Rusnilawati</i>	13354-13367
Analysis of Factors Affecting Teacher Professionalism (Case Study of SMA/SMK teachers in South Tangerang City) <i>Irvana Arofah, Besse Arnawisuda Ningsi, Awaluddin Tjalla, Iva Sarifah</i>	PDF 13368-13376
Rising the Competitiveness of a Cultural Tourist Destination in Banten, Indonesia through Stakeholder Orientation, Strategic Capability, and Shared Value Creation <i>Titus Indrajaya, FX Setiyo Wibowo, Kadek Wiweka</i>	PDF 13377-13389
Management of Model Development for Facilitation of Real Work Facilitation Teachers for PJOK & BK <i>Lidya Ardiyan, Moh. Joharis Lubis</i>	PDF 13390-13398
Increasing Local Government E-Government Innovation in Achieve Good Government <i>Dewi Ervina Suryani, Juli Yanti Roslina Tindaon, Meyrisa br Tarigan, Can Harato Bawamenewi</i>	PDF 13399-13404
The Investigation Candidat Image, Social Media, and Candidat Knowledge on Intention to Vote and Decision to Vote Milenial Voter's Presidential Election 2024 on Samarinda City <i>Adella Dara Ferlita, Zainal Abidin, J. Kuleh</i>	PDF 13405-13417
Stability Analysis of Steep Bank River Slope with Clay Type in Amphibile Vehicle Landing <i>Akil Suwandi, Gita Amperiawan, Susilo Adi Purwantoro, Sovian Aritonang</i>	PDF 13418-13427
Effect of Marketing Mix and E-Wom on Consumer Purchase Decisions by Moderating Buying Interest during the Covid'19 Pandemic <i>Ari Soeti Yani, Rana Rani</i>	PDF 13428-13436
Job Satisfaction Analysis Using Minnesota Satisfaction Questionnaire (MSQ) In the Public Sector <i>Maulida Nailissaadah, Suharnomo Suharnomo</i>	PDF 13437-13446
Socio-Economic Study on the Feasibility of Kisar Sheep Farming on Kisar Island, Southwest Maluku Regency, Maluku Province <i>Pieter Melianus Ririmase, Paul Melkianus Puttileihalat, Christian W. Patty</i>	PDF 13447-13455
Adaptation Modes in Indonesian Subtitle of Enola Holmes (2020) Movie <i>Alika Kamilia Basar, Ida Zuraida</i>	PDF 13456-13465
Referring Expression in Black Mirror (Season 3 Episode 1: "Nosedive"): Pragmatics Study <i>Amira Bellita Runadi, Ervina CM Simatupang</i>	PDF 13466-13472
The Influence of Digital Marketing and E-commerce on MSME Marketing Performance with Entrepreneurship Orientation as Moderating <i>Lukiyana Lukiyana, Nur Maulana Yusuf</i>	PDF 13473-13487
Sociolinguistic: Code Mixing On Renatta Moeloek in Masterchef Indonesia <i>Ananda Faza Nur Sabrina, Atri Nadia Astarina</i>	PDF 13488-13495
Flouting Maxims in the Movie "Zootopia" 2016: Pragmatics Study <i>Ardita Fitriana Saputri, Puspita Sari Lubis</i>	PDF 13496-13507
Felicity Conditions of Speech Acts in Emma Watson's Social Media: Pragmatics Study <i>Ayu Yunita, Ervina CM Simatupang</i>	PDF
Figurative Language and Imagery Analysis on "I Wandered Lonely As a Cloud" By William Wordsworth: Semantics Study <i>Chintiya Veronika, Ida Zuraida</i>	PDF
Influence Size Company, Profitability, Liquidity, and Solvency of Audit Delay with the Reputation of the KAP as Variable Moderating on Company Manufacture Which Registered in BEI in the Year of 2017 - 2020 <i>Devi Faradilah, Tifania Agitha br. Tarigan</i>	PDF
Illocutionary Act in To All the Boys Always and Forever movie by Michael Fimognari: Pragmatics Study	PDF

