

# **PROCEEDINGS**

9th Global Conference on Business and Social Science

> 19 - 20 July 2019 Malé, Maldives



# **Proceedings of the**

### 9th Global Conference on Business and Social Sciences on

"Contemporary Issues in Management and Social Sciences Research" (CIMSSR-2019)

July 19th to 20th, 2019

Male, Maldives

Global Academy of Training and Research (GATR)
Kuala Lumpur, Malaysia

#### **Editors:**

Professor Dr. Gabriël A Moens Professor Dr. Danture Wickramasinghe Professor Dr. Kamran Ahmed Dr. Kashan Pirzada

# Proceedings of the 9<sup>th</sup> Global Conference on Business and Social Sciences on "Contemporary Issues in Management and Social Sciences Research" (CIMSSR – 2019) Male, Maldives

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#### Acknowledgment

Welcome to proceeding of the 9<sup>th</sup> Global Conference on Business and Social Sciences 2019, with the theme of "Contemporary Issues in Management and Social Sciences Research".

It was pleasure to edit the conference proceeding which contains all accepted abstracts that were presented and considered for publication at the 9th GCBSS, held on 19<sup>th</sup> and 20<sup>th</sup> July, 2019 in Male, Maldives in cooperation with international and national universities, institutes and publishers, namely, Cairo University (Egypt), Kalasalingam University (India), Brawijaya University (Indonesia), Asia Pacific Institute of Dispute Management (Australia), Elsevier (UK), Inderscience (Switzerland) and UPM Press (Malaysia).

9th GCBSS received a great number of abstracts for presentation, many of which high-quality scholarly works. As a result, the selection panel had to make decisions with considerable care. We are highly grateful to the authors for their enthusiasm, and to the reviewers for their painstaking work. Some of the accepted papers were selected for publishing in the Polish Journal of Management Studies (ISI & Scopus), Pertanika Journal of Social Sciences and Humanities (ISI & Scopus), International Journal of Economics and Management (Scopus), and in GATR Journals: Global Journal of Business Social Sciences Review (GJBSSR), Accounting and Finance Review (AFR), Journal of Business and Economics Review (JBER), Journal of Finance and Banking Review (JFBR), and Journal of Management and Marketing Review (JMMR) and all full paper publications are sponsored by Global Academy of Training & Research (GATR), the leading organizer of this conference.

The conference provided a platform for sharing novel ideas and inspiring research outcomes of the academics from different countries, including the USA, UK, Australia, UAE, Poland, Latvia, The Netherland, Newzeland, South Africa, Malaysia, Iran, India, Indonesia, Iraq, Georgia, Pakistan, Philippine, Sri Lanka, Saudi Arabia, Austria, Thailand, Vietnam, Hungary, China, Taiwan, Nigeria, Italy, Norway, Lebanon, Mauritius, Slovakia, Japan, Korea, Czech Republic and Morocco. It was also attended by three prominent keynote speakers: Professor Danture Wickramasinghe, University of Glasgow, UK and Professor Gabriël A. Moens, Curtin University, Australia and Professor Dr. Musa Mangena University of Essex, United Kingdom, we are grateful to them for their invaluable contribution.

We hope this conference will contribute to meaningful paradigm shifts in business and social sciences research, in general, and the delegates' career development, in particular. Finally, we would like to thank everybody who contributed in many ways to the success of the conference, especially to session chairs and the members on organizing committee.

We wish to see you all in 9th GCBSS in Male, Maldives.

#### **Guest Editors:**

Professor Dr. Gabriël A Moens, Curtin University, Australia

Professor Dr. Danture Wikramasinghe, University of Glasgow, UK

Professor Dr. Musa MangenaUniversity of Essex, United Kingdom

Dr. Kashan Pirzada, Chairman Advisory, Global Academy of Training and Research, Malaysia



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#### Professor Dr. Gabriël A Moens

Curtin University and Emeritus Professor at the University of Queensland. Australia.

