ABSTRACT
Many customers queue up at customer services area in a bank for a long time. Queueing System applied in a bank should perform something interesting and informative so that it could reduce levels of boredom of the customers. A web based application could be built and implemented in an easy way to achieve this purpose. On the other hand, a new standard, called HTML 5, provides a better choice for the developers to enrich the content of web pages with its multimedia support such as video.

Keywords: Queue, Bank, Web Based, HTML5.