<i>Cindya Fatharani Hasya Putri, Hendar Hendar</i>		
Performance Analysis of Pedestrian Roads Around the Andi Pangeran Pettarani Road Corridor, Makassar City	PDF	
<i>Lili Lili, Muhammad Yamin Jinca, Idawarni J. Asmal</i>		
The Work Life Balance of Teacher (Case Study of Teachers in Jabodetabek)	PDF	
<i>Dellia Mila Vernia, Syamsul Hadi Senen, Tjutju Kuniarsih, Rofi Rofaida</i>		
Community Perception of Covid-19 Booster Dose Vaccines in Klampis Sub-District Bangkalan District	PDF	
<i>Nadiya Istighfaara, Ira Nurmala, Mohammad Zainal Fatah</i>		
Indirect Speech Act Analysis in the Wonder Movie Script by RJ Palacio: Pragmatics Study	PDF	
<i>Eirene Pingkan Permata Giroth, Sasmi Farida</i>		
Translation Procedures English-Indonesian in "The Sun and Her Flowers" Poems by Rupi Kaur	PDF	
<i>Firas Fauziah, Meita Lukitawati Sujatna</i>		
Case Study of the Entrepreneurial Orientation Role in the Sustainability of Family Business in Central Java	PDF	
<i>Nathania Emmanuel Puteri Subagyo, Susilo Toto Rahardjo</i>		
The Jargon Used in Avengers: Endgame (2019) Movie: Sociolinguistics Study	PDF	
<i>Hevira Normayanti, Heri Heryono</i>		
Taboo Words in Birds of Prey Movie (2020): Sociolinguistics Study	PDF	
<i>Indah Dwi Anjani, Hero Gunawan</i>		
Protection of Payment of Compensation for Workers/Laborers Who are Laid off with the Status of a Specific Time Work Agreement in installments	PDF	
<i>Sumihar Lukman</i>		
Coordination Strategy for Changes in the Regional Medium-Term Development Plan (RPJMD) in Bandung City	PDF	
<i>Muhamad Nur Afandi, Salwa Rizki Aulia</i>		
Sustainable E-Government as an Effort to Improve Indonesia's Global Competitiveness	PDF	
<i>Renti R. Budiman, Teguh Kurniawan</i>		
Privacy Management on Instagram Users (Qualitative Descriptive Study of Surabaya's Early Adults in Security Management)	PDF	
<i>Aulia Putri Nur Aini, Syifa Syarifah Alamiyah</i>		
Post-Covid-19 Nusa Penida Tourism Recovery as a Sustainable Spiritual Tourism Area	PDF	
<i>Firlie Lanovia Amir, Komang Shanty Muni Parwati, I Made Darsana</i>		
Translation Techniques in Subtitling the March Sisters' Utterances in Little Women (1994) Movie	PDF	
<i>Isyana Nurhasanah Oktari, Hero Gunawan</i>		
The Influence of Work Responsibility, Work Discipline, and Work Environment on the Work Productivity of Employees in the Department of Youth and Sports, Culture and Tourism of Labuhanbatu Regency	PDF	
<i>Dian Sri Fatimah, Yuniman Zebua, Pitriyani Pitriyani</i>		
Elements of Forced Defense in Giving Reasons for Criminal Election to Victims of Beauty According to Article 49 KUHP	PDF	
<i>I Komang Suardika, Anak Agung Gede Duwira Hadi Santosa</i>		
The Effect of Product Quality and E-Servicescape on Customer Loyalty in Secondhands MSMEs Moderated by Trust	PDF	
<i>Kustiadi Basuki, Khairani Putri Yuniarta</i>		
Language Styles in the Movie Luca (2021): Sociolinguistics Study	PDF	
<i>Vika Octavia Larasati, Ervina CM Simatupang</i>		

Grammatical Cohesive Devices in "The Secret" by Rhonda Byrne <i>Muhajir Hilmi Fathani, Deden Novan Setiawan Nugraha</i>	PDF
The Effect of Teaching Style and Eye-Hand Coordination on Learning Outcomes in Tennis Field Groundstrokes <i>Afri Tantri, Benny Aprial. M, Mashud Mashud</i>	PDF
Language Used by Female and Male in "Free Guy" Movie by Shawn Levy: Sociolinguistics Study <i>Ricka Maylani, Dianita Dianita</i>	PDF
Visual Quality of the Facade of Cultural Heritage Buildings in the Historic Area of Jalan Semeru Malang City <i>Faisal Bahar, Herry Santosa, Jenny Ernawati</i>	PDF
Evaluation of the Usability Learning Management System during the Covid-19 Pandemic Using the Scale System <i>Roy Inzaqhi Saputra, Wahyu Andhyka Kusuma</i>	PDF
Translation Techniques of Culture-Related Terms in The English Version of Eka Kurniawan's Novel: Seperti Dendam, Rindu Harus Dibayar Tuntas <i>Ridho Wasisto, Eryina CM Simatupang</i>	PDF
Representation of Virginity Value in the Surprised Marriage Series (Roland Barthes Semiotics Analysis) <i>Grabya Pattimahu, Danang Trijayanto</i>	PDF
Juridical Analysis of the Determination of Severance Pay for Employees Who Submit Resignations Based on Law No. 13 of 2003 on Employment and Law No. 11 of 20 2020 On Job Creation <i>Febriyanti Irzansyah, Bernat Panjaitan, Nimrot Siahaan, Risdalina Siregar</i>	PDF
Rifka Annisa's "Anti-Sexual Violence" Campaign and the Yogyakarta Women's Network on International Women's Day 2017 <i>Budi Pramono, Ayu Larassati</i>	PDF
The Effectiveness of Immunization Education on Parents' Knowledge in Advanced Immunization during the Covid-19 Pandemic at the Kampung Sawah Puskesmas in 2022 <i>Maesaroh Binti Mastiri, Omega DR Tahun</i>	PDF
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Strategy for Using Instagram as a Digital Marketing Communication Media to Increase MSME Product Sales <i>Clarissa Karin, Rizka Putri Abner</i>	PDF
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Effectiveness of Teleophthalmology As Diabetic Retinopathy Screening Modalities: Literature Review <i>Cettara Ananda Vilda, Dumiilah Azzuniatun</i>	PDF