Gabriël A Moens is Professor of Law and Director of Research, Curtin Law School. He is also Emeritus Professor of Law at the University of Queensland. Prior to his current positions he served as Pro Vice Chancellor (Law, Business and Information Technology)



and as a long-serving Dean and Professor of Law at Murdoch University. He also served as Professor of Law and Head, Graduate School of Law, University of Notre Dame Australia and as Garrick Professor of Law and Director, The Australian Institute of Foreign and Comparative Law, The University of Queensland. He undertakes teaching and research in Constitutional Law, Banking Law, European Union Law, International Commercial Law, International Arbitration Law and Comparative Law. He also teaches International Business Law and European Union Law at the University of Notre Dame, London Law Centre. Professor Moens is a past winner of a University of Queensland Excellence in Teaching Award. In 1999, he received the Australian Award for University Teaching in Law and Legal Studies. He is the Editor-in-Chief of International Trade and Business Law Review. In 2003, the Prime Minister of Australia awarded him the Australian Centenary Medal for services to education. In 1995-1996 he was a Visiting Professor of Law at J. Reuben Clark Law School, Brigham Young University, Utah. He served as a Visiting Professor of Law at Loyola University, New Orleans School of Law in 2002-2003. In 1997 and 2000 he successfully coached the T C Beirne School of Law (The University of Queensland) team to win the prestigious Willem C Vis International Commercial Arbitration Moot in Vienna, Austria. He also co-coached the winning City University of Hong Kong team in the Ninth Willem C Vis (East) Moot in 2012 and the 20th Willem C Vis Moot in Vienna in 2013. He is a Fellow (FCIArb) and Chartered Arbitrator (CArb) of the Chartered Institute of Arbitrators, London and Fellow and Deputy Secretary General of the Australian Centre for International Commercial Arbitration (ACICA). He is also the Editor-in-Chief of the ACICA Review and is the co-author of a Commentary to the ACICA Arbitration Rules. Professor Moens is a Membre Titulaire, International Academy of Comparative Law, Paris, a Fellow of the Australian Institute of Management (AIM WA) and a Director of the College of Law Western Australia. In 1998, the Asian Development Bank, Manila retained him to train officials of the Ministry of Law and Justice of his Majesty's Government of Nepal. He has taught extensively in the United Kingdom, Germany, Belgium, Italy, Austria, Australia, Indonesia, Thailand, Singapore, Hong Kong, Japan and the United States. He is co-author of The Constitution of the Commonwealth of Australia Annotated (8th ed, 2012), Jurisprudence of Liberty (2nd. ed. 2011), Commercial Law of the European Union, 2010, and International Trade and Business: Law, Policy and Ethics (2nd ed, 2006).



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### Professor Dr. Danture Wickramasinghe

University of Glasgow, United Kingdom

Danture Wickramasinghe is professor of management accounting at the University of Glasgow. He has joined Glasgow after 19 years of research and teaching at the University of Manchester and a 1 and ½ years at the University of Hull as Professor of



Management Accounting and the Director of the Centre for Accounting and Accountability Research. Previously, he has taught management accounting and related subjects at the University of Colombo (Sri Lanka) and the University of Ruhuna (Sri Lanka), and had a visiting appointment at Paris-Dauphine University, France. Formerly, he was the Dean of the Faculty of Management and Finance and the Head of the Department of Commerce at the University of Colombo, and the Head of the Department of Business Administration at the University of Ruhuna. At Manchester, he was the Programme Director of M.Sc. (Accounting & Finance) programme and the Coordinator of the Management Accounting Module on the MBA-worldwide programme. He has produced a number of research papers out of a large project funded by CIMA and has publications in international journals including Accountability, Auditing, and Accountability Journal, Critical Perspectives on Accounting, Advances in Public Interest in Accounting, Qualitative Research in Accounting and Management, International Journal of Entrepreneurial Behavioral & Research and Journal of Accounting and Organizational Change. He is the co-author of Management Accounting Change: Approaches and Perspectives (2007), a social theory based management accounting text, a guest editor of the special issue on Management Accounting in Less-developed Countries (2007) at Accounting and Organizational Change and the co-editor of Handbook of Accounting and Development (2012). He continues researching on management accounting issues in both advanced capitalist countries and emerging/ less-developed countries. Professor Wickramasinghe has over 25 years of experience as an enthusiastic and talented university teacher at undergraduate, postgraduate and MBS levels, has produced a number of PhDs, supervised 100s of Master's dissertations, and acted as internal and external examiner for over 10 PhD candidates. He is a regular speaker at research and professional forums, including the workshops organized by CIMA. Currently, he is the Chief External Examiner at Manchester Metropolitan University and the External Examiner at the University of Aberdeen and continues PhD supervision at Manchester.



