

# **Analisis Sikap Resistensi Karyawan PT Dian Terhadap Tranformasi Sistem Informasi Akuntansi**

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*Abstract.*

*This study aims to minimize and assess the level of acceptance of the use of the PX system at PT Dian. The assessment method so that the system is minimal against obstacles is the System Development Life Cycle. To describe the level of user acceptance on the PX accounting information system using the Technology Acceptance Model (TAM). This study uses a qualitative method with data collection through interviews, document observation, and documentation. The results showed that users experienced resistance to the new system such as employees who did not want to change, limited knowledge of technology, complicated input process, difficult to understand language used and difficult to understand system report design.*

*Keywords. Resistance; System Development Life Cycle; Technology Acceptance Model*

## **Abstrak.**

Penelitian ini bertujuan meminimalisir dan menilai tingkat penerimaan penggunaan sistem PX di PT Dian. Metode penilaian agar sistem minim terhadap hambatan yaitu *System Development Life Cycle*. Untuk menggambarkan tingkat penerimaan user pada sistem informasi akuntansi PX menggunakan *Technology Acceptance Model* (TAM). Penelitian ini menggunakan metode kualitatif dengan pengumpulan data melalui wawancara, observasi dokumen, dan dokumentasi. Hasil penelitian menunjukkan bahwa *user* mengalami sikap resistansi pada sistem baru seperti karyawan tidak mau berubah, pengetahuan terhadap teknologi terbatas, Proses input rumit, Bahasa yang digunakan sulit dimengerti dan design laporan sistem sulit dipahami.

*Kata Kunci: Resistensi; System Development Life Cycle; Technology Acceptance Model*