Language Style of Beauty Product Advertising Slogan: Sociolinguistics Study	PDF
<i>Zsazsa Gianti Suci, Susiyanti Rusyan</i>	
Rights to Restitution of Victims of Criminal Actions According to Article 7 Section (1) Law Number 13 of 2006 Junction Law 31 of 2014 Concerning the Protection of Witnesses and Victims	PDF
<i>Hotma P Sibuea, Indra Lorenly Nainggolan, Jantarda Mauli Hutagalung</i>	
The Effect of Digital Banking on Banking Performance during the Covid-19 Pandemic	PDF
<i>Sri Utami Nunik Chairita, Suharnomo Suharnomo</i>	
The Effect of Learning Media in Pandemic Times on Education	PDF
<i>Runi Fazalani, Fitriyah Fitriyah, Ida Bagus Benny Surya Adi Pramana, Eka Adnan Agung, Tamsik Udin</i>	
The Transformation of Women's Characters in the Novel of Midah Si Manis Bergigi Emas by Pramoeodya Ananta Toer (Study of Feminism)	PDF
<i>Andry Sulastri</i>	
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Analysis of Development and Implementation Challenges of the Minister of Finance Regulation Concerning Trading through Electronic Systems	PDF
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Factors Related to the Event Stunting in Toddlers 25-59 Months in the Region Kolongan District Puskesmas North Minahasa District	PDF
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Analysis of Social Conflict in Sangihe Island Coverage BBC News Indonesia	PDF
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Waqf Land Management Problems and Solutions: A Case Study of the Regional Leaders of Muhammadiyah Tangerang Selatan	PDF
<i>Maulina Wulandari, Saiful Anwar</i>	
Competency Development through Administrative Management on the Performance of Makassar City Government	PDF
<i>Ansar Amir</i>	
Performance of the Head/Teacher in SMAN 4 City of Bima as Implementation of the School Program for Implementation of Learning in the Covid-19 Pandemic Time the Academic Year 2020/2021	PDF
<i>Mohamad Mustari</i>	
The Effect of Price Discount on Impulse Buying Behavior (Study on E-Commerce Sociolla)	PDF
<i>Nadia Salsafira, Nurvita Trianasari</i>	
A Review: Fundamental Aspect of Health Protocol Obedience for Preventing COVID-19 Transmission in Indonesia	PDF
<i>Ullis Maradona Tarigan, Aris Widayati</i>	
Influence of Product Quality & Promotion on Purchase Decision with Buying Interest as a Moderating Variable	PDF
<i>Ari Soeti Yani, Kristina Ngora</i>	
The Effect of Customer Satisfaction on the Service at Lady Salon during the Covid-19 Pandemic	PDF
<i>Rieneke R. Kalalo, Jane Elvira Scipio, Jola Silvana Kalangi, Ienda Lumentah</i>	
Change From Law Number 4 Year 2009 to Law Number 3 Year 2020 in Environmental Obligations and Good Mining	PDF