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### Professor Dr. Musa Mangena

University of Essex, United Kingdom

Musa Mangena joined the Nottingham Business School as Professor in September 2011. Previously he was a Senior Lecturer in Accounting at the Bradford University School of Management. He has taught on a wide range of postgraduate and undergraduate modules,



including Business Accounting (MBA); Accounting and Finance (MSc); Strategic Accounting (MSc); Corporate Accountability (MSc); Strategic Accounting and Management Control (Level 3); Corporate Reporting (Level 3); International Accounting (Level 3); Corporate Financial Analysis (Level 2); Financial Accounting (Level 2) and Introduction to Accounting and Finance (Level 1). He has also undertaken other academic roles including director of studies for the BSc Accounting and Finance; director of studies for the BSc Financial Planning (which he designed); Course Approval and Review; Undergraduate Programmes Committee and Doctoral Research Board.

He is a fellow of the Higher Education Academy and Chartered Secretary. Prior to joining the academia, Musa spent many years in the financial services sector where he held senior positions in different functions such as banking operations, financial markets operations and finance and administration. He also managed a US\$75 million World Bank funded project involving enterprise development in Africa, supporting small and medium-scale enterprises (SMEs). Musa is the Co-ordinator for the Money, Finance and Risk (MFR) Research Group and is a member of the Research Policy Group (RPG).



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#### Asst. Prof. Dr. Kashan Pirzada

University Utara Malaysia, Malaysia



Kashan Pirzada is a senior lecturer of Accounting at the Tunku Puteri Intan Safinaz School of Accountancy, Universiti Utara Malaysia. He has joined TISSA-UUM after 11 years of research and teaching at the University of Malaya, Institute of Business Management, SMI University and PAF-KIET University. Dr. Pirzada working experience includes an extraordinarily diverse range of University programmes and conferences, editorial activities, international study, and professional internships. He is the founding editor of the Global Journal of Business and Social Science Review, Accounting and Finance Review, Journal of Business and Economics Review and Journal of Finance and Banking Review that are indexed in several prestigious databases.

Dr. Pirzada research interests focus on corporate governance; corporate disclosure and consequences; corporate social responsibility and sustainability and Institutional Ownership and Capital Structure effects and has published in International academic journals, such as Elsevier Journal of Social and Behavioural Sciences, British Accounting and Finance; Polish Journal of Management Studies; Pertanika Journal of Social Sciences and Humanities, Entrepreneurship and Sustainability Issues, and International Journal of Economics and Management.

Dr. Pirzada has supervised a number of Master and Ph.D. candidate and act as an external examiner. He has been a lead guest editor for Elsevier Procedia of Social and Behavioural Sciences, Pertanika of Social Sciences and Humanities, and International Journal of Economics and Management. He is currently on the editorial board of several journals, including Polish Journal of Management Studies, International Trade and Business Law Review and International Journal of Ethics and Systems. He is a regular speaker at research and professional forums, including the workshops.



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### Design of Madura Pavilion in Suramadu Bridge

#### Kumara Sadana Putra

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#### **ABSTRACT**

The Surabaya-Madura National Bridge (Suramadu) in East Java Indonesia accelerates Madura's island development which was once limited to strait access. The ease of access increseangly encouraged the economic sectors of Madura, especially in tourism sector, which if developed properly could potentially be a national-scale destination. The construction planning of the Kawasan Kaki Jembatan Sisi (KKJS), focuses on rest area, aims to encourage the development of Madura tourism that can provide more benefits to the regional economic development, community social and economic development, while being able to preserve Madura's environmental and cultural heritage. Through research methods in such as: in depth interviews (IDI), visual studies of landmarks-arts-cultural products observations, literature studies, tourism social media studies, therefore creates the design content and ornamentation of Madura Pavilion. It has a concept in accordance with historical excellence, art-culture, tourism, social, religious and other Madura's potential excellence. The research results consist of: concepts and themes of design, visual scenarios for Madura Pavilions, furniture display, branding, signage, multimedia information, 3d visualization and animation. From this study, it was concluded that Madura island tourism could be improved by the construction of Suramadu's Kawasan Kaki Jembatan Sisi (KKJS).

*Keywords*: Arts, cultural heritage, Madura pavilion, product system service design, tourism strategy.

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