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Becoming A Supporting Element of Counter Terrorism as College Student <i>Sulina Sulina, Wela Septiandini, Yustisia Alifiani</i>	PDF
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The Effect of Digital Marketing and Brand Image on MSME Performance MOI Kelapa Gading Square Moderated Product Quality <i>Kustiadi Basuki, Annisa Nur Husni</i>	PDF
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Evaluation of Information Technology Governance Through The Cobit 5 Framework Approach: Case Study at PT Bank ABC Post-Merger <i>Yusuf Kurniadi, Desi Adharani</i>	PDF
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Effect of Current Ratio, Return on Equity, Managerial Ownership, Sales Growth, and Asset Structure on Capital Structure in Retail Trade Companies Listed on the Indonesia Stock Exchange for the 2016-2020 Period <i>Siti Dini, Vanessa Vanessa, Juvina Juvina</i>	PDF

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The Effect of Social Media Marketing on Brand Awareness and Brand Image to Increase Intention to Buy (Study on Audia Multibrand Muslimwear) <i>Audeva Azhar Muhamad, Muhammad Fikry Aransyah</i>	PDF
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The Role of Social Capital in The Development of Msme in Kampung Tahu Kediri (Kediri's Tofu Village) During the Covid-19 Pandemic <i>Nesya Vashti Engracia, Elya Kurniawati, Nur Hadi</i>	PDF
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The Effect of Visual Merchandising, Product Display and Store Atmosphere on Impulse Buying Customers of Ramayana Malang <i>Reza Suriansha, Hamzah Bustomi, Erna Herlina, Yusuf Iskandar, Zeze Zakaria Hamzah</i>	PDF
Study of Service Quality, Product Quality, Price Perception, Trust, and Brand Image of IDX Data Service Product Purchase Decisions <i>Dio Tutut Kusuma Wardani, Harry Soesanto</i>	PDF
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Insect Diversity Pests and Natural Enemies in Soybean (<i>Glycine max</i> (L.) Merrill) Fields Manggoapi Experimental Garden Manokwari to Increase Community Income <i>Sutiharni Sutiharni, Cindynia Rivera Kurni, Andrean Wospakrik, Yacob Bodang, Adelin E. Tanati, Decky C. Erari</i>	PDF
The Relationship of Cultural Dimension and Servant Leadership of Police Officer <i>I Gede Nyoman Bratasena, Tb. Ronny Rahman Nitibaskara, Vita Mayastinasari, Surya Dharma</i>	PDF
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The Influence of Work Environment, Job Stress, and Job Satisfaction as Intervening Variables on Turnover Intention of Hotel Employees XYZ <i>Clara Dini Ayunita, Mulatsih Mulatsih, M. Ali Iqbal, Edi Subarkah</i>	PDF
Analysis of Exchange Rate, Market Capitalization, Trading Volume Activity toward Return and Abnormal Return on Manufacturing Company (Event Study Announcement of the First Case of the Covid-19 Pandemic in Registered Automotive and Component Sub-Sector Companies on the Indonesia Stock Exchange) <i>Kartika Aprilia Ivani, F. Defung, Zaki Fakhroni</i>	PDF
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The Effect of Product Innovation and Service Quality on Impulsive Purchases with Brand Equity as a Moderating Variable <i>Netty Laura, Ayu Ramandha</i>	PDF
Influence Of Physical Work Environment, Work Discipline and Communication on Performance of Service Employees Investment and Integrated Services One Door of Labuhanbatu Regency <i>Siti Rama, Junita Lubis, Fauziah Hanum</i>	PDF
The Role of Purchase Decisions in Mediation the Influence of Price Perception, Convenience and Promotion on Consumer Satisfaction (Study Case for Shopee Users in Malang City) <i>Agam Rizkiyan, Nur Hidayati, Eka Farida</i>	PDF
Fanta Product's New Packaging Study of Buying Interest Teenage Consumers in Semarang <i>Callista Chairani Wulandari, I Made Bayu Dirgantara</i>	PDF
The Effect of Motivation and Work Discipline on Employee Performance with Self-Efficiency as a Moderating Variable <i>Diansyah Diansyah, Hilda Juliani</i>	PDF
Mapping of Local Digital History Books Based on Contextual Teaching and Learning (CTL) To Increase the Attitude of Students' Tolerance at SMA 4 and SMA 8 Kota Pekanbaru <i>Siharta Leman Anwar Nababan, Wartos Wartos, Triana Rejekiningsih</i>	PDF
Implementation of "Do Not Resuscitate (DNR)" In Indonesia's Law and the Study of Ethical Principles of Their Implementation	PDF

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Communication Patterns of Peatland Agro-Tourism "Talaran Setara" Based on Local Wisdom (Qualitative Study in Karya Maju Village, Marabahan District) <i>Gunawan Wibisono, Marhaeni Fajar Kurniawati, Muzahid Akbar Hayat</i>	PDF
The Influence of Price and Promotion on Purchase Intention in Moderating Consumer Behavior <i>Diansyah Diansyah, Rinda Utami</i>	PDF
A Study on the Maturity of Risk Management using the RIMS Risk Maturity Model® Approach in Investigating Activities at Law Enforcement Agencies for Corruption <i>Dedy Simanungkalit, Agustinus Nicholas L. Tobing</i>	PDF
The Effect of Digital Marketing and Personal Branding on Consumer Purchase Decisions of Culinary MSMEs in Jakarta Moderated Consumer Perception <i>Kustiadi Basuki, Jeremia Jimmy</i>	PDF
Impact of Macroeconomic Indicators: Economic Growth, Inflation, Interest Rates and Exchange Rates on the Condition of Foreign Direct Investment (FDI) in Indonesia 2000-2019 <i>Teddy Christianto Leasiwa, Hermi Oppier, Desry Jonelda Louhenapessy, Abdul Muis Kaimuddin</i>	PDF
Islamic Law and the Concept of Prophetic-Based Economic Welfare <i>Syafruddin Syafruddin, Mukhlishin Mukhlishin</i>	PDF
The Role of InceptionV3 as Real-time Facemask Detection in the Health, Social, and Economic Fields During the COVID-19 Pandemic <i>Amal Khairan, Muhammad Fhadli</i>	PDF
Effectiveness of Online-Based Peer Counseling Against Academic Anxiety in Class of 2020/2021, Universitas Binawan During the COVID-19 Pandemic <i>Ratnasartika Apriliyani, Rianda Abdi</i>	PDF
Association between Individual, Physical, and Organisational Risk Factors and Low Back Symptoms Among Karawang Industrial-Indonesia Manufacturing Workers <i>Noviaji Joko Priono, Baiduri Widanarko</i>	PDF
Increasing Marketing Performance through Development of Market Orientation and Entrepreneurship Orientation (A Study on the Participation of Micro, Small and Medium Enterprises (MSMEs) in Bengkulu Province) <i>Herry Novrianda, Aan Shar, Debby Arisandi</i>	PDF
Distribution of Health Property before the Heavier Dies <i>Anita Putri</i>	PDF
Sustainability of Cultural Values in HR Development in Social and Intellectual Capital for Resource Excellence <i>Efrizon Efrizon, Masydzulhak Djamil Mz, Enny Ariyanto, Sugeng Santoso</i>	PDF
The Effect of Digitalization in the Workplace on Employee Performance Mediated By Employee Attachment (Study on Employees of the Center for Product Processing Research and Marine and Fisheries Biotechnology, Central Jakarta) <i>Indrihastuti Sulistianingtyas, Indi Djastuti</i>	PDF
The Effect of Safety Shipping at Sea on Ship Traffic Safety Mediated Organizational Commitment (Survey on Tanjung Priok Marine and Coastal Guard Units in 2020) <i>Yosi Pahala, D.A. Lasse, Datep Purwa Saputra, Zaenal Abidin, Leonard Immanuel</i>	PDF
The Elderly and Holy Communion: The Understanding of the Elderly at GBKP Berandan about the Sacrament of Holy Communion as a Critical Reflection on the Sacrament of Holy Communion GBKP <i>Melkisedek Sembiring, Bayu Kaesarea Ginting, Asnewastri Asnewastri</i>	PDF

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Effect of Work Stress and Work Environment on Employee Performance at PT. Alamjaya Wirasentosa Tanjung Morawa in 2021 <i>Sisca Amini Cahya Agitsna, Marliyah Marliyah</i>	PDF
The Effect of Consumer Motivation, Perception and Attitude on The Purchase Decision of Asus Brand Laptops (case study on students at Rusunawa II UNISMA) <i>Meri Kurniawati, Ridwan Basalamah, Eka Farida</i>	PDF
Optimization of Religious Coping to Overcome Parental Burnout in Assisting Children to Learn from Home due to the Covid-19 Pandemic <i>Rencan Carisma Marbun, Rudy Aldri Alouw, Esti Marlina Sirait, Sandy Ariawan</i>	PDF
Criminal Acts of Corruption Article 2 and Article 3 According to Law Number 31 Of 1999 as Amended by Law Number 20 of 2001 Concerning Eradication of Criminal Acts of Corruption (Case Study: Supreme Court Decision No. 260 PK/2011 and Pid.SUS/2011 Supreme Court No. 537 K/Pid.Sus/2014) <i>Dwi Seno Wijanarko</i>	PDF
Analysis of the Effect of Quality of Goods and Services on Purchase Decisions in the Shopee Application (Case Study on Saen John Store Customers) <i>Ifrizah Ifrizah, I Made Sukrisna, Tyas Zunia Arifianti, Indi Djastuti</i>	PDF
Implementation of the Ultra Petita Decision of the Constitutional Court in Indonesian Legal Practice (Study of Constitutional Court Decision Number 30/PUU-XVI/2018) <i>Rizaldi Abdillah, Diki Okta Dwi Putra, Sandra Firdausi Aprilia, Abdul Rozak</i>	PDF
Relationship between Communication, Quality of Service and Quality of relationship on Voluntary Performance (Study at Conventional Travel Agency PT. Garuda Indonesia (Persero), Tbk Semarang Branch Office) <i>Indri Apriani Rahma Pratama, Mahfudz Mahfudz</i>	PDF
The Hardy Picture of a Wife (Case Study on the Wife what are the Background of the Family) <i>Ahmad Shofyan Chabib, Wiwin Hendriani</i>	PDF
The Root Issues of Not Achieving an Unqualified Opinion: The Case Study in Local Governments XX of Indonesia <i>Ismail Saleh, Yan Rahadian</i>	PDF
Study of the Benefits of Mangrove Conservation on Hydrometeorological Disaster Mitigation Effort in the Coastal Area, Banda Aceh City <i>Wien Mulia Utama, M. Farhan Selian, Alde Fitrianda</i>	PDF
Serving Leadership in Relation to Job Satisfaction of Civil Servants at the National Police (PNPP) at the South Tangerang Police Resort Nasri1, Lalu Hedwin <i>Nasri Nasri, Lalu Hedwin Hanggara, Amril Muhammad</i>	PDF
Sheek Muhammad Arsyad Al-Banjari's Islamic Economic Thinking and Its Relevance to Contemporary Islamic Economic Thinking <i>Muhammad Sauqi, M. Fahmi al-Amruzi</i>	PDF
An Analysis of Factors Affecting on the Success of Natural Tourism Villages (Case Study at Kandri Nature Tourism Village, Semarang City) <i>Titik Kurniawati, Mahfudz Mahfudz</i>	PDF

The Influence of Brand Image and Brand Trust on Customer Satisfaction through Purchase Decisions as Intervening Variables in Fried Chicken Sabana in Malang City <i>Fahrudin Angga Pradana, Dwiyani Sudaryanti, Nur Hidayati</i>	PDF
Representation of the Role of a Mother in the Mother's Version of Dancow Advertising is Not Perfect but Mother's Love Always is there <i>Rafi Nafis, Reni Nuraeni</i>	PDF
The Position of Girls' Inheritance in Biak Community of Papua <i>Marsalina Kareth, Mella Ismelina Farma Rahayu</i>	PDF
Analysis of the Implementation of Asset Management in the Management of State Booty <i>Norce Martauli Sitanggang, Dwi Setiawan</i>	PDF
The Effect of CSR and Advertising on Purchase Decisions with Brand Awareness as a Mediation Variable on Consumers of AQUA Packaged Drinking Water Products (AMDK) in Salatiga City <i>Chandra Finata, Linda Kusuma</i>	PDF
Adapting Covid-19 Pandemic by Motorcycle Dealership Digitization <i>Andrew Turmawan, Togar Alam Napitupulu</i>	PDF
Analysis of Organizational Commitments for Remote Regional Teachers in Tojo District Una-Una, Central Sulawesi Province <i>Idris Idris, Bakri Hasanuddin, Nur Risky Islianty</i>	PDF
Evaluation of the Effectiveness E-Government System in the Semarang City Land Office (Importance Performance Analysis Method Approach) <i>Amalina Nur Azizah, Amie Kusumawardhani</i>	PDF
The Influence of Digital Literature on Women's Entrepreneurship Behavior in MSMEs: The Study of English Hydroid Craft Surabaya <i>Karina Kusumadewi, Raya Sulistyowati</i>	PDF
Effect of Recruitment, Selection and Work Environment on Employees' Work Performance of PT Heksa Artha Sakti, Bangkalan Branch <i>Yuli Evitha, Eric Hernawan</i>	PDF
John Fiske's Semiotic Analysis: Representation of Social Criticism in Pretty Boys <i>Tasya Arlina, Reni Nuraeni</i>	PDF
Model Personal Branding Management Trainee as a Means of Improving Corporate Brand (Case Study on Retail Company PT Home Center Indonesia) <i>M. Darul Muttaqin, Jamalulail Jamalulail</i>	PDF
Jaran Kepang Tradition in Bandar Klippa Village: Antropolinguistic Study <i>Sri Permana Dewi, Robert Sibarani, Pujiati Pujiati</i>	PDF
The Effect of Apparatus Competency and Commitment on the Performance of Regional Work Units in Bandung District <i>M.Yusuf Sanny, Cucu Endang, Tedy Hidayat, Andreas Wahyu Gunawan P, Stefanus M S Sadana</i>	PDF
Financial Policy Analysis of Infrastructure Development During the Covid-19 Pandemic in Palangka Raya City <i>Rony Suhatman, Alexandra Hukom, Wiwin Zakiah</i>	PDF
The Effect of Covid-19 Vaccine Service Quality on Community Satisfaction at the Hauranggung Health Center, Garut Regency <i>Ikeu Kania</i>	PDF
Impact of Climate Change on Soybean Crop Failure on the Local Economy: A Case Study in Pidie District, Indonesia <i>Julia Julia, Sri Handayani</i>	PDF
Determinant Analysis of Macroeconomic Effect on Bank Stock Return Book 4 on the Indonesia Stock Exchange <i>Irwan Daud, Pardomuan Sihombing</i>	PDF

The Role of Communication in Improving Community Health Through Quality Service <i>Banda Napitupulu, Lucytha Carolina, Lody Winata, Fika Fibryanita, Marhaeni Fajar Kurniawati</i>	PDF
Perceptions on the Implementation of Information Services in Class XI High Schools in Bayah District, Lebak Banten Regency <i>Nurmawati Nurmawati, Rahmi Mellynia Sri Widodo</i>	PDF
Perceptions of Boarding Careers, Students Majoring in Accounting and Non-Accounting Students on the Ethics of Preparing Financial Statements Based on Boarding School Psak (Case Study on Islamic Boarding Schools in Pekalongan) <i>Imam Prayogo, Annisa Qurrota Ayun, Muhammad Ubaidillah</i>	PDF
Application of the Piercing the Corporate Veil Doctrine in the Accountability of the Board of Directors Linked to Law Number 40 of 2007 concerning Limited Liability Companies <i>Moh. Asep Suharna</i>	PDF
The Role of Price and Product Quality on Consumer Loyalty through Consumer Satisfaction as Intervening Variables (For Students Domiciled in Merjosari Village, Malang) <i>Nur Syahraini, Ridwan Basalamah, Eka Farida</i>	PDF
The Effect of Work Family Conflict on Employee Performance with Work Life Balance as an Intervening Variable during the Covid-19 Pandemic: Case Study on Employee of PT Jasa Marga Toll Road Operator, Semarang and Batang Branches <i>Dian Puspitasari, Intan Ratnawati</i>	PDF
Relevance Brand Pride and Brand Loyalty in Choosing a Hospital during Pandemic <i>Hani Wijaya, Muhamad Ivan, Ivansius Ivansius, Yolanda Masnita</i>	PDF
Termination of Employment with the Reason of Workers Refusing Transfers As a Result of the Covid-19 Pandemic in the Case at PT. New Hope East Java <i>Markoni Markoni</i>	PDF
Evaluation of Information Technology Governance Using Cobit 2019 on Domain DSS (Deliver, Service, Support) at PT XYZ <i>Atik Zilziana Muflihati Noor, Aris P Widodo, Kusworo Adi</i>	PDF
Effect of Self-Efficacy and Locus of Control on Employee Performance with Transformational Leadership Style as Moderating Variable <i>Lukiyana Lukiyana, Meylita Hukom</i>	PDF
Legal Power in the Mother Surrogate Agreement in the Notary Deed <i>Habib Adjie, Muhammad Nur Hamzani</i>	PDF
Divorce outside the Court According to Fiqh <i>Wani Maulida Alsa</i>	PDF
The Influence of the Quality of Human Resources and Job Training on Employee Performance at MSMEs in the Convection Industry in Parungkuda <i>Siti Sarinah, Umar Mansur M, Yusuf Iskandar</i>	PDF
Effects of the Announcement of the Covid-19 Status Change on Stock Prices in the LQ45 Index of the Indonesia Stock Exchange in the Period of February - August 2020 <i>Irni Yunita, Muhammad Farid Pratama, Roderta Cahya Diputra, Graciano Andre Damiao Maia</i>	PDF
The Effect of Tax Incentives, Trust in Tax Authorities, And Fiscus Services Quality on Msme Taxpayer Compliance During Covid- 19 Pandemic <i>Ayu Khairunnisa, Lilis Maryasih, Nuraini A</i>	PDF
Multimodal Analysis in Covid-19 Advertisement of Indonesia and Arabic Version <i>Nazwa Mustika, T. Thyrhaya Zein, Rahimah Rahimah</i>	PDF
Political Economic Analysis of Jusyan 92.7 Fm Radio Media to Maintain Existence in the Digital Era <i>Ira Fakhira Ramadina, Abdul Fadli Kalaloi</i>	PDF
Content Validity and Reliability of Expert Assessment PLP Guide Book Based on Technological	PDF

Pedagogical and Content Knowledge

Artha Mahindra Diputera, Anita Yus, Peny Husna Handayani, Dwi Septi Anjas Wulan

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H-Index

39

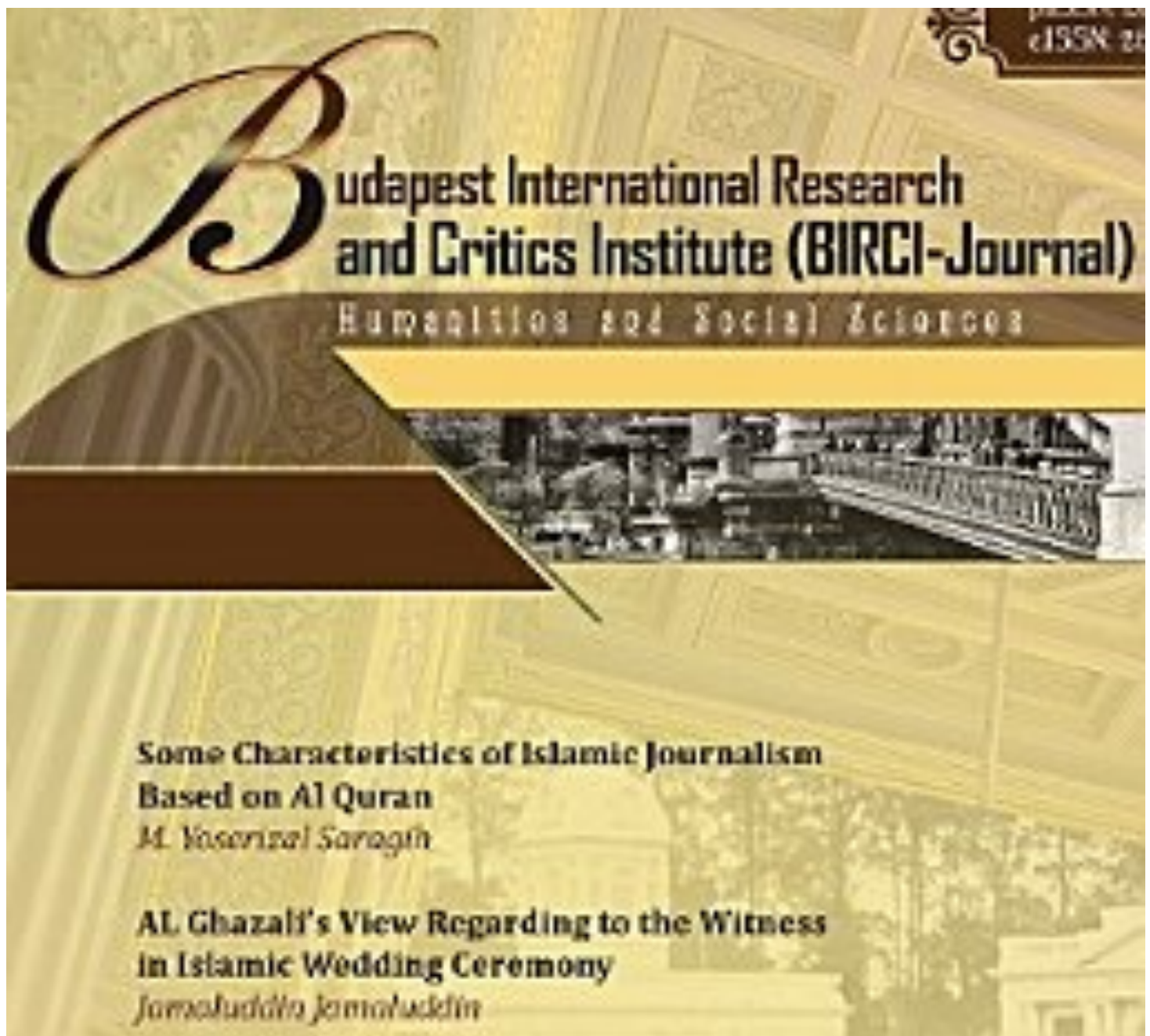
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Deli Serdang

Email:

bukharyahmedal@gmail.com

Phone:

081